



**H&R Block, Inc.**  
**Annual Meeting of Shareholders**

**ANSWERS TO INVESTORS' QUESTIONS**

Below are answers to the written questions we received prior to and during the 2024 Annual Meeting of Shareholders (the "Annual Meeting") of H&R Block, Inc. (the "Company"). The Company's responses to these questions, including any forward-looking statements in this document, reflect management's views as of November 6, 2024. The Company disclaims any obligation to publicly update or revise any forward-looking statement, except as required by law. By their nature, forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Factors that might cause such differences include, but are not limited to a variety of economic, competitive, and regulatory factors, many of which are beyond the Company's control, that are described in our Annual Report on Form 10-K for the most recently completed fiscal year in the section entitled "Risk Factors" and additional factors we may describe from time to time in other filings with the Securities and Exchange Commission. You may get such filings for free at our website at <http://investors.hrblock.com>.

**Q: H&R Block currently receives a perfect score of 100 from the liberal Human Rights Campaign and a High Risk score from the conservative 1792 Exchange. Many companies have recently backed off providing data to the Human Rights Campaign over concerns about political bias and aiding corporate activism, highlighted in particular by journalist Robby Starbuck. Given this recent avalanche of scrutiny and reputational risk, would H&R Block consider opting out of this controversial and partisan survey?**

**A:** As Jeff shared in the Annual Meeting, "H&R Block receives recognition from many, many, many different sources recognizing the strength of our culture as a company, and we're very proud of that recognition, especially in light of the diversity of the customer base and the employee base that we have at H&R Block, and so we feel very good about how we're recognized as a company and are proud to share that recognition with our associates and our clients."