# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D. C. 20549 FORM 8-K

# CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): June 12, 2018

#### H&R BLOCK, INC.

(Exact name of registrant as specified in charter)

MISSOURI 1-06089 44-0607856
(State or other jurisdiction of incorporation or organization) (Commission File Number) (I.R.S. Employer Identification No.)

# One H&R Block Way, Kansas City, MO 64105

(Address of Principal Executive Offices) (Zip Code)

(816) 854-3000

(Registrant's telephone number, including area code)

## **Not Applicable**

(Former name or former address, if changed since last report)

	eck the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the owing provisions (see General Instruction A.2. below):
	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
(§2	Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (30.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter). Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.  $\Box$ 

# Item 2.02. Results of Operations and Financial Condition.

On June 12, 2018, the Company issued a press release regarding the Company's results of operations for the fiscal year ended April 30, 2018. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

# Item 7.01 Regulation FD Disclosure.

As announced in the press release described under Item 2.02 and furnished as Exhibit 99.1 to this Current Report on Form 8-K, the Company's Board of Directors has approved an increase in its quarterly dividend of 4%, to \$0.25 per share, and declared a quarterly cash dividend of \$0.25 per share payable on July 2, 2018 to shareholders of record as of June 22, 2018.

# Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

<u>Exhibit Number</u> <u>Description</u> 99.1 Press Release Issued June 12, 2018

# **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

H&R BLOCK, INC.

Date: June 12, 2018 By: /s/ Scott W. Andreasen

Scott W. Andreasen

Vice President and Secretary



#### **News Release**

For Immediate Release: June 12, 2018

#### H&R Block Reports Improved Results for Fiscal 2018 and Dividend Increase; To Provide Outlook for Fiscal 2019

- Revenues increased 4 percent to \$3.2 billion<sup>1</sup> driven by improvement in the company's U.S. Assisted and do-it-yourself (DIY) businesses
- Pretax income increased 6% to \$669 million; earnings per share from continuing operations<sup>2</sup> increased \$1.02, or 52 percent, to \$2.98, due to the increase in pretax income and the company's lower effective tax rate resulting from the recently-enacted federal corporate tax legislation
- Announced a dividend increase to an annual rate of \$1.00, or \$0.25 per quarter, representing a 4 percent increase over the prior year
- Company will share initial thoughts on its multi-year enterprise strategic framework and financial outlook for fiscal 2019 during its earnings conference call today at 4:30 p.m. Eastern time

KANSAS CITY, Mo. - H&R Block, Inc. (NYSE: HRB) today released its financial results for the fiscal year ended April 30, 2018. Revenues increased 4 percent, driven by improved client volumes and net average charge in its U.S. tax businesses. Earnings per share from continuing operations increased 52 percent, to \$2.98, primarily driven by the company's lower effective tax rate, as well as improved pretax earnings.

For fiscal 2018, approximately 20.0 million returns were prepared by or through H&R Block in the U.S., a 2.5 percent increase over fiscal 2017. Client trajectory improved in the company's U.S. Assisted business as a result of stronger client retention, with a 0.6 percent decline in returns compared to a 2.5 percent decline in fiscal 2017. Growth in online U.S. DIY returns outpaced the industry at 10.3 percent due to product enhancements and more effective marketing. Additionally, the company reported increases in net average charge in both Assisted and DIY.

"We achieved our goal of improving the client trajectory and delivered positive financial results for the fiscal year," said Jeff Jones, H&R Block's president and chief executive officer. "We're also making progress on our multi-year strategic framework. As we look ahead to fiscal 2019, we will make strategic investments to enhance the relevance of our brand, strengthen technology platforms, and improve the fundamental value clients receive from H&R Block. I'm excited about the future and look forward to sharing more about our plans on our investor call this afternoon."

<sup>&</sup>lt;sup>1</sup> All amounts in this release are unaudited. Unless otherwise noted, all comparisons refer to the current period compared to the corresponding prior year period. <sup>2</sup> All per share amounts are based on fully diluted shares at the end of the corresponding period.

#### **Fiscal 2018 Results From Continuing Operations**

"We are pleased with our financial performance this year, with revenue growth, strong margins, and improved earnings," said Tony Bowen, H&R Block's chief financial officer. "Our improved results, along with our strong balance sheet and cash position, provide a solid foundation as we invest in our strategic evolution."

(in millions, except EPS)	 Fiscal Year 2018			
Revenue	\$ 3,160	\$	3,036	
Pretax Income	\$ 669	\$	629	
Net Income	\$ 627	\$	421	
Weighted-Avg. Shares - Diluted	210.2		214.1	
EPS <sup>2</sup>	\$ 2.98	\$	1.96	
EBITDA <sup>3</sup>	\$ 941	\$	904	

#### Key Financial Metrics

- Total revenues increased \$124 million, or 4.1 percent, to approximately \$3.2 billion, driven by:
  - Increased U.S. Assisted tax preparation fees resulting from favorable net average charge and mix, partially offset by a decline in return volumes; and
  - Increased U.S. DIY tax preparation fees resulting from increased return volumes and net average charge, which was due to favorable product mix.
- Total operating expenses increased \$88 million, or 3.8 percent, primarily due to increases in compensation costs, occupancy costs, and bad debt expense, partially offset by lower marketing and advertising expenses.
- Pretax income increased \$39 million, or 6.3 percent, to \$669 million.
- The company's effective tax rate decreased to 6.3 percent in fiscal 2018 from 33.1 percent in fiscal 2017. A significant portion of the items generating the rate reduction in fiscal 2018 are related to the recently-enacted federal corporate tax legislation, which became effective during fiscal 2018. Starting in fiscal 2019, the company currently estimates its annual effective tax rate will be approximately 23 to 25 percent. For additional information on the impact of the recently-enacted federal corporate tax legislation, please refer to disclosures in the company's reports on Form 10-K, 10-Q, and other filings with the SEC.
- Net income from continuing operations increased 48.9 percent to \$627 million, primarily due to changes to the company's effective tax rate, as well as the improvement in pretax income. EBITDA from continuing operations increased 4.1 percent, to \$941 million, reflecting an EBITDA margin of 29.8 percent.<sup>3</sup>
- Diluted earnings per share from continuing operations increased \$1.02, or 52.0 percent, to \$2.98 due to the increase in net income noted above. Approximately \$0.85 of the \$1.02 increase is due to a lower effective tax rate.

<sup>&</sup>lt;sup>3</sup> The company reports non-GAAP financial measures of performance, including earnings before interest, tax, depreciation, and amortization (EBITDA), EBITDA margin and free cash flow, which it considers to be useful metrics for management and investors to evaluate and compare the ongoing operating performance of the company. See "About Non-GAAP Financial Information" below for more information regarding financial measures not prepared in accordance with generally accepted accounting principles (GAAP).

#### **Dividends**

The company announced that the Board of Directors approved a 4 percent increase in its quarterly dividend, to \$0.25 per share. Future actions regarding dividends will be dependent upon the Board's annual review and approval following consideration of operating results, market conditions, and capital needs, among other factors.

A quarterly cash dividend of \$0.25 per share is payable on July 2, 2018 to shareholders of record as of June 22, 2018. H&R Block has paid quarterly dividends consecutively since the company went public in 1962.

## **Discontinued Operations**

During fiscal 2018, Sand Canyon Corporation made payments of \$4.5 million pursuant to a settlement agreement entered into in fiscal 2016. The full amount of the payments had been previously accrued by the company. For additional information on Sand Canyon, please refer to disclosures in the company's reports on Forms 10-K, 10-Q, and other filings with the SEC.

#### **Conference Call**

Discussion of the fiscal 2018 results, future outlook, and a general business update will occur during the company's previously announced fiscal earnings conference call for analysts, institutional investors, and shareholders. The call is scheduled for 4:30 p.m. Eastern time on June 12, 2018. To access the call, please dial the number below approximately 10 minutes prior to the scheduled starting time:

U.S./Canada (855) 702-5257 or International (213) 358-0868 Conference ID: 3975526

The call, along with a presentation for viewing, will also be webcast in a listen-only format for the media and public. The link to the webcast can be accessed directly at http://investors.hrblock.com. The presentation will be posted on the Webcasts and Presentations page at http://investors.hrblock.com following the conclusion of the call.

A replay of the call will be available beginning at 7:30 p.m. Eastern time on June 12, 2018, and continuing until July 12, 2018, by dialing (855) 859-2056 (U.S./Canada) or (404) 537-3406 (International). The conference ID is 3975526. The webcast will be available for replay beginning on June 13, 2018 and continuing for 90 days at http://investors.hrblock.com.

#### **About H&R Block**

H&R Block, Inc. (NYSE: HRB) is a global consumer tax services provider. <u>Tax return preparation</u> services are provided by professional tax preparers in approximately 12,000 company-owned and franchise <u>retail tax offices</u> worldwide, and through H&R Block <u>tax software products</u> for the DIY consumer. H&R Block also offers adjacent Tax Plus products and services. In fiscal 2018, H&R Block had annual revenues of over \$3.1 billion with over 23 million tax returns prepared worldwide. For more information, visit the <u>H&R Block Newsroom</u>.

#### **About Non-GAAP Financial Information**

This press release and the accompanying tables include non-GAAP financial information. For a description of these non-GAAP financial measures, including the reasons management uses each measure, and reconciliations of these non-GAAP financial measures to the most directly comparable

financial measures prepared in accordance with generally accepted accounting principles, please see the section of the accompanying tables titled "Non-GAAP Financial Information."

#### **Forward-Looking Statements**

This press release contains forward-looking statements within the meaning of the securities laws. Forward-looking statements can be identified by the fact that they do not relate strictly to historical or current facts. They often include words or variation of words such as "expects," "anticipates," "intends," "plans," "believes," "commits," "seeks," "estimates," "projects," "forecasts," "targets," "would," "will," "should," "goal," "could" or "may" or other similar expressions. Forward-looking statements provide management's current expectations or predictions of future conditions, events or results. All statements that address operating performance, events or developments that we expect or anticipate will occur in the future are forward-looking statements. They may include estimates of revenues, client trajectory, income, effective tax rate, earnings per share, cost savings, capital expenditures, dividends, share repurchases, liquidity, capital structure or other financial items. descriptions of management's plans or objectives for future operations, products or services, or descriptions of assumptions underlying any of the above. Factors that may cause the company's actual estimated effective tax rate to differ from estimates include the company's actual results from operations compared to current estimates, future discrete items, changes in interpretations and assumptions the company has made, guidance from the Internal Revenue Service, SEC, or the Financial Accounting Standards Board about the Tax Legislation, and future actions of the company. All forward-looking statements speak only as of the date they are made and reflect the company's good faith beliefs, assumptions and expectations, but they are not guarantees of future performance or events. Furthermore, the company disclaims any obligation to publicly update or revise any forward-looking statement to reflect changes in underlying assumptions, factors, or expectations, new information, data or methods, future events or other changes, except as required by law. By their nature, forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Factors that might cause such differences include, but are not limited to a variety of economic, competitive and regulatory factors, many of which are beyond the company's control, that are described in our Annual Report on Form 10-K for the fiscal year ended April 30, 2017 in the section entitled "Risk Factors" and additional factors we may describe from time to time in other filings with the Securities and Exchange Commission. You may get such filings for free at our website at http://investors.hrblock.com. You should understand that it is not possible to predict or identify all such factors and, consequently, you should not consider any such list to be a complete set of all potential risks or uncertainties.

#### For Further Information

Investor Relations: Colby Brown, (816) 854-4559, colby.brown@hrblock.com Media Relations: Susan Waldron, (816) 854-5522, susan.waldron@hrblock.com

TABLES FOLLOW



CONSOLIDATED STATEMENTS OF OPERATIONS				(un	audited, in 000s - ex	cept pe	er share amounts)
	Three months	l April 30,		Year end	il 30,		
	2018		2017		2018		2017
REVENUES:							
Service revenues	\$ 2,125,037	\$	2,055,628	\$	2,766,426	\$	2,648,349
Royalty, product and other revenues	267,812		272,287		393,505		387,965
	2,392,849		2,327,915		3,159,931		3,036,314
OPERATING EXPENSES:						·	
Costs of revenues	855,394		818,812		1,739,729		1,644,377
Selling, general and administrative	286,959		275,581		668,152		675,953
Total operating expenses	1,142,353		1,094,393		2,407,881		2,320,330
Other income (expense), net	2,795		1,306		6,054		6,254
Interest expense on borrowings	(22,270)		(22,925)		(89,372)		(92,951)
Income from continuing operations before income taxes	 1,231,021		1,211,903		668,732		629,287
Income taxes	85,057		425,333		41,823		208,370
Net income from continuing operations	 1,145,964	-	786,570		626,909		420,917
Net loss from discontinued operations	(3,037)		(3,218)		(13,760)		(11,972)
NET INCOME	\$ 1,142,927	\$	783,352	\$	613,149	\$	408,945
BASIC EARNINGS (LOSS) PER SHARE:							
Continuing operations	\$ 5.47	\$	3.79	\$	2.99	\$	1.97
Discontinued operations	(0.02)		(0.02)		(0.06)		(0.05)
Consolidated	\$ 5.45	\$	3.77	\$	2.93	\$	1.92
WEIGHTED AVERAGE BASIC SHARES	209,230		207,170		208,824		212,809
DILUTED EARNINGS (LOSS) PER SHARE:							
Continuing operations	\$ 5.43	\$	3.76	\$	2.98	\$	1.96
Discontinued operations	(0.01)		(0.01)		(0.07)		(0.05)
Consolidated	\$ 5.42	\$	3.75	\$	2.91	\$	1.91
WEIGHTED AVERAGE DILUTED SHARES	210,527		208,605		210,213		214,095



CONSOLIDATED BALANCE SHEETS	(unaudite	d, in 000s	s - except per share data)
As of April 30,	2018		2017
ASSETS			
Cash and cash equivalents	\$ 1,544,944	\$	1,011,331
Cash and cash equivalents - restricted	118,734		106,208
Receivables, net	146,774		162,775
Income taxes receivable	12,310		_
Prepaid expenses and other current assets	68,951		65,725
Total current assets	 1,891,713		1,346,039
Property and equipment, net	231,888		263,827
Intangible assets, net	373,981		409,364
Goodwill	507,871		491,207
Deferred tax assets and income taxes receivable	34,095		83,728
Other noncurrent assets	101,401		99,943
Total assets	\$ 3,140,949	\$	2,694,108
LIABILITIES AND STOCKHOLDERS' EQUITY			
LIABILITIES:			
Accounts payable and accrued expenses	\$ 251,975	\$	217,028
Accrued salaries, wages and payroll taxes	141,499		183,856
Accrued income taxes and reserves for uncertain tax positions	263,050		348,199
Current portion of long-term debt	1,026		981
Deferred revenue and other current liabilities	186,101		189,216
Total current liabilities	 843,651		939,280
Long-term debt	1,494,609		1,493,017
Deferred tax liabilities and reserves for uncertain tax positions	229,430		159,085
Deferred revenue and other noncurrent liabilities	179,548		163,609
Total liabilities	 2,747,238		2,754,991
COMMITMENTS AND CONTINGENCIES			
STOCKHOLDERS' EQUITY:			
Common stock, no par, stated value \$.01 per share	2,462		2,462
Additional paid-in capital	760,250		754,912
Accumulated other comprehensive loss	(14,303)		(15,299)
Retained earnings (deficit)	362,980		(48,206)
Less treasury shares, at cost	(717,678)		(754,752)
Total stockholders' equity (deficiency)	 393,711		(60,883)
Total liabilities and stockholders' equity	\$ 3,140,949	\$	2,694,108



CONSOLIDATED STATEMENTS OF CASH FLOWS				(unaudited, in 000s)
Year ended April 30,		2018		2017
CASH FLOWS FROM OPERATING ACTIVITIES:				
Net income	\$	613,149	\$	408,945
Adjustments to reconcile net income to net cash provided by operating activities:				
Depreciation and amortization		183,295		182,168
Provision for bad debt		74,489		52,776
Deferred taxes		112,140		46,455
Stock-based compensation		21,954		19,285
Changes in assets and liabilities, net of acquisitions:				
Receivables		(65,602)		(77,873)
Prepaid expenses and other current assets		(3,365)		(4,542)
Other noncurrent assets		(1,421)		(6,364)
Accounts payable and accrued expenses		32,610		(30,472)
Accrued salaries, wages and payroll taxes		(43,142)		22,789
Deferred revenue and other current liabilities		(3,562)		(59,998)
Deferred revenue and other noncurrent liabilities		12,689		4,314
Income tax receivables, accrued income taxes and income tax reserves		(75,491)		129
Other, net		(7,740)		(5,415)
Net cash provided by operating activities		850,003		552,197
CACH ELONG EDOM INVECTING ACTIVITIES.				
CASH FLOWS FROM INVESTING ACTIVITIES:				1 1 4 4
Sales, maturities of and payments received on available-for-sale securities		_		1,144
Principal payments and sales of mortgage loans and real estate owned, net		(00.500)		207,174
Capital expenditures		(98,583)		(89,255)
Payments made for business acquisitions, net of cash acquired		(42,539)		(54,816)
Franchise loans funded		(22,320)		(34,473)
Payments received on franchise loans		39,968		61,437
Other, net		11,417		8,108
Net cash provided by (used in) investing activities		(112,057)		99,319
CASH FLOWS FROM FINANCING ACTIVITIES:				
Repayments of line of credit borrowings		(830,000)		(1,700,000)
Proceeds from line of credit borrowings		830,000		1,700,000
Dividends paid		(200,469)		(187,115)
Repurchase of common stock, including shares surrendered		(9,147)		(322,850)
Proceeds from exercise of stock options		28,340		2,371
Other, net		(9,388)		(22,830)
Net cash used in financing activities		(190,664)		(530,424)
Effects of exchange rate changes on cash		(1,143)		(4,464)
Net increase in cash, cash equivalents and restricted cash		546,139		116,628
Cash, cash equivalents and restricted cash, beginning of period		1,117,539		1,000,911
Cash, cash equivalents and restricted cash, end of period	\$	1,663,678	\$	1,117,539
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SUPPLEMENTARY CASH FLOW DATA:	_			
Income taxes paid, net of refunds received	\$	8,276	\$	163,539
Interest paid on borrowings		84,320		87,185
Accrued additions to property and equipment		3,010		2,433

Note: Effective May 1, 2017, we adopted the provisions of Accounting Standards Update No. 2016-18, "Restricted Cash (a consensus of the FASB Emerging Issues Task Force)," (ASU 2016-18) on a retrospective basis. Accordingly, the statements of cash flows explain the change in the total of cash, cash equivalents and amounts generally described as restricted cash and restricted cash equivalents per ASU 2016-18. Amounts for prior periods have been retrospectively adjusted to conform to the current period presentation.



FINANCIAL RESULTS

(unaudited, in 000s - except per share amounts)

	Three months	s ende	ed April 30,	Year ended April 30,			
	2018		2017	2018		2017	
REVENUES:							
U.S. assisted tax preparation fees	\$ 1,613,204	\$	1,596,182	\$ 1,947,160	\$	1,902,212	
U.S. royalties	186,049		193,663	245,444		250,270	
U.S. DIY tax preparation fees	204,348		182,375	243,159		219,123	
International revenues	126,607		116,992	227,266		210,320	
Revenues from Refund Transfers	117,238		96,898	171,959		148,212	
Revenues from Emerald Card®	62,348		59,412	102,640		95,221	
Revenues from Peace of Mind® Extended Service Plan	25,077		24,965	101,572		92,820	
Interest and fee income on Emerald Advance	24,653		25,503	56,986		57,022	
Other	33,325		31,925	63,745		61,114	
	 2,392,849		2,327,915	3,159,931		3,036,314	
Compensation and benefits:							
Field wages	478,809		465,295	740,675		702,518	
Other wages	51,344		52,256	191,981		181,735	
Benefits and other compensation	86,837		80,749	173,221		163,368	
	616,990		598,300	1,105,877	-	1,047,621	
Occupancy (1)	118,769		105,982	401,524		377,420	
Marketing and advertising	166,267		157,618	249,142		261,281	
Depreciation and amortization	46,417		49,976	183,295		182,168	
Provision for bad debt	41,060		23,142	74,489		52,776	
Supplies	18,974		22,380	31,026		33,847	
Other (1)	 133,876		136,995	362,528		365,217	
Total operating expenses	 1,142,353		1,094,393	 2,407,881		2,320,330	
Other income (expense), net	2,795		1,306	6,054		6,254	
Interest expense on borrowings	 (22,270)		(22,925)	 (89,372)		(92,951)	
Income from continuing operations before income taxes	1,231,021		1,211,903	668,732		629,287	
Income taxes	 85,057		425,333	 41,823		208,370	
Net income from continuing operations	1,145,964		786,570	626,909		420,917	
Net loss from discontinued operations	 (3,037)		(3,218)	 (13,760)		(11,972)	
NET INCOME	\$ 1,142,927	\$	783,352	\$ 613,149	\$	408,945	
BASIC EARNINGS (LOSS) PER SHARE:							
Continuing operations	\$ 5.47	\$	3.79	\$ 2.99	\$	1.97	
Discontinued operations	 (0.02)		(0.02)	 (0.06)		(0.05)	
Consolidated	\$ 5.45	\$	3.77	\$ 2.93	\$	1.92	
WEIGHTED AVERAGE BASIC SHARES	209,230		207,170	208,824		212,809	
DILUTED EARNINGS (LOSS) PER SHARE:							
Continuing operations	\$ 5.43	\$	3.76	\$ 2.98	\$	1.96	
Discontinued operations	 (0.01)		(0.01)	 (0.07)		(0.05)	
Consolidated	\$ 5.42	\$	3.75	\$ 2.91	\$	1.91	
WEIGHTED AVERAGE DILUTED SHARES	210,527		208,605	210,213		214,095	
EBITDA from continuing operations (2)	\$ 1,299,708	\$	1,284,804	\$ 941,399	\$	904,406	
EBITDA margin of continuing operations (2)	54.3%		55.2%	29.8%		29.89	

<sup>(1)</sup> We reclassified \$11.7 million and \$37.6 million of software and information technology (IT) maintenance expenses from occupancy and equipment to other expenses for the three and twelve months ended April 30, 2017, respectively, to conform with current period presentation, which was changed during our fourth quarter.
(2) See "Non-GAAP Financial Information" for a reconciliation of non-GAAP measures.



#### TAX OPERATING DATA

Year ended April 30,	2018	2017	% Change
U.S. Tax Returns Prepared: (in 000s) (1) (2)			
Company-Owned Operations	8,050	8,140	(1.1)%
Franchise Operations	3,769	3,755	0.4 %
Total H&R Block Assisted	11,819	11,895	(0.6)%
Desktop	2,031	2,003	1.4 %
Online	5,502	4,988	10.3 %
Total H&R Block DIY	7,533	6,991	7.8 %
IRS Free File	613	588	4.3 %
Total H&R Block U.S. Returns	19,965	19,474	2.5 %
International tax returns prepared: (in 000s)			
Canada (3)	2,423	2,460	(1.5)%
Australia	757	750	0.9 %
Other	187	293	(36.2)%
Total international returns	3,367	3,503	(3.9)%
Tax returns prepared worldwide	23,332	22,977	1.5 %
Net Average Charge (U.S. only): (4)			
Company-Owned Operations	\$ 241.35	\$ 237.11	1.8 %
Franchise Operations (5)	211.88	207.33	2.2 %
DIY	32.28	31.34	3.0 %

<sup>(1)</sup> An assisted tax return is defined as a current or prior year individual tax return that has been accepted and paid for by the client. Also included are business returns. The count methodology has been adjusted in the current and prior years periods to exclude business extensions and to recognize the corresponding tax returns when filed. A DIY return is defined as a return that has been electronically filed and accepted by the IRS. Also included are online returns paid and printed.

 <sup>(2)</sup> Amounts have been reclassified between company-owned and franchise for offices which were refranchised or repurchased by the company during the year.
 (3) In fiscal year 2017, the end of the Canadian tax season was extended from April 30 into May. Tax returns prepared in Canada in fiscal year 2017 includes approximately 59 thousand returns in both company-owned and franchise offices which were accepted by the client after April 30. The revenues related to these returns were recognized in fiscal

<sup>(4)</sup> Net average charge is calculated as tax preparation fees divided by tax returns prepared. For DIY, net average charge excludes IRS Free File.
(5) Net average charge related to H&R Block Franchise Operations represents tax preparation fees collected by H&R Block franchisees divided by returns prepared in franchise offices. H&R Block will recognize a portion of franchise revenues as franchise royalties based on the terms of franchise agreements.



		Three months ended April 30,				Year end	ed Apr	April 30,	
NON-GAAP FINANCIAL MEASURE - EBITDA		2018		2017		2018		2017	
Net income - as reported	\$	1,142,927	\$	783,352	\$	613,149	\$	408,945	
Discontinued operations, net		3,037		3,218		13,760		11,972	
Net income from continuing operations - as reported	<u></u>	1,145,964		786,570		626,909		420,917	
Add back:	<u></u>								
Income taxes of continuing operations		85,057		425,333		41,823		208,370	
Interest expense of continuing operations		22,270		22,925		89,372		92,951	
Depreciation and amortization of continuing operations		46,417		49,976		183,295		182,168	
		153,744		498,234		314,490		483,489	
EBITDA from continuing operations	\$	1,299,708	\$	1,284,804	\$	941,399	\$	904,406	
EBITDA margin from continuing operations (1)		54.3%		55.2%	55.2% <b>29.8</b>			29.8%	
		Three months er		ded April 30,		Year ende		led April 30,	
Supplemental Information		2018		2017		2018		2017	
Stock-based compensation expense:									
Pretax	\$	4,889	\$	2,340	\$	21,954	\$	19,285	
After-tax		4,551		1,448		20,571		12,342	
Amortization of intangible assets:									
Pretax	\$	20,418	\$	21,611	\$	79,883	\$	78,935	
After-tax		19,007		13,664		74,850		50,518	

(1) EBITDA margin from continuing operations is computed as EBITDA from continuing operations divided by revenues from continuing operations.

#### NON-GAAP FINANCIAL INFORMATION

The accompanying press release contains non-GAAP financial measures. Non-GAAP financial measures should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. Because these measures are not measures of financial performance under GAAP and are susceptible to varying calculations, they may not be comparable to similarly titled measures for other companies.

We consider our non-GAAP financial measures to be performance measures and a useful metric for management and investors to evaluate and compare the ongoing operating performance of our business.

We may consider whether significant items that arise in the future should be excluded from our non-GAAP financial measures.

We measure the performance of our business using a variety of metrics, including EBITDA from continuing operations and free cash flow. We also use EBITDA from continuing operations and pretax income of continuing operations, each subject to permitted adjustments, as performance metrics in incentive compensation calculations for our employees.