### H&R Block Reports Fiscal 2008 Fourth Quarter and Full Year Results

June 30, 2008 6:02 AM ET

Full Year Earnings from Continuing Operations Increase 21 Percent to \$1.39 per Share(1)

Fiscal Fourth Quarter Earnings from Continuing Operations Increase 17 Percent to \$2.11 per Share

Full Year and Fourth Quarter Loss from Discontinued Operations of \$2.33 and \$0.45 per Share, Respectively, an Improvement from \$2.48 and \$2.07 per Share in Prior Year

Full Year Consolidated Net Loss of \$0.94 per Share Compared with Net Loss of \$1.33 per Share in Prior Year

FY09 Earnings from Continuing Operations Expected to be \$1.60 to \$1.70 per Share

Dividend Increased by \$0.03 per Share on an Annualized Basis

KANSAS CITY, Mo.--(BUSINESS WIRE)--June 30, 2008--H&R Block Inc. (NYSE:HRB) today reported that fiscal 2008 earnings from continuing operations grew 21 percent to \$454.5 million, or \$1.39 per share, compared to \$374.3 million, or \$1.15 per share for the prior year. Full year revenues rose 10 percent to \$4.4 billion, primarily reflecting growth in Tax Services. For its fiscal fourth quarter ended April 30, 2008, earnings from continuing operations were \$691.1 million, or \$2.11 per share, up 17 percent compared with \$591.2 million, or \$1.81 per share, in the prior-year period. Fourth quarter revenues increased 11 percent to \$2.6 billion.

During fiscal 2008, H&R Block served the tax needs of 23.5 million clients, the highest level in our history. Full year earnings per share from continuing operations exceeded our expectations, and reflect the best tax season for H&R Block since 1999, said Richard C. Breeden, Chairman of the Board of H&R Block.

These results also reflect significantly improved margins at our RSM McGladrey unit, one of the nation's largest providers of tax and other professional services to small and medium sized businesses. We enter FY09 focused on opportunities to improve upon performance in each of our businesses.

For fiscal 2008, net loss from discontinued operations was \$763.1 million, or \$2.33 per share, compared to a prior-period net loss of \$808.0 million, or \$2.48 per share. During the fourth quarter, the net loss from discontinued operations was \$147.6 million, or \$0.45 per share, compared with a loss of \$676.8 million, or \$2.07 per share in the prior year. The losses reflect provisions for loan repurchase obligations, impairments of residual interests and expenses related to the Company's exit from its subprime mortgage business. The Company previously announced the cessation of Option One's loan origination activities in December 2007, and it sold its mortgage servicing business effective April 30, 2008.

Consolidated net loss for the 12 months ended April 30, 2008 was \$308.6 million, or \$0.94 per share, compared with a net loss of \$433.7 million, or \$1.33 per share, for full year fiscal 2007. For the fiscal 2008 fourth quarter, consolidated net earnings were \$543.6 million, or \$1.66 per share, compared to a consolidated net loss of \$85.6 million, or \$0.26 per share in the fourth quarter of fiscal 2007.

#### Tax Services

Full year fiscal 2008 revenue in the Tax Services segment was \$3.0 billion, an 11.3 percent increase over the prior year. Pretax income grew 11.4 percent to \$785.8 million. H&R Block served a record 23.5 million clients, led by U.S. retail operations, and achieved a 4.3 percent increase in net average retail tax preparation fees per client.

During tax season 2008, H&R Block served approximately 290,000 clients who filed in order to qualify for the Economic Stimulus Package (ESP) payment. These one-time filers increased the reported client growth, but lowered the percentage of price increase from what would otherwise have been reported. Total U.S. retail clients served increased 3.8 percent

overall, and 1.9 percent excluding ESP filers. This 1.9 percent growth in the number of core tax clients served compares with 0.9 percent in fiscal 2007. Overall client growth was 3.5 percent, reflecting growth of 1.9 percent in domestic retail, 6.1 percent in international, and 1.6 percent in overall digital clients (including free filers).

International tax operations also performed well in fiscal 2008, driven by strong results in Canada, with a 6.1 percent increase in clients served, 29 percent growth in revenues, and a 60 percent improvement in pretax income. More than one-half of the revenue increase and one-third of the profit increase is attributable to favorable exchange rates.

The Company's digital tax business consists of online filing services through hrblock.com and other online products, as well as the Company's TaxCut(R) software. The Company's digital tax business grew online customers by 14 percent and increased revenues 10 percent year-over-year. The digital business also significantly increased its profitability through revenue increases and cost control. These positives were offset by a decline in software customers, driven by aggressive marketing by a major competitor. Total digital customers - representing filers who paid H&R Block a fee as well as those who did not - grew 1.6 percent for the full year. Paid digital clients declined 4.3 percent.

For the quarter ended April 30, revenue in the Tax Services segment grew 13.4 percent to \$2.2 billion and pretax income increased 15.2 percent to \$1.1 billion.

## **Business Services**

The Company's RSM McGladrey unit, the nation's fifth largest accounting firm, reported fiscal 2008 revenues of \$941.7 million, and a 54 percent increase in pretax income to \$88.8 million. McGladrey improved pretax operating margins in 2008 by 52 percent to 9.4 percent, compared with 6.2 percent in the prior year. Overall revenues at McGladrey were up 1 percent over the prior year, although revenue growth was approximately 8 percent prior to a change in the manner of recording revenues relating to the TBS business acquired from American Express. Revenues for McGladrey's tax and consulting practices grew by 8 percent and 13 percent, respectively.

For the fourth quarter, Business Services had pretax income of \$72.3 million, an increase of 16 percent over the same period a year ago. Pretax operating margin in the fourth quarter grew to 23 percent, compared with 20 percent in the fourth quarter of fiscal 2007. Fourth quarter revenues of \$317.9 million were essentially flat compared with the same quarter last year.

## **Consumer Financial Services**

The Consumer Financial Services segment includes H&R Block Bank and H&R Block Financial Advisors. Segment revenues from continuing operations for fiscal 2008 grew 19 percent to \$460 million compared to the prior year, driven by an 85 percent increase in H&R Block Bank revenues. Pretax income fell 49 percent to \$10.1 million, reflecting increased loan loss reserves at H&R Block Bank as well as reduced profitability at HRBFA in the latter half of the fiscal year due largely to lower interest rates.

For the quarter ended April 30, segment revenues were \$127.2 million, up 5.8 percent from \$120.2 million in the prior year period. Pretax income fell to \$15 thousand compared with \$14.2 million in the prior year period due to the factors described above.

H&R Block Bank's revenue for FY08 grew 85 percent to \$142.7 million, reflecting strong growth in the Bank's business with the Company's tax customer base. Pretax income was \$11.5 million, down 50 percent, after an increase of \$38.4 million in loan loss reserves relating to the Bank's portfolio of mortgage loans held for investment. Mortgage loans held for investment were \$966.3 million at April 30, 2008, compared with \$1.4 billion at the prior year end, a decline of \$391.9 million, or 29 percent. The Bank anticipates continuing strong runoff of the total dollar amount of this portfolio through prepayments and other payments. Total assets of the Bank at year end fell to \$1.1 billion, down 28 percent from \$1.5 billion.

H&R Block Bank's fourth quarter revenues grew 46 percent year-over-year to \$53.1 million, primarily due to higher Emerald Card volume and the introduction of the new Emerald Advance line of credit. The Bank reported a pretax loss of \$1.3 million for the fourth quarter due to a \$29.4 million increase in loss loan provisions, largely relating to its portfolio of mortgage loans held for investment.

During the tax season, the Bank increased the number of Emerald Cards issued by 30 percent to more than 2.6 million. The new Emerald Advance line of credit introduced in fiscal 2008 is a non-RAL credit product targeted exclusively at meeting the financial needs of tax customers without the disadvantages and costs traditionally associated with RAL products in the marketplace. The Bank approved just under one million Emerald Advance lines of credit in fiscal 2008, and approximately 91 percent of these customers returned to H&R Block for paid tax preparation. The Bank is anticipating a continued shift to use of Emerald Advance lines of credit in the future, with increases in both the number of customers and the aggregate available credit per customer as a gradual transition to a post-RAL world continues.

Overall, HRBFA increased revenues by 2 percent in fiscal 2008 to \$317.2 million, while the pretax loss improved to \$1.4 million from \$3.3 million for the prior year. HRBFA results reflect a 6 percent increase in average productivity per advisor year-over-year and positive trends in recruiting and retention. However, these improvements were offset by the impact of declining market interest rates and lower underwriting fees in the second half of the fiscal year.

Fiscal 2008 fourth quarter revenues at HRBFA declined 11.6 percent to \$74.1 million, compared to the prior year period. Pretax income for the fourth quarter was \$1.3 million compared to \$1.2 million a year ago.

# **Discontinued Operations**

During the fourth quarter, the Company incurred a pretax loss of \$191 million on discontinued operations, including the effect of increasing loss-severity on repurchased loans. However the expected loss on each dollar of repurchased loans has grown from 26 percent in the fourth quarter of FY07 to 62 percent in the fourth quarter of FY08, reflecting market deterioration. During the fourth quarter, the Company added approximately \$203 million to its reserves in anticipation of future representation and warranty repurchases, bringing the total level of such reserves to more than \$240 million. The Company believes this amount is adequate in current circumstances, based on the best information available to it regarding existing and currently anticipated claims, although there can be no assurance that further reserves will not be required.

## Outlook

The Company expects fiscal 2009 earnings from continuing operations to be in the range of \$1.60 to \$1.70 per share. During fiscal 2009, the Company anticipates increasing marketing expenditures and making other investments to continue driving market share growth in core retail tax services, and to enhance market share in online and other digital tax solutions. The Company also has embarked on a program to refresh and upgrade the technology available in retail tax offices.

At the same time, the Company anticipates further steps to enhance margins in its field operations that it believes will yield considerable cost savings or margin improvements over the next three years. This program will include savings in occupancy expense through conversion of some locations from Company-operated full service locations to franchisee-operated Express Tax locations, improved controls on discounting, enhanced managerial efficiency and other steps to enhance margins without impairing customer growth patterns. The Company also anticipates continuing margin growth at its McGladrey unit, with pretax margins increasing to more than 12 percent in FY09. Margin expansion opportunities also exist with both H&R Block Bank and HRBFA.

We are prudently managing all our businesses for better performance and improved margins, said Alan Bennett, Interim Chief Executive Officer. While we are not providing earnings guidance beyond fiscal 2009, we are confident that for the three-year horizon through fiscal 2011, we can realize significant gains in earnings per share through unit growth, greater efficiency in our tax and other operations, and capital deployment, rather than relying solely on annual price increases for growth, added Bennett.

# Dividends

H&R Block's Board of Directors has voted to increase the annual cash dividend by three cents per share to 60 cents per share, resulting in a quarterly dividend of 15 cents per share beginning with the dividend payable Oct. 1, 2008. This will represent the 11th consecutive year of dividend increases by the Company. The increase of three cents per share in dividends will result in an additional cash payout to shareowners of approximately \$10 million per year.

# Share Repurchases

The Company's Board of Directors has reviewed the Company's record and outlook for financial results and financial condition. The Company had net debt as of April 30, 2008, of \$441.2 million, a reduction of \$750.5 million or 63 percent since April 30, 2007. However, losses suffered by the Company during the last two years from its discontinued subprime mortgage operations also reduced stockholders' equity below historic levels. After considering all relevant factors, the board voted to authorize \$2 billion of share repurchases during the four-year period FY09 - FY12, although the Company expects to be particularly disciplined in FY09 as it rebuilds its balance sheet. Initial purchases are not anticipated prior to the fourth quarter of fiscal 2009.

The new authorization replaces and increases the prior remaining repurchase authorizations of 22 million shares. This is an authorization only, and there can be no assurance as to the actual volume of share repurchases in any given year, if any, which will depend on results of operations, financial condition and market conditions at any given time.

## Conference Call

At 8 a.m. EDT on Tuesday, July 1, 2008, the company will host a conference call for analysts, institutional investors and shareholders. Richard C. Breeden, chairman of the board, Alan Bennett, interim chief executive officer, Tim Gokey, president of retail tax services, and Becky Shulman, chief financial officer, will discuss the results and future expectations and will be joined by other members of senior management to respond to questions.

To access the call, please dial the number below approximately five to 10 minutes prior to the scheduled starting time:

```
U.S./Canada (866) 356-4441 - Participant Passcode: 75261140
International (617) 597-5396 - Participant Passcode: 75261140
```

The call also will be webcast in a listen-only format for the media and public. The link to the webcast and a supporting slide presentation can be accessed directly at http://investor-relations.hrblock.com.

A replay of the call will be available beginning at 10 a.m. EDT July 1, 2008, and continuing until July 11, 2008, by dialing (888) 286-8010 (U.S./Canada) or (617) 801-6888 (international). The replay passcode is 67248224. The webcast will be available for replay on the company's Investor Relations Web site at http://investor-relations.hrblock.com.

Forward Looking Statements

This announcement may contain forward-looking statements, which are any statements that are not historical facts. These forward-looking statements are based upon the current expectations of the company and there can be no assurance that such expectations will prove to be correct. Because forward-looking statements involve risks and uncertainties and speak only as of the date on which they are made, the company's actual results could differ materially from these statements. These risks and uncertainties relate to, among other things, uncertainties in the subprime mortgage industry and its impact on potential litigation and other contingent liabilities arising from Option One Mortgage Corporation's historical and ongoing operations; uncertainties in the residential mortgage market and its impact on loan loss provisions; uncertainties pertaining to the commercial debt market; competitive factors; regulatory capital requirements; the company's effective income tax rate; litigation; uncertainties associated with engaging a new auditor; and changes in market, economic, political or regulatory conditions. Information concerning these risks and uncertainties is contained in Item 1A of the company's

2008 annual report on Form 10-K and in other filings by the company with the Securities and Exchange Commission.

#### About H&R Block

H&R Block Inc. (NYSE:HRB) is the world's preeminent tax services provider, having served more than 400 million clients since 1955 and generating annual revenues of \$4.4 billion in fiscal year 2008. H&R Block provides income tax return preparation and related services and products via a nationwide network of approximately 13,000 company-owned and franchised offices and through TaxCut(R) online and software solutions. The company also provides business services through RSM McGladrey and certain consumer financial services. For more information visit our Online Press Center at www.hrblock.com.

(1)all per share amounts are based on fully diluted shares.

```
H&R BLOCK
KEY OPERATING RESULTS
Unaudited, amounts in thousands, except per share data
                       Three Months Ended April 30,
                  _____
                                     Income (loss)
                      Revenues
                  _____
                    2008
                          2007 2008 2007
                  Tax Services
Business Services
                $2,166,163 $1,910,370 $1,111,398 $ 965,145
                  317,931 316,027 72,308 62,397
Consumer Financial
                  127,215 120,202 15 14,239
Services
Corporate and
                    3,924 4,643 (35,303) (35,515)
Eliminations
                  -----
                 $2,615,233 $2,351,242 1,148,418 1,006,266
                 -----
                                    457,298 415,037
Income taxes
                                  _____
Net income from
                                    691,120
continuing operations
                                           591,229
Net loss from
                                  (147,558) (676,793)
discontinued operations
                                  _____
                                  $ 543,562 $ (85,564)
Net income (loss)
                                  ------
Basic earnings (loss)
per share:
 Net income from
 continuing operations
                                  $ 2.12 $ 1.83
 Net loss from
 discontinued
  operations
                                     (0.45) (2.09)
                                  _____
                                  $ 1.67 $ (0.26)
 Net income (loss)
                                  Basic shares outstanding
                                    325,610 322,991
Diluted earnings (loss)
per share:
 Net income from
                                  $ 2.11 $ 1.81
 continuing operations
 Net loss from
 discontinued
```

operations				(0.45)		(2.07)
Net income (loss)				1.66		
Diluted shares outstanding				328,028		
		Year Endec				
		nues				
		2007				
Tax Services Business Services Consumer Financial	\$2,988,617 941,686	\$2,685,858 932,361	\$	785,839 88,797	\$	705,171 57,661
Services Corporate and		388,090				
Eliminations		14,965				
	\$4,403,877	\$4,021,274		745,221		635,798
Income taxes				290,745		261,461
Net income from continuing operations Net loss from discontinued operations				454,476 (763,123)		
Net loss				(308,647)		
<pre>Basic earnings (loss) per share:   Net income from     continuing operations   Net loss from     discontinued     operations     Net loss Basic shares outstanding</pre>			\$		\$	1.16 (2.50) (1.34)
Diluted earnings (loss) per share: Net income from						
continuing operations Net loss from discontinued operations			\$	1.39	-	1.15
Net loss				(0.94)		
Diluted shares outstanding H&R BLOCK			==	327,468		
NOTES TO CONDENSED CONSOL Unaudited	LIDATED FINA	ANCIAL STATE	EME	NTS		

Basic earnings per share is based on the weighted average number of shares outstanding. The dilutive effect of potential common shares is included in diluted earnings per share.

Effective November 2006, our Board of Directors approved a plan to exit the mortgage business operated through our subsidiary, OOMC, and we began reporting that business as discontinued operations. During fiscal year 2007, we also committed to a plan to sell and/or completed the wind-down of three smaller lines of business previously reported in our Business Services segment, as well as our tax operations in the United Kingdom previously reported in Tax Services. These businesses are presented as discontinued operations in the consolidated financial statements for all periods presented.

During the third fiscal quarter ended January 31, 2008, OOMC ceased all loan origination activities, and initiated a plan to sell its remaining servicing operations. On April 30, 2008, OOMC sold its loan servicing assets to an affiliate of WL Ross & Co. LLC (WL Ross) pursuant to a previously announced agreement dated March 17, 2008. After repayment of debt outstanding under OOMC's servicing advance facility totaling \$986.2 million, OOMC realized net cash proceeds of \$212.5 million from WL Ross and \$19.9 million previously held in escrow pursuant to the servicing advance facility, for a total of \$232.4 million at closing. OOMC also retained a receivable relating to certain servicing assets of \$117.4 million. At January 31, 2008 we had an impairment relating to the estimated loss upon disposition of OOMC equal to \$304.9 million, including \$193.4 million recorded in fiscal year 2007. OOMC incurred an actual loss upon sale of the servicing assets of \$233.3 million. Impairments were reversed in the fourth quarter, resulting in net impairments for fiscal year 2008 totaling \$39.9 million. As OOMC is a wholly-owned subsidiary, earnings and losses recognized at OOMC are reflected in our consolidated financial statements. The sale is subject to certain post-closing adjustments.

#### H&R BLOCK

CONDENSED CONSOLIDATED BALANCE SHEETS Amounts in thousands, except share data

	Ap	April 30,		
		2008		2007
ASSETS				
Current assets:				
Cash and cash equivalents	\$	726,845	\$	921,838
Cash and cash equivalents - restricted		219,031		332,646
Receivables from customers, brokers,				
dealers and clearing organizations, net		438,899		410,522
Receivables, net		552,871		556,255
Prepaid expenses and other current assets		443,934		208,564
Current assets of discontinued operations,				
held for sale		-	1	,024,467
Total current assets	2	,381,580	 3	454 292
	-	,501,500	5	, 19 1, 29 2
Mortgage loans held for investment		966,301	1	,358,222
Property and equipment, net		380,738		379,066
Intangible assets, net		147,368		181,413
Goodwill, net	1	,005,268		993,919
Other assets		742,170		454,646
Noncurrent assets of discontinued				
operations, held for sale		-		722,492
Total assets	 \$ 5	,623,425	 \$ 7	,544,050

LIABILITIES AND STOCKHOLDERS' EQUITY Current liabilities:		
Commercial paper and other short-term borrowings	\$ 25,000	\$ 1,567,082
Customer banking deposits	\$ 25,000 785,624	
Accounts payable to customers, brokers and	785,024	1,129,203
dealers	559,658	633,189
Accounts payable, accrued expenses and		
other	782,280	519,372
Accrued salaries, wages and payroll taxes	393,148	307,854
Accrued income taxes	439,380	439,472
Current portion of long-term debt	111,286	9,304
Current liabilities of discontinued		
operations, held for sale	-	615,373
Total current liabilities	3 096 376	5,220,909
	5,050,070	0,220,909
Long-term debt	1,031,784	537,134
Other noncurrent liabilities	507,447	371,508
Total liabilities	4,635,607	6,129,551
Stockholders' equity:		
Common stock, no par, stated value \$.01		
per share		4,359
Additional paid-in capital	695,959	676,766
Accumulated other comprehensive income		
(loss)		(1,320)
Retained earnings	2,384,449	2,886,440
Less cost of 109,879,996 and 112,671,610		
shares of common stock in treasury	(2,099,435)	(2,151,746)
Total stockholders' equity	987,818	1,414,499
Total liabilities and stockholders' equity	\$ 5.623.425	\$ 7,544,050
istar rearrance and sconneraces equity		==========

#### H&R BLOCK

# CONDENSED CONSOLIDATED INCOME STATEMENTS

Unaudited, amounts in thousands, except per share data

	Three Mon	ths Ended	Year Ended	April 30,		
	Apri	130,				
	2008	2008 2007		2007		
Revenues:						
Service revenues	\$2,191,745	\$1,956,680	\$3,663,636	\$3,356,418		
Other revenues:						
Product and other						
revenues	364,726	351,187	541,387	529,835		
Interest income	58,762	43,375	198,854	135,021		
	2,615,233	2,351,242	4,403,877	4,021,274		
Operating expenses:						
Cost of services	1,073,440	1,000,681	2,489,726	2,340,395		
Cost of other						
revenues	113,198	69,158	312,826	182,262		
Selling, general and						
administrative	286,167	272,744	881,886	838,755		

	1 472 805	1 342 583	3,684,438	3 361 412
	1,472,005	1,342,303	3,004,430	5,301,412
Operating income	1,142,428	1,008,659	719,439	659,862
Interest expense -				
acquisition debt			(2,019)	
Other income, net	6,138	8,235	27,801	22,856
Income from continuing				
operations before taxes	1 1/9 /19	1 006 266	7/5 221	635 708
Income taxes	457 298	415 037	745,221 290,745	261 461
Net income from				
continuing operations	691,120	591,229	454,476	374,337
Net loss from				
discontinued				
operations	(147,558)	(676,793)	(763,123)	(807,990)
Not income (logg)			¢ (200 C47)	Å (422 CE2)
Net income (loss)			\$ (308,647)	
Basic earnings (loss)				
per share:				
Net income from				
continuing				
	\$ 2.12	\$ 1.83	\$ 1.40	\$ 1.16
Net loss from				
discontinued				
operations	(0.45)	(2.09)	(2.35)	(2.50)
Net income (loss)	-		\$ (0.95)	
Basic shares				
outstanding	325,610	322,991	324,810	322,688
oucceanaing	525,010	5227551	521,010	522,000
Diluted earnings				
(loss) per share:				
Net income from				
continuing				
operations	\$ 2.11	\$ 1.81	\$ 1.39	\$ 1.15
Net loss from				
discontinued				
operations	(0.45)		(2.33)	(2.48)
Net income (loss)			\$ (0.94)	
Diluted shares				
outstanding	328 028	326 195	327,468	326 154
Caceculating	520,020	520,175	527,100	520,151
H&R BLOCK				
CONDENSED CONSOLIDATED	STATEMENTS (	OF CASH FLOWS	5	
Unaudited, amounts in t	housands			
		-		
			Year Ended 2	-
		_	2008	2007
			· · · <del>·</del>	

2008 2007

Cash flows from operating activities:

activities146,011150,215Pepretation and amortization146,011150,215Provision for bad debt175,26466,697Stock-based compensation44,11841,338Operating cash flows provided by discontinued operations:44,11841,338Deter0 facquisitions95,51872,696Otherof acquisitions18,013(482,017)Net cash provided by (used in) operating activities215,787(584,724)Mortgage loans originated or purchased for investment, net207,606(954,281)Purchases of property and equipment of cash acquired(105,910)(161,091)Proceeds from sale of operating units, net of cash(24,872)(57,554)Investing cash flows provided by (used in) discontinued operations:(24,872)(57,554)Net cash provided by (used in) investing activities(114,535Cash flows from financing activities: Repayments of commercial paper Proceeds from issuance of long-term debt Customer baking deposits(5,125,279)(8,264,561)Proceeds from issuance of long-term debt Customer baking deposits(133,1979,255,643-(50,000)Proceeds from issuance of long-term debt Customer baking deposits(134,628)(117,966)(24,872)188,602)Proceeds from issuance of long-term debt Customer baking deposits(133,1979,255,643(26,590)Proceeds from issuance of long-term debt Customer baking deposits(133,1979,256,643(26,590)Proceeds from issuance of	Net loss Adjustments to reconcile net loss to net cash provided by (used) in operating activities:	\$ (308,647)	\$ (433,653)
Provision for had debt175,26466,697Stock-based compensation44,11841,338Operating cash flows provided bydiscontinued operations45,510Loss on sale of discontinued operations95,51872,696Other net changes in working capital, net95,51872,696Other net changes in working capital, net18,013(482,017)Net cash provided by (used in) operating activities215,787(584,724)Cash flows from investing activities:207,606(954,281)Purchases of property and equipment(105,910)(161,091)Payments made for business acquisitions, net of cash acquired(24,872)(57,554)Investing cash flows provided by (used in) discontinued operating activities1,114,535-Other, net(1,158,376)(812)Net cash provided by (used in) investing activities1,147,289(1,158,376)Repayments of commercial paper proceeds from issuance of commercial paper Proceeds from issuance of commercial paper Proceeds from size of ond-term debt599,376-Stock-banking deposits Dividends paid(135,262)(17,280)(138,802)Proceeds from excise of stock options 		146 011	150 215
Stock-based compensation44,11841,338Operating cash flows provided by discontinued operations: Other45,510-Loss on sale of discontinued operations of acquisitions45,510-Other net changes in working capital, net of acquisitions18,013(42,017)Net cash provided by (used in) operating activities215,787(584,724)Cash flows from investing activities: Mortgage loans originated or purchases of investment, net207,506(954,281)Purchases of property and equipment of cash acquired of cash(105,910)(161,091)Payments made for business acquisitions of cash of cash(24,872)(57,554)Investing cash flows provided by (used in) discontinued operations of cash(24,872)(57,554)Net cash provided by (used in) investing activities1,114,535 2,2659-Cash flows from financing activities: Repayments of commercial paper Proceeds from issuance of commercial paper Proceeds from exercise of stock options proceeds from	-		
Operating cash flows provided by discontinued operations: Loss on sale of discontinued operations Other and cash equivalents at beginning of receeds from exercise of stock options activities45,510 95,518-Net cash provided by (used in) operating activities18,013(482,017)Net cash provided by (used in) operating activities215,787(584,724)Cash flows from investing activities: Mortgage loans originated or purchased for investment, net207,606(954,281)Purchases of property and equipment of cash acquired of cash acquired of cash207,606(954,281)Investing cash flows provided by (used in) discontinued operations: Proceeds from sale of operating units, net of cash1,114,535 - 0,018-Net cash provided by (used in) activities1,114,535 - (67,339)15,362Net cash provided by (used in) investing activities1,147,289(1,158,376)Cash flows from financing activities: Repayments of commercial paper Proceeds from issuance of commercial paper Proceeds from exercise of stock options Financing cash flows provided by (used in) discontinued operations(5,125,279)(8,264,561)Proceeds from exercise of stock options Financing cash flows provided by (used in) discontinued operations(53,688)52,421Other, net(133,628)(171,966)(153,888)52,421Other, net(153,886)52,421(148,499)(26,590)Net cash provided by (used in) discontinued operations(153,888)52,421Other, net(153,818)52,421(112,966)<			
Loss on sale of discontinued operations other other net changes in working capital, net of acquisitions Net cash provided by (used in) operating activities Cash flows from investing activities: Mortgage loans originated or purchased for investment, net of cash acquired Purchases of property and equipment of cash acquired Other Other Other Other Other Cash flows from sale of operating units, net of cash originated by (used in) discontinued operations: Proceeds from sale of operating units, net of cash provided by (used in) discontinued operations: Proceeds from sale of operating units, net of cash provided by (used in) discontinued operations: Proceeds from financing activities: Repayments of commercial paper Proceeds from financing activities: Repayments of commercial paper Proceeds from insuance of commercial paper Proceeds from issuance of cong-term debt Dividends paid Acquisition of treasury shares Proceeds from exercise of stock options Proceeds from ex	Operating cash flows provided by	44,118	41,338
Other95,51872,696Other net changes in working capital, net18,013(482,017)Net cash provided by (used in) operating activities215,787(584,724)Net cash provided by (used in) operating activities207,606(954,281)Purchases of property and equipment(105,910)(161,091)Payments made for business acquisitions, net of cash acquired(24,872)(57,554)Investing cash flows provided by (used in) discontinued operations:(24,872)(57,554)Proceeds from sale of operating units, net of cash1,114,535(812)Other(23,269(812)Net cash provided by (used in) investing activities1,114,535(812)Cash flows from financing activities:1,114,535(812)Repayments of commercial paper Proceeds from issuance of commercial paper Proceeds from issuance of long-term debt Proceeds from issuance of long-term borrowings(5,125,279)Proceeds from financing activities:(143,629)(171,966)Repayments of long-term debt Proceeds from exercise of stock options Proceeds from exercise of stock options Prinancing cash flows provided by (used in)(15,8,88)Other, net(1,558,069)1,991,111Other, net(1,558,069)1,991,111Other, net(1,558,069)1,991,111Other, net(1,558,069)1,991,111Other, net(1,558,069)1,991,111Other, net(1,558,069)<	-	1E E10	
Other net changes in working capital, net of acquisitions18,013 (482,017)Net cash provided by (used in) operating activities215,787 (584,724)Cash flows from investing activities:207,606 (954,281)Mortgage loans originated or purchased for investement, net207,606 (954,281)Purchases of property and equipment of cash acquired207,606 (954,281)Purchases of property and equipment of cash acquired105,910 (161,091)Payments made for business acquisitions, net of cash acquired1,114,535 - (67,339) 15,362Other(15,910) (151,091)Other, net1,114,535 - (67,339) 15,362Other, net(5,125,279) (8,264,561)Proceeds from financing activities: Repayments of commercial paper Proceeds from insuance of commercial paper Proceeds from insuance of long-term debt Proceeds from issuance of long-term debt Proceeds from exercise of stock options Proceeds from exercise of stock options <td></td> <td></td> <td></td>			
of acquisitions18,013(482,017)Net cash provided by (used in) operating activities215,787(584,724)Cash flows from investing activities: Mortgage loans originated or purchased for investment, net207,606(954,281)Purchases of property and equipment payments made for business acquisitions, net of cash acquired(105,910)(161,091)Payments made for business acquisitions, net of cash acquired(24,872)(57,554)Investing cash flows provided by (used in) discontinued operations: Proceeds from sale of operating units, net of cash(1,114,535-Other(23,269)(812)		95,518	12,696
activities215,787(584,724)Cash flows from investing activities: Mortgage loans originated or purchased for investment, net207,606(954,281)Purchases of property and equipment(105,910)(161,091)Payments made for business acquisitions, net of cash acquired of cash other(24,872)(57,554)Investing cash flows provided by (used in) discontinued operations:(24,872)(57,554)Proceeds from sale of operating units, net of cash other(1,14,535-Other(67,339)15,362Other, net23,269(812)Net cash provided by (used in) investing activities1,147,289(1,158,376)Repayments of commercial paper Proceeds from issuance of commercial paper Proceeds from issuance of long-term debt Dividends paid(135,628)(6,010,432)Proceeds from excise of stock options 		18,013	(482,017)
Cash flows from investing activities: Mortgage loans originated or purchased for investment, net 207,606 (954,281) Purchases of property and equipment (105,910) (161,091) Payments made for business acquisitions, net of cash acquired (24,872) (57,554) Investing cash flows provided by (used in) discontinued operations: Proceeds from sale of operating units, net of cash (67,339) 15,362 Other, net (67,339) 15,362 Other, net (7,289 (1,158,376)) Proceeds from financing activities: Repayments of commercial paper (5,125,279) (8,264,561) Proceeds from issuance of commercial paper (5,125,279) (6,264,561) Proceeds from issuance of long-term debt (9,055,426) (6,010,432) Proceeds from issuance of long-term debt (1,129,263) Dividends paid (183,628) (171,966) Dividends paid (183,628) (171,966) Dividends paid (183,628) (171,966) Dividends paid (183,628) (27,00) (188,00) Proceeds from exercise of stock options Financing cash flows provided by (used in) discontinued operations (1,558,069) 1,991,111 		215,787	(584,724)
Mortgage loans originated or purchased for investment, net207,606 (954,281)Purchases of property and equipment Payments made for business acquisitions, net of cash acquired(105,910)(161,091)Payments made for business acquisitions, net of cash acquired(24,872)(57,554)Investing cash flows provided by (used in) discontinued operations: Proceeds from sale of operating units, net of cash(24,872)(57,554)Net cash provided by (used in) investing activities1,114,535 (67,339)Net cash provided by (used in) investing activities1,147,289(1,158,376)Proceeds from financing activities: Repayments of other short-term borrowings Proceeds from issuance of commercial paper Proceeds from issuance of long-term debt(9,055,426)(6,010,432)Proceeds from issuance of long-term debt-(500,000)Proceeds from issuance of long-term debt-(345,391)1,129,263Dividends paid Acquisition of treasury shares(7,280)(188,002)Net cash provided by (used in) discontinued operations(13,588,052,421)(11,558,069)1,991,111Met cash provided by (used in) financing activities(194,993)248,011-Cash and cash equivalents at beginning of the year(194,993)248,011-Cash and cash equivalents at end of the year\$726,845\$ 921,838Supplementary cash flow data: Income taxes paid, net of refunds received the yeat\$(238,803)\$ 405,445Supplementary cash flow data:			
Payments made for business acquisitions, net of cash acquired(24,872)(57,554)Investing cash flows provided by (used in) discontinued operations: Proceeds from sale of operating units, net of cash(1,14,535-Other(67,339)15,362Other, net(3,269)(812)Net cash provided by (used in) investing activities1,147,289(1,158,376)Repayments of commercial paper Proceeds from issuance of commercial paper Proceeds from issuance of long-term borrowings Proceeds from issuance of long-term debt(3,55,426)(6,010,432)Proceeds from issuance of long-term debt Dividends paid discontinued operations-(500,000)Proceeds from issuance of long-term debt(345,391)1,129,263Dividends paid discontinued operations(133,628)(171,966)Acquisition of treasury shares Proceeds from services of stock options Financing cash flows provided by (used in) discontinued operations(1,53,888)52,421Other, net(48,498)(26,590)-Net cash provided by (used in) financing activities(1,558,069)1,991,111Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year726,845921,838Supplementary cash flow data: Income taxes paid, net of refunds received and on borrowings(238,803)\$ 405,445Supplementary cash flow data: 	Mortgage loans originated or purchased for investment, net		
Investing cash flows provided by (used in) discontinued operations: Proceeds from sale of operating units, net of cash1,114,535Proceeds from source other, net1,114,535-Net cash provided by (used in) investing activities1,147,289(1,158,376)Net cash provided by (used in) investing activities1,147,289(1,158,376)Cash flows from financing activities: Repayments of commercial paper Proceeds from issuance of commercial paper Proceeds from other short-term borrowings(5,125,279)(8,264,561)Proceeds from issuance of commercial paper Proceeds from issuance of long-term debt599,376-(500,000)Proceeds from issuance of long-term debt599,376-(500,000)Proceeds from issuance of stock options Financing cash flows provided by (used in) discontinued operations(133,628)(171,966)Net cash provided by (used in) discontinued operations(53,868)52,421-Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(194,993)248,011-Cash and cash equivalents at beginning of the year921,838673,827-Cash and cash equivalents at end of the year\$726,645\$ 921,838Supplementary cash flow data: Income taxes paid, net of refunds received and on borrowings\$(238,03)\$ 405,445Supplementary cash flow data: Interest paid on borrowings\$173,181151,436	Payments made for business acquisitions,		
of cash1,114,535-Other(67,339)15,362Other, net23,269(812)Net cash provided by (used in) investing activities1,147,289(1,158,376)Repayments of commercial paper(5,125,279)(8,264,561)Proceeds from issuance of commercial paper(9,055,426)(6,010,432)Proceeds from other short-term borrowings8,505,426(6,689,432Repayments of long-term debt-(500,000)Proceeds from issuance of long-term debt-(500,000)Proceeds from issuance of long-term debt-(500,000)Proceeds from exercise of stock options(183,628)(171,966)Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options(133,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in)(153,868)52,421Other, net(194,993)248,011Cash and cash equivalents at beginning of the year(194,993)248,011Cash and cash equivalents at end of the year921,838673,827Cash and cash equivalents at end of the year921,838673,827Cash and cash equivalents at end of the year921,838673,827Supplementary cash flow data:Income taxes paid, net of refunds received interest paid on borrowings(238,803) \$ 405,445	Investing cash flows provided by (used in) discontinued operations:	(24,872)	(57,554)
Other(67,339)15,362Other, net23,269(812)Net cash provided by (used in) investing activities1,147,289(1,158,376)Cash flows from financing activities: Repayments of commercial paper(5,125,279)(8,264,561)Proceeds from issuance of commercial paper(5,055,426)(6,010,432)Proceeds from other short-term borrowings Proceeds from other short-term borrowings8,505,4266,689,432Proceeds from issuance of long-term debt-(500,000)Proceeds from issuance of long-term debt599,376-Customer banking deposits(183,628)(171,966)Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in) discontinued operations(134,498)(26,590)Net cash provided by (used in) financing activities(194,993)248,011Cash and cash equivalents at beginning of the year(194,993)248,011Cash and cash equivalents at end of the year\$726,845921,838Supplementary cash flow data: Income taxes paid, net of refunds received at on borrowings\$(238,803) \$405,445Interest paid on borrowings\$73,181151,436			
Other, net23,269(812)Net cash provided by (used in) investing activities1,147,289(1,158,376)Cash flows from financing activities: Repayments of commercial paper(5,125,279)(8,264,561)Proceeds from issuance of commercial paper4,133,1979,256,643Proceeds from other short-term borrowings8,505,426(6,010,432)Proceeds from issuance of long-term debt599,376-Customer banking deposits(345,391)1,129,263Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in) discontinued operations(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Supplementary cash flow data: Income taxes paid, net of refunds received\$ (238,803) \$ 405,445 Interest paid on borrowings173,181		1,114,535	-
Net cash provided by (used in) investing activities			
Net cash provided by (used in) investing activities1,147,289(1,158,376)Cash flows from financing activities: Repayments of commercial paper Repayments of other short-term borrowings(5,125,279)(8,264,561)Proceeds from issuance of commercial paper Repayments of other short-term borrowings Proceeds from other short-term borrowings Repayments of long-term debt(9,055,426)(6,010,432)Proceeds from other short-term borrowings Repayments of long-term debt-(500,000)Proceeds from issuance of long-term debt599,376-Customer banking deposits(345,391)1,129,263Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options Financing cash flows provided by (used in) discontinued operations(53,888)52,421Other, net(1,558,069)1,991,111Net cash provided by (used in) financing activities(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year\$726,845921,838Supplementary cash flow data: Income taxes paid, net of refunds received Interest paid on borrowings\$(238,803)\$405,445Autome taxes paid, net of refunds received Interest paid on borrowings\$(238,803)\$405,445	Other, net	23,269	(812)
Repayments of commercial paper(5,125,279)(8,264,561)Proceeds from issuance of commercial paper4,133,1979,256,643Repayments of other short-term borrowings(9,055,426)(6,010,432)Proceeds from other short-term borrowings8,505,4266,689,432Repayments of long-term debt-(500,000)Proceeds from issuance of long-term debt599,376-Customer banking deposits(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)(1,558,069)1,991,111discontinued operations(194,993)248,011Other, net(194,993)248,011Cash and cash equivalents at beginning of1194,993)248,011Cash and cash equivalents at end of the year921,838673,827Cash and cash equivalents at end of the year726,845921,838Supplementary cash flow data:Income taxes paid, net of refunds received\$ (238,803)405,445Interest paid on borrowings173,181151,436			
Repayments of commercial paper(5,125,279)(8,264,561)Proceeds from issuance of commercial paper4,133,1979,256,643Repayments of other short-term borrowings(9,055,426)(6,010,432)Proceeds from other short-term borrowings8,505,4266,689,432Repayments of long-term debt-(500,000)Proceeds from issuance of long-term debt599,376-Customer banking deposits(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)(1,558,069)1,991,111discontinued operations(194,993)248,011Other, net(194,993)248,011Cash and cash equivalents at beginning of1194,993)248,011Cash and cash equivalents at end of the year921,838673,827Cash and cash equivalents at end of the year726,845921,838Supplementary cash flow data:Income taxes paid, net of refunds received\$ (238,803)405,445Interest paid on borrowings173,181151,436			
Proceeds from issuance of commercial paper Repayments of other short-term borrowings Proceeds from other short-term borrowings Proceeds from other short-term borrowings Repayments of long-term debt4,133,1979,256,643 (6,010,432) B,505,426Proceeds from other short-term borrowings Repayments of long-term debt(9,055,426)(6,010,432) (6,010,432)Proceeds from issuance of long-term debt-(500,000)Proceeds from issuance of long-term debt(345,391)1,129,263Customer banking deposits(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in) discontinued operations(53,888)52,421Other, net(194,993)248,011Net cash provided by (used in) financing activities(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year\$ 726,845921,838Supplementary cash flow data: Income taxes paid, net of refunds received\$ (238,803)405,445Interest paid on borrowings173,181151,436	-		
Repayments of other short-term borrowings(9,055,426)(6,010,432)Proceeds from other short-term borrowings8,505,4266,689,432Repayments of long-term debt-(500,000)Proceeds from issuance of long-term debt599,376-Customer banking deposits(345,391)1,129,263Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year\$ 726,845 \$ 921,838Supplementary cash flow data: Income taxes paid, net of refunds received interest paid on borrowings\$ (238,803) \$ 405,445 173,181			
Proceeds from other short-term borrowings Repayments of long-term debt8,505,4266,689,432Repayments of long-term debt-(500,000)Proceeds from issuance of long-term debt599,376-Customer banking deposits(345,391)1,129,263Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)discontinued operations(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111Cash and cash equivalents at beginning of the year(194,993)248,011Cash and cash equivalents at end of the year\$726,845\$Supplementary cash flow data: Income taxes paid, net of refunds received interest paid on borrowings\$(238,803)\$A05,445 173,181151,436			
Repayments of long-term debt-(500,000)Proceeds from issuance of long-term debt599,376-Customer banking deposits(345,391)1,129,263Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)discontinued operations(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111Cash and cash equivalents at beginning of the year(194,993)248,011Cash and cash equivalents at end of the year\$726,845\$Supplementary cash flow data: Income taxes paid, net of refunds received\$(238,803)\$405,445Interest paid on borrowings173,181151,436151,436			
Proceeds from issuance of long-term debt599,376-Customer banking deposits(345,391)1,129,263Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111	Proceeds from other short-term borrowings	8,505,426	6,689,432
Customer banking deposits(345,391)1,129,263Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)discontinued operations(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111Net increase (decrease) in cash and cash equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year\$726,845\$921,838Supplementary cash flow data: Income taxes paid, net of refunds received\$(238,803)\$405,445Interest paid on borrowings173,181151,436	Repayments of long-term debt	-	(500,000)
Dividends paid(183,628)(171,966)Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111	Proceeds from issuance of long-term debt	599,376	-
Acquisition of treasury shares(7,280)(188,802)Proceeds from exercise of stock options23,32225,703Financing cash flows provided by (used in)discontinued operations(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111Net increase (decrease) in cash and cash equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year\$726,845\$921,838Supplementary cash flow data: Income taxes paid, net of refunds received and on borrowings\$(238,803)\$405,445Interest paid on borrowings173,181151,436	Customer banking deposits	(345,391)	1,129,263
Proceeds from exercise of stock options Financing cash flows provided by (used in) discontinued operations23,32225,703Other, net(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111Net increase (decrease) in cash and cash equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year921,838673,827Cash and cash equivalents at end of the year\$726,845\$921,838Supplementary cash flow data: Income taxes paid, net of refunds received Interest paid on borrowings\$(238,803)\$405,445 173,181	Dividends paid	(183,628)	(171,966)
Proceeds from exercise of stock options Financing cash flows provided by (used in) discontinued operations23,32225,703Other, net(53,888)52,421Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111Net increase (decrease) in cash and cash equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year921,838673,827Cash and cash equivalents at end of the year\$726,845\$921,838Supplementary cash flow data: Income taxes paid, net of refunds received Interest paid on borrowings\$(238,803)\$405,445 173,181			
discontinued operations (53,888) 52,421 Other, net (48,498) (26,590) Net cash provided by (used in) financing activities (1,558,069) 1,991,111 	Proceeds from exercise of stock options		
Other, net(48,498)(26,590)Net cash provided by (used in) financing activities(1,558,069)1,991,111Net increase (decrease) in cash and cash equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year921,8385921,838Cash and cash equivalents at end of the year\$726,845\$921,838Supplementary cash flow data: Income taxes paid, net of refunds received Interest paid on borrowings\$ (238,803)\$ 405,445 173,181		(53,888)	52,421
Net cash provided by (used in) financing activities (1,558,069)1,991,111 (1,558,069)Net increase (decrease) in cash and cash equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year921,838573,827Cash and cash equivalents at end of the year921,838673,827Supplementary cash flow data: Income taxes paid, net of refunds received Interest paid on borrowings\$ (238,803) \$ 405,445 173,181405,445 151,436	_	(48,498)	(26, 590)
activities(1,558,069)1,991,111Net increase (decrease) in cash and cash equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year921,8385921,838Cash and cash equivalents at end of the year5021,838921,838Supplementary cash flow data: Income taxes paid, net of refunds received\$ (238,803) \$ 405,445 173,181405,445 151,436			
equivalents(194,993)248,011Cash and cash equivalents at beginning of the year921,838673,827Cash and cash equivalents at end of the year726,845921,838Supplementary cash flow data: Income taxes paid, net of refunds received Interest paid on borrowings\$ (238,803)\$ 405,445			
Cash and cash equivalents at beginning of the year 921,838 673,827 Cash and cash equivalents at end of the year \$ 726,845 \$ 921,838 ===================================		(194 993)	248 011
the year 921,838 673,827 Cash and cash equivalents at end of the year \$ 726,845 \$ 921,838 ===================================	-	(134,333)	ZHO,UII
Supplementary cash flow data: Income taxes paid, net of refunds received \$ (238,803) \$ 405,445 Interest paid on borrowings 173,181 151,436			
Income taxes paid, net of refunds received \$ (238,803) \$ 405,445 Interest paid on borrowings 173,181 151,436	Cash and cash equivalents at end of the year		
Income taxes paid, net of refunds received \$ (238,803) \$ 405,445 Interest paid on borrowings 173,181 151,436			
Interest paid on borrowings 173,181 151,436			
Interest paid on deposits 44,501 27,475			
	Interest paid on deposits	44,501	27,475

H&R BLOCK SELECTED OPERATING DATA Unaudited

U.S. Tax Operations       For the year ended April 30,         2008       2007 (2) Chan         Net tax preparation fees: (1)       Company-owned operations         Franchise operations       \$ 1,935,703 \$ 1,780,007 8.         Franchise operations       \$ 2,816,264 \$ 2,603,377 8.         Total clients served:
2008       2007 (2) Chan         Net tax preparation fees: (1)
Net tax preparation fees: (1)       Company-owned operations       \$ 1,935,703       \$ 1,780,007       8.         Franchise operations       \$ 880,561       \$ 823,370       6.         Franchise operations       \$ 2,816,264       \$ 2,603,377       8.         Total clients served:
Company-owned operations       \$ 1,935,703       \$ 1,780,007       8.         Franchise operations       880,561       823,370       6.         Standard States:       \$ 2,816,264       \$ 2,603,377       8.         Total clients served:       10,709       10,350       3.         Franchise operations       5,706       5,467       4.         Early-season loan only       83       77       7.         Total retail offices       16,498       15,894       3.         Digital tax solutions       4,231       4,421       -4.         International (3)       2,725       2,569       6.         Net average fee - retail: (4)       Company-owned operations       181.37       172.45       5.         Franchise operations       154.91       151.06       2.         Franchise operations       154.91       151.06       2.         Consumer       172.18       165.06       4.
Franchise operations       880,561       823,370       6.         \$ 2,816,264       \$ 2,603,377       8.         Total clients served:
\$ 2,816,264 \$ 2,603,377 8. 
Total clients served:         United States:         Company-owned operations       10,709       10,350       3.         Franchise operations       5,706       5,467       4.         Early-season loan only       83       77       7.         Total retail offices       16,498       15,894       3.         Digital tax solutions       4,231       4,421       -4.         International (3)       2,725       2,569       6.         International (3)       2,725       2,569       6.         Vet average fee - retail: (4)       23,454       22,884       2.         Wet average fee - retail: (4)       \$       181.37       \$       172.45       5.         Franchise operations       \$       181.37       \$       165.06       4.         International       \$       172.18       \$       165.06       4.         Company-owned operations       \$       172.18       \$       165.06       4.         International       Year       Year       Year       Year       Year
United States: Company-owned operations 10,709 10,350 3. Franchise operations 5,706 5,467 4. Early-season loan only 83 77 7. Total retail offices 16,498 15,894 3. Digital tax solutions 4,231 4,421 -4. 
Company-owned operations       10,709       10,350       3.         Franchise operations       5,706       5,467       4.         Early-season loan only       83       77       7.         Total retail offices       16,498       15,894       3.         Digital tax solutions       4,231       4,421       -4.         International (3)       2,725       2,569       6.         International (3)       2,725       2,569       6.         Company-owned operations       181.37       172.45       5.         Franchise operations       154.91       151.06       2.         \$       172.18       165.06       4.         Energy-owneer       5.       5.       5.         Franchise operations       154.91       151.06       2.         S       172.18       165.06       4.         Energy-owneer       Financial       Year       1000000000000000000000000000000000000
Franchise operations       5,706       5,467       4.         Early-season loan only       83       77       7.         Total retail offices       16,498       15,894       3.         Digital tax solutions       4,231       4,421       -4.         International (3)       2,725       2,569       6.         International (3)       2,725       2,884       2.         Wet average fee - retail: (4)       20,729       151.06       2.         Company-owned operations       181.37       172.45       5.         Franchise operations       154.91       151.06       4.         Signamer       172.18       165.06       4.
Early-season loan only       83       77       7.         Total retail offices       16,498       15,894       3.         Digital tax solutions       4,231       4,421       -4.         International (3)       2,725       2,569       6.         International (3)       2,725       2,569       6.         International (3)       2,725       2,884       2.         Net average fee - retail: (4)       23,454       22,884       2.         Company-owned operations       \$ 181.37       \$ 172.45       5.         Franchise operations       154.91       151.06       2.         ************************************
Digital tax solutions       4,231       4,421       -4.         International (3)       2,725       2,569       6.         International (3)       2,725       2,884       2.         23,454       22,884       2.       23,454       22,884       2.         et average fee - retail: (4)       Company-owned operations       \$ 181.37       \$ 172.45       5.         Franchise operations       154.91       151.06       2.         \$ 172.18       \$ 165.06       4.         ensuremer       #       #       #         Financial       Year       Year       #
Digital tax solutions       4,231       4,421       -4.         International (3)       2,725       2,569       6.         International (3)       2,725       2,884       2.         23,454       22,884       2.       23,454       22,884       2.         Tet average fee - retail: (4)       Company-owned operations       \$ 181.37       \$ 172.45       5.         Franchise operations       154.91       151.06       2.         \$ 172.18       \$ 165.06       4.         International       Year
International (3)       20,729       20,315       2.         International (3)       2,725       2,569       6.         23,454       22,884       2.         23,454       22,884       2.         Net average fee - retail: (4)       181.37       \$ 172.45         Company-owned operations       \$ 181.37       \$ 172.45         Franchise operations       154.91       151.06         \$ 172.18       \$ 165.06       4.
International (3) 2,725 2,569 6. 23,454 22,884 2. et average fee - retail: (4) Company-owned operations \$ 181.37 \$ 172.45 5. Franchise operations 154.91 151.06 2. \$ 172.18 \$ 165.06 4. ====================================
International (3) 2,725 2,569 6. 23,454 22,884 2. 23,454 22,884 2. 23,454 22,884 2. 2000 Second State of the second state
23,454 22,884 2. et average fee - retail: (4) Company-owned operations \$ 181.37 \$ 172.45 5. Franchise operations 154.91 151.06 2. 
et average fee - retail: (4) Company-owned operations \$ 181.37 \$ 172.45 5. Franchise operations 154.91 151.06 2. \$ 172.18 \$ 165.06 4. ====================================
et average fee - retail: (4) Company-owned operations \$ 181.37 \$ 172.45 5. Franchise operations 154.91 151.06 2. 
Company-owned operations       \$ 181.37       \$ 172.45       5.         Franchise operations       154.91       151.06       2.         \$ 172.18       \$ 165.06       4.         ====================================
Franchise operations 154.91 151.06 2. \$ 172.18 \$ 165.06 4. ====================================
\$ 172.18 \$ 165.06 4. ====================================
nsumer Vinancial Year
nsumer Financial Year
4/30/2008 4/30/2008 4/30/2007 % change 1/31/2008
Broker-dealer: Traditional brokerage accounts (5) 373,905 373,905 386,902 -3.4%
Average assets per traditional brokerage
<pre>account \$ 85,746 \$ 85,746 \$ 85,518 0.3% Ending balance of assets under administration</pre>
(billions) \$ 32.1 \$ 32.1 \$ 33.1 -3.0% Average customer margin
balances

(millions) \$ 378 \$ 391 \$ 373 4.8%

Average

payables to customers (millions) Advisors	\$ 531 984	\$ 514 984	573 918	-10.3% 7.2%			
Banking: Efficiency ratio (6) Annualized net interest	53%	52%	37%	41.6%			
margin (7) Annualized pretax return	5.54%	9.40%	2.62%	259.0%			
on average assets (8) Total ending assets	0.80%	-0.31%	3.42%	-109.0%			
(millions)	\$ 1,078	\$ 1,078	\$ 1,501	-28.2%			
Broker-dealer: Traditional brokerage							
accounts (5) Average assets per traditional					37	78,399	-1.2%
brokerage account Ending balance of assets under					\$ 8	34,133	1.9%
administration (billions) Average					\$	31.8	0.9%
customer margin balances (millions)					\$	398	-1.8%
Average payables to customers (millions)					\$	522	-1.5%
Advisors					Ŧ	971	1.3%
Banking: Efficiency ratio (6) Annualized net						63%	-11.0%
interest margin (7) Annualized pretax return						7.28%	2.1%
on average assets (8) Total ending						3.47%	-3.8%
assets (millions)					\$	2,395	-55.0%

(1)Gross tax preparation fees less coupons and discounts.

(2)Prior year numbers have not been reclassified between company-owned and franchise offices for offices which commenced company-owned operations during fiscal year 2008, although certain services have been reclassified from digital to company-owned and franchise operations.

- (3)In fiscal years 2008 and 2007 the Canadian tax season ended on April 30.
- (4)Calculated as net tax preparation fees divided by retail tax preparation and related clients served.
- (5)Includes only accounts with a positive period-end balance.
- (6)Non-interest expenses divided by total revenue less interest expense. See reconciliation of non-GAAP financial measures.
- (7)Annualized net interest revenue divided by average bank earning assets. See reconciliation of non-GAAP financial measures.
- (8)Annualized pretax banking income divided by average bank assets. See reconciliation of non-GAAP financial measures.

#### H&R BLOCK

RECONCILIATION OF NON-GAAP FINANCIAL MEASURES Unaudited, dollars in thousands

	 Year Ended		 Three Months	Ended	
	April 30, 2008	April 30,		****	
Efficiency Ratio: Total Consumer Financial Services expenses Less: Interest and non- banking				\$ 104,124 (81,516)	
expenses	(307,229)	(95,007)	(97,490)	(81,510)	
Non-interest banking expenses				\$ 22,608	
Total Consumer Financial Services revenues Less: Non- banking revenues and interest	\$ 459,953	\$ 127,215	\$ 120,202	\$ 117,112	
expense	(341,658)	(65,362)	(97,162)	(81,355)	
Banking revenue net of interest expense				\$ 35,757	
			37%	63%	
Annualized Net Interest Margin: Net interest revenue - banking (1) Net interest revenue -	\$ 78,498	\$ 37,817	\$9,654	\$ 25,531	
banking (annualized)	\$ 78,498	\$ 151,268	\$ 38,616	\$ 101,870	

Divided by average bank earning assets	5.54%	9.40%	2.62%	\$ 1,398,583  7.28% 
Annualized Return on Average Assets: Total Consumer Financial				
Services pretax income Less: Non- banking pretax income	\$ 10,128	\$ 15	\$ 14,239	\$ 12,988
(loss)		1,282	1,195	670
Pretax banking income			\$ 13,044 =======	\$ 12,318
Pretax banking income -				
annualized			. ,	\$ 49,272
Divided by average bank				
assets				\$ 1,420,599
	0.80%		3.42%	3.47%

(1)Excludes revenue sharing with Tax Services on Emerald Advance activities.

CONTACT: H&R Block Inc. Investor Relations: Derek Drysdale, 816-854-4513 derek.drysdale@hrblock.com

Media Relations: Nancy Mays, 816-854-4537 nmays@hrblock.com

SOURCE: H&R Block Inc.