# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D. C. 20549 FORM 8-K

# CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): December 6, 2017

#### H&R BLOCK, INC.

(Exact name of registrant as specified in charter)

MISSOURI1-0608944-0607856(State or other jurisdiction of incorporation or organization)(Commission File Number)(I.R.S. Employer Identification No.)

# One H&R Block Way, Kansas City, MO 64105

(Address of Principal Executive Offices) (Zip Code)

(816) 854-3000

(Registrant's telephone number, including area code)

## **Not Applicable**

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the

following provisions (see General Instruction A.2. below):

☐ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 ( $\S230.40$ of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 ( $\S240.12b-2$ of this chapter). Emerging growth company $\square$
If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying wit any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. $\Box$

# Item 2.02. Results of Operations and Financial Condition.

On December 6, 2017, the Company issued a press release regarding the Company's results of operations for the fiscal quarter ended October 31, 2017. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

# Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

**Exhibit Number Description** 

99.1 Press Release Issued December 6, 2017

# **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

H&R BLOCK, INC.

Date: December 6, 2017 By: /s/ Scott W. Andreasen

Scott W. Andreasen

Vice President and Secretary



#### **News Release**

For Immediate Release: December 6, 2017

## H&R Block Announces Fiscal 2018 Second Quarter Results In Line with Expectations

KANSAS CITY, Mo. - H&R Block, Inc. (NYSE: HRB) today released its financial results for the fiscal 2018 second quarter ended October 31, 2017. The company normally reports a fiscal second quarter loss due to the seasonality of its tax business. The fiscal second quarter typically represents less than 5% of annual revenues and approximately 15% of annual expenses.

#### Highlights1

- Fiscal second quarter financial results were in line with expectations
- Revenues increased \$10 million, or 7%, to \$141 million primarily due to increased international tax preparation fees, positive fluctuations in foreign exchange rates, and favorable preseason results in the U.S.
- Loss per share from continuing operations increased \$0.04, from \$0.67 to \$0.71, due to both an increase in net loss from continuing operations and a year-over-year reduction in average shares outstanding, which negatively impacts those quarters with a loss
- The company expects continued improvement in client trajectory in fiscal 2018, leading to modest revenue growth and margins consistent with the prior year

"During my first two months at H&R Block, I have been encouraged by the hard work of our associates and franchisees and their dedication to delivering for our clients and shareholders," said Jeff Jones, H&R Block's president and chief executive officer. "I'm confident in our plans for the upcoming tax season, which are centered on operational excellence, new products and partnerships, and compelling marketing and promotions. We're excited for the tax season to begin."

#### Fiscal 2018 Second Quarter Results From Continuing Operations

(in millions, except EPS)	 Fiscal Year 2018			
Revenue	\$ 141	\$	131	
Pretax Loss	\$ (236)	\$	(228)	
Net Loss	\$ (148)	\$	(143)	
Weighted-Avg. Shares - Diluted	209.1		215.5	
EPS <sup>2</sup>	\$ (0.71)	\$	(0.67)	
EBITDA <sup>3</sup>	\$ (170)	\$	(160)	

# Key Financial Metrics

• Total revenues increased \$10 million, or 7%, to \$141 million primarily due to increased international tax preparation fees, fluctuations in foreign exchange rates, and favorable preseason results in both the Assisted and DIY categories in the U.S.

<sup>2</sup> All per share amounts are based on fully diluted shares at the end of the corresponding period.

<sup>1</sup> All amounts in this release are unaudited. Unless otherwise noted, all comparisons refer to the current period compared to the corresponding prior year period.

<sup>&</sup>lt;sup>3</sup> The company reports non-GAAP financial measures of performance, including earnings before interest, tax, depreciation, and amortization (EBITDA), which it considers to be useful metrics for management and investors to evaluate and compare the ongoing operating performance of the company. See "About Non-GAAP Financial Information" below for more information regarding financial measures not prepared in accordance with generally accepted accounting principles (GAAP).

- Total operating expenses increased \$18 million, or 5%, to \$357 million primarily due to increases in compensation costs, along with increases in occupancy costs related to prior year acquisitions of franchisees.
- Pretax loss increased \$8 million to \$236 million.
- Loss per share from continuing operations increased \$0.04, from \$0.67 to \$0.71. Approximately half of the increase was due to the reduction in share count, which will be accretive on a full year basis.

"Seasonal expenses increased in the second quarter, but we expect to continue last year's improved financial performance this fiscal year, targeting modest revenue growth and margins consistent with the prior year," said Tony Bowen, H&R Block's chief financial officer. "We are focused on executing our operational plans for the upcoming tax season to deliver these results."

#### **Dividends**

As previously announced, a quarterly cash dividend of \$0.24 per share is payable on January 2, 2018 to shareholders of record as of December 4, 2017. H&R Block has paid quarterly dividends consecutively since the company went public in 1962.

#### **Discontinued Operations**

During the fiscal quarter, there were no material changes in estimated contingent losses related to Sand Canyon Corporation. For additional information, please refer to disclosures in the company's reports on Forms 10-K, 10-Q, and other filings with the Securities and Exchange Commission.

#### **Conference Call**

Discussion of the fiscal 2018 second quarter results, future outlook, and a general business update will occur during the company's previously announced fiscal second quarter earnings conference call for analysts, institutional investors, and shareholders. The call is scheduled for 8:30 a.m. Eastern time on December 6, 2017. To access the call, please dial the number below approximately 10 minutes prior to the scheduled starting time:

U.S./Canada (855) 702-5257 or International (213) 358-0868 Conference ID: 89668795

The call, along with a presentation for viewing, will also be webcast in a listen-only format for the media and public. The link to the webcast can be accessed directly at http://investors.hrblock.com.

A replay of the call will be available beginning at 11:30 a.m. Eastern time on December 6, 2017, and continuing until January 8, 2018, by dialing (855) 859-2056 (U.S./Canada) or (404) 537-3406 (International). The conference ID is 89668795. The webcast will be available for replay beginning on December 7, 2017 at http://investors.hrblock.com.

#### About H&R Block

H&R Block, Inc. (NYSE: HRB) is a global consumer tax services provider. <u>Tax return preparation</u> services are provided by professional tax preparers in approximately 12,000 company-owned and

franchise <u>retail tax offices</u> worldwide, and through H&R Block <u>tax software products</u> for the DIY consumer. H&R Block also offers adjacent Tax Plus products and services. In fiscal 2017, H&R Block had annual revenues of over \$3 billion with 23 million tax returns prepared worldwide. For more information, visit the <u>H&R Block Newsroom</u>.

#### **About Non-GAAP Financial Information**

This press release and the accompanying tables include non-GAAP financial information. For a description of these non-GAAP financial measures, including the reasons management uses each measure, and reconciliations of these non-GAAP financial measures to the most directly comparable financial measures prepared in accordance with generally accepted accounting principles, please see the section of the accompanying tables titled "Non-GAAP Financial Information."

#### **Forward-Looking Statements**

This press release contains forward-looking statements within the meaning of the securities laws. Forward-looking statements can be identified by the fact that they do not relate strictly to historical or current facts. They often include words or variation of words such as "expects." "anticipates," "intends," "plans," "believes," "seeks," "estimates," "projects," "forecasts," "targets," "would," "will," "should," "goal," "could" or "may" or other similar expressions. Forward-looking statements provide management's current expectations or predictions of future conditions, events or results. All statements that address operating performance, events or developments that we expect or anticipate will occur in the future are forward-looking statements. They may include estimates of revenues, client trajectory, income, earnings per share, cost savings, capital expenditures, dividends, share repurchases, liquidity, capital structure or other financial items, descriptions of management's plans or objectives for future operations, products or services, or descriptions of assumptions underlying any of the above. All forward-looking statements speak only as of the date they are made and reflect the company's good faith beliefs, assumptions and expectations, but they are not guarantees of future performance or events. Furthermore, the company disclaims any obligation to publicly update or revise any forwardlooking statement to reflect changes in underlying assumptions, factors, or expectations, new information, data or methods, future events or other changes, except as required by law. By their nature, forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Factors that might cause such differences include, but are not limited to, a variety of economic, competitive and regulatory factors, many of which are beyond the company's control, that are described in our Annual Report on Form 10-K for the fiscal year ended April 30, 2017 in the section entitled "Risk Factors" and additional factors we may describe from time to time in other filings with the Securities and Exchange Commission. You may get such filings for free at our website at <a href="http://investors.hrblock.com">http://investors.hrblock.com</a>. You should understand that it is not possible to predict or identify all such factors and, consequently, you should not consider any such list to be a complete set of all potential risks or uncertainties.

#### **For Further Information**

Investor Relations: Colby Brown, (816) 854-4559, colby.brown@hrblock.com Media Relations: Susan Waldron, (816) 854-5522, susan.waldron@hrblock.com

TABLES FOLLOW



CONSOLIDATED STATEMENTS OF OPERATIONS		<b>-</b> 1		2	(un	audited, in 000s - ex		<u> </u>
	Three months ended October 31,				ded O	ed October 31,		
		2017		2016		2017		2016
REVENUES:								
Service revenues	\$	127,923	\$	118,940	\$	252,618	\$	231,324
Royalty, product and other revenues		12,931		12,392		26,038		25,193
		140,854		131,332		278,656		256,517
OPERATING EXPENSES:								
Cost of revenues:								
Compensation and benefits		65,884		57,728		121,476		110,083
Occupancy and equipment		105,304		99,067		203,771		193,492
Provision for bad debt		1,779		(131)		4,238		1,286
Depreciation and amortization		29,729		29,911		58,345		57,378
Other		37,323		39,127		79,904		74,549
		240,019		225,702		467,734		436,788
Selling, general and administrative:								
Marketing and advertising		11,562		12,001		18,666		19,562
Compensation and benefits		62,138		58,293		118,511		115,815
Depreciation and amortization		15,063		15,839		30,045		29,654
Other selling, general and administrative		28,083		27,519		44,873		47,444
		116,846		113,652		212,095		212,475
Total operating expenses		356,865		339,354		679,829		649,263
Other income (expense), net		1,011		2,173		2,231		4,814
Interest expense on borrowings		(21,265)		(22,620)		(42,542)		(44,086)
Loss from continuing operations before income tax benefit		(236,265)		(228,469)		(441,484)		(432,018)
Income tax benefit		(87,953)		(85,054)		(165,354)		(167,577)
Net loss from continuing operations		(148,312)		(143,415)		(276,130)		(264,441)
Net loss from discontinued operations		(5,254)		(2,805)		(8,003)		(5,452)
NET LOSS	\$	(153,566)	\$	(146,220)	\$	(284,133)	\$	(269,893)
BASIC AND DILUTED LOSS PER SHARE:								
Continuing operations	\$	(0.71)	\$	(0.67)	\$	(1.33)	\$	(1.21)
Discontinued operations		(0.03)		(0.01)		(0.03)		(0.03
Consolidated	\$	(0.74)	\$	(0.68)	\$	(1.36)	\$	(1.24
WEIGHTED AVERAGE BASIC AND DILUTED SHARES		209,065		215,535		208,500		218,009



CONSOLIDATED BALANCE SHEETS		(unaudited, in 000s - except per share data)								
As of		ober 31, 2017	O	ctober 31, 2016		April 30, 2017				
ASSETS										
Cash and cash equivalents	\$	180,997	\$	232,510	\$	1,011,331				
Cash and cash equivalents - restricted		100,665		109,538		106,208				
Receivables, net		77,750		104,764		162,775				
Prepaid expenses and other current assets		85,204		73,555		65,725				
Mortgage loans held for sale, net		_		183,107		_				
Total current assets		444,616		703,474		1,346,039				
Property and equipment, net		262,226		293,060		263,827				
Intangible assets, net		406,440		433,135		409,364				
Goodwill		493,059		477,360		491,207				
Deferred tax assets and income taxes receivable		9,205		81,755		83,728				
Other noncurrent assets		101,015		93,394		99,943				
Total assets	\$	1,716,561	\$	2,082,178	\$	2,694,108				
LIABILITIES AND STOCKHOLDERS' EQUITY										
LIABILITIES:										
Accounts payable and accrued expenses	\$	114,875	\$	139,808	\$	217,028				
Accrued salaries, wages and payroll taxes		42,897		40,754		183,856				
Accrued income taxes and reserves for uncertain tax positions		43,879		68,832		348,199				
Current portion of long-term debt		1,004		903		981				
Deferred revenue and other current liabilities		190,522		184,560		189,216				
Total current liabilities		393,177		434,857		939,280				
Long-term debt and line of credit borrowings		1,493,828		1,967,206		1,493,017				
Reserves for uncertain tax positions		138,024		117,553		159,085				
Deferred revenue and other noncurrent liabilities		104,305		120,033		163,609				
Total liabilities		2,129,334		2,639,649		2,754,991				
COMMITMENTS AND CONTINGENCIES										
STOCKHOLDERS' EQUITY:										
Common stock, no par, stated value \$.01 per share		2,462		2,506		2,462				
Additional paid-in capital		753,423		751,229		754,912				
Accumulated other comprehensive loss		(14,222)		(17,122)		(15,299)				
Retained deficit		(433,556)		(538,242)		(48,206)				
Less treasury shares, at cost		(720,880)		(755,842)		(754,752)				
Total stockholders' equity (deficiency)		(412,773)		(557,471)		(60,883)				
Total liabilities and stockholders' equity	\$	1,716,561	\$	2,082,178	\$	2,694,108				



CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS			(unaudited, in 000s)
Six months ended October 31,		2017	2016
CASH FLOWS FROM OPERATING ACTIVITIES:			 
Net loss	\$	(284,133)	\$ (269,893)
Adjustments to reconcile net loss to net cash used in operating activities:			
Depreciation and amortization		88,390	87,032
Provision for bad debt		4,238	1,286
Deferred taxes		58,634	6,489
Stock-based compensation		11,627	12,472
Changes in assets and liabilities, net of acquisitions:			
Receivables		77,958	48,653
Prepaid expenses and other current assets		(19,283)	(7,386)
Other noncurrent assets		8,984	7,713
Accounts payable and accrued expenses		(85,846)	(99,378)
Accrued salaries, wages and payroll taxes		(141,491)	(120,672)
Deferred revenue and other current liabilities		3,775	(46,531)
Deferred revenue and other noncurrent liabilities		(60,857)	(52,548)
Income tax receivables, accrued income taxes and income tax reserves		(296,023)	(282,234)
Other, net		(14,430)	(5,379)
Net cash used in operating activities		(648,457)	(720,376)
CASH FLOWS FROM INVESTING ACTIVITIES:			
Principal payments and sales of mortgage loans and real estate owned, net		_	19,009
Capital expenditures		(56,750)	(44,918)
Payments made for business acquisitions, net of cash acquired		(27,522)	(36,151)
Franchise loans funded		(10,939)	(10,171)
Payments received on franchise loans		10,322	14,263
Other, net		5,474	 2,177
Net cash used in investing activities		(79,415)	(55,791)
CASH FLOWS FROM FINANCING ACTIVITIES:			
Repayments of line of credit borrowings		_	(50,000)
Proceeds from line of credit borrowings		_	525,000
Dividends paid		(100,082)	(95,971)
Repurchase of common stock, including shares surrendered		(7,581)	(215,511)
Proceeds from exercise of stock options		27,522	1,630
Other, net		(26,717)	 (43,734)
Net cash provided by (used in) financing activities		(106,858)	 121,414
Effects of exchange rate changes on cash		(1,147)	(4,110)
Net decrease in cash, cash equivalents and restricted cash		(835,877)	(658,863)
Cash, cash equivalents and restricted cash, beginning of period		1,117,539	 1,000,911
Cash, cash equivalents and restricted cash, end of period	<u>\$</u>	281,662	\$ 342,048
SUPPLEMENTARY CASH FLOW DATA:			
Income taxes paid, net of refunds received	\$	76,451	\$ 112,339
Interest paid on borrowings		39,902	40,670
Accrued additions to property and equipment		3,874	12,920
Accrued purchase of common stock		_	7,143

Note: Effective May 1, 2017, we adopted the provisions of Accounting Standards Update No. 2016-18,"Restricted Cash (a consensus of the FASB Emerging Issues Task Force)," (ASU 2016-18) on a retrospective basis. Accordingly, the statements of cash flows explain the change in the total of cash, cash equivalents and amounts generally described as restricted cash and restricted cash equivalents per ASU 2016-18. Amounts for prior periods have been retrospectively adjusted to conform to the current period presentation.



**FINANCIAL RESULTS** (unaudited, in 000s - except per share amounts) Three months ended October 31 Six months ended October 31, 2017 2016 2017 2016 **REVENUES:** U.S. assisted tax preparation fees \$ 36,665 35,339 \$ 66,628 60.768 7,008 13,975 13,353 U.S. royalties 6,828 U.S. DIY tax preparation fees 4,263 3,089 7,489 6,003 47,934 43,539 88,351 International revenues 82,414 Revenues from Refund Transfers 1,135 757 3,951 3,991 Revenues from Emerald Card® 9,180 8,644 21,709 24,167 Revenues from Peace of Mind® Extended Service Plan 24.585 22.689 56,528 49.720 Interest and fee income on Emerald Advance 594 655 1,258 1,459 Other 9,490 9,792 16,309 17,100 140,854 278,656 131,332 256,517 Compensation and benefits: 57,716 50,096 105,839 95,139 Field wages 46,723 42,207 89,920 84,307 Other wages 23,583 44,228 Benefits and other compensation 23,718 46,452 128,022 116,021 239,987 225.898 105,405 203,604 Occupancy and equipment 99,037 193,408 19,562 Marketing and advertising 11,562 12,001 18,666 Depreciation and amortization 44,792 45,750 88,390 87,032 Provision for bad debt 1,779 (131)4.238 1.286 Supplies 4,368 4,937 7,102 7,014 Other 60,937 61,739 117,842 115,063 Total operating expenses 356,865 339,354 679,829 649,263 Other income (expense), net 1,011 2,173 2,231 4,814 Interest expense on borrowings (21,265)(42,542)(44,086)(22,620)(432,018) Pretax loss (236, 265)(228,469)(441,484)Income tax benefit (87,953)(165, 354)(167,577)(85,054)Net loss from continuing operations (148, 312)(143,415)(276, 130)(264,441)Net loss from discontinued operations (8,003)(5,254)(2,805)(5,452)**NET LOSS** (153,566) (146,220)\$ (284,133) (269,893)**BASIC AND DILUTED LOSS PER SHARE:** Continuing operations (0.71)(0.67)(1.33)\$ (1.21)Discontinued operations (0.03)(0.01)(0.03)(0.03)Consolidated \$ (0.74)(0.68)(1.36)\$ (1.24)Weighted average basic and diluted shares 209,065 215,535 208,500 218,009

(170,208)

(160,099)

(310,552)

(300,900)

EBITDA from continuing operations (1)

<sup>(1)</sup> See "Non-GAAP Financial Information" for a reconciliation of non-GAAP measures.



	Three months ended October 31,				Six months en	ded October 31,	
NON-GAAP FINANCIAL MEASURE - EBITDA	2017		2016		2017		2016
Net loss - as reported	\$ (153,566)	\$	(146,220)	\$	(284,133)	\$	(269,893)
Discontinued operations, net	 5,254		2,805		8,003		5,452
Net loss from continuing operations - as reported	(148,312)		(143,415)		(276,130)		(264,441)
Add back:							
Income taxes of continuing operations	(87,953)		(85,054)		(165,354)		(167,577)
Interest expense of continuing operations	21,265		22,620		42,542		44,086
Depreciation and amortization of continuing operations	44,792		45,750		88,390		87,032
	 (21,896)		(16,684)		(34,422)		(36,459)
EBITDA from continuing operations	\$ (170,208)	\$	(160,099)	\$	(310,552)	\$	(300,900)
	Three months ended October 31,			Six months ended October 31,			ctober 31,
Supplemental Information	2017		2016		2017		2016
Stock-based compensation expense:							
Pretax	\$ 6,811	\$	6,931	\$	11,627	\$	12,472
After-tax	4,402		4,467		7,525		7,946
Amortization of intangible assets:							
Pretax	\$ 19,438	\$	20,051	\$	38,673	\$	38,037
After-tax	12,557		12,940		25,029		24,233

#### NON-GAAP FINANCIAL INFORMATION

The accompanying press release contains non-GAAP financial measures. Non-GAAP financial measures should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. Because these measures are not measures of financial performance under GAAP and are susceptible to varying calculations, they may not be comparable to similarly titled measures for other companies.

We consider our non-GAAP financial measures to be performance measures and a useful metric for management and investors to evaluate and compare the ongoing operating performance of our business.

We may consider whether significant items that arise in the future should be excluded from our non-GAAP financial measures.

We measure the performance of our business using a variety of metrics, including EBITDA from continuing operations. We also use EBITDA from continuing operations and pretax income of continuing operations, each subject to permitted adjustments, as performance metrics in incentive compensation calculations for our employees.