


we believe we can materially reduce our paper usage over the next several years



committed to reducing consumption and recycling waste whenever possible



in FY23 donated more than **38,000** pieces of IT equipment



FSC certified software packaging

Other Initiatives

To date, we have implemented various programs and initiatives to reduce our environmental impact and will continue to implement environmentally responsible business practices across our operations. At our world headquarters building in Kansas City, we converted to energy efficient lighting in 2020 and have seen approximately \$30,000 in annual savings as a result. We also take pride in exemplifying our dedication to water conservation through the incorporation of electronic eye faucets at the corporate headquarters building. These sustainable infrastructure elements have successfully reduced water consumption, aligning with our environmental stewardship objectives and promoting resource efficiency.

In Canada, our team at Wave relocated its headquarters to the Waterfront Innovation Centre (WIC), a brand-new building dedicated to innovation and sustainability. The WIC was designed and built to conserve energy, reduce carbon emissions, and improve indoor air quality and thermal comfort. The building is outfitted with a photovoltaic (PV) solar array system capable of generating 5% of the building's total energy, and the roof includes both PV infrastructure and a green roof, which helps reduce the urban heat island effect, increase local biodiversity, and provide visual access to nature.

We remain committed to minimizing our environmental impact and continually seeking additional avenues to further enhance our sustainability efforts.

The Path to Print Less

At H&R Block, reducing paper consumption is one of the core ways our company can improve the way we conduct business in harmony with the environment.

In 2020, we implemented a centralized printing system at our corporate headquarters, leading to a consistent decline in paper consumption each year. This strategic move has significantly reduced our reliance on paper.

Last year, we conducted an audit of paper utilization and as a result, in FY23, we took action on our learnings with a dedicated working group focused on reducing paper consumption. After studying field operations and processes in our physical tax offices, we confirmed that we can reduce our clients' and our own carbon footprint with intentional actions. We have named this effort 'The Path to Print Less' and believe we can materially reduce our paper usage over the next several years. To achieve this goal, we are focused on three key enablers that are critical to our long-term paper reduction efforts:

- 1 **Reducing print sets**
- 2 **Client adoption of the MyBlock app; and**
- 3 **Scanning documents**

While this is only the beginning of our Path to Print Less journey, we feel good about where we are at and the path we are on. We will continue to evaluate how we can mitigate our paper consumption and believe this commitment aligns with our ongoing dedication to environmental sustainability as well as our digital transformation journey.

Recycling

We recognize the importance of environmental stewardship and are actively exploring the restoration and implementation of our companywide recycling program. While resource use is moderate compared to other industries, we remain committed to reducing consumption and recycling waste whenever possible. We are committed to researching and adopting sustainable practices to minimize waste,

promote recycling, and reduce our ecological footprint. We look forward to sharing more as we work towards developing and launching a comprehensive recycling program in the coming years.

IT Equipment Recycling

This year marks the third year we have partnered with Digitunity to help upcycle our computers and IT equipment. Digitunity is a national voice for digital inclusion, providing advocacy, impact, and insight; and is dedicated to strengthening organizations that are working on areas within digital inclusion including device acquisition, internet access, training and technical support. These upcycled devices are wiped, restored, and distributed to various nonprofit organizations across the U.S. This practice enables technology to be kept from landfills and provides underrepresented families, those without means to purchase computers and other technologies, with the resources and opportunities to connect to the internet and other important services.

In fiscal year 2023 we donated more than 38,000 pieces of equipment, more than doubling our donation from the previous year, through Digitunity in 34 states.

Software Packaging

Our software packaging contains materials that come from sources designed to support forest conservation, as certified by the Forest Stewardship Council. This certification guarantees that products or goods come from responsibly managed forests that equitably provide environmental, social, and economic benefits.

As we proceed with measuring and understanding how our operations interact with the environment, we remain committed to considering how we can reduce our impact over time.