# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549 FORM 8-K

# CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): June 16, 2020

#### H&R BLOCK, INC.

(Exact name of registrant as specified in charter)

Missouri1-0608944-0607856(State or other jurisdiction of incorporation or organization)(Commission File Number)(I.R.S. Employer Identification No.)

# One H&R Block Way, Kansas City, MO 64105

(Address of Principal Executive Offices) (Zip Code)

(816) 854-3000

(Registrant's telephone number, including area code)

#### **Not Applicable**

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):
□Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
$\square$ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\square$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, without par value	HRB	New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 ( $\S230.405$  of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 ( $\S240.12b-2$  of this chapter). Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.  $\Box$ 

# Item 2.02. Results of Operations and Financial Condition.

On June 16, 2020, the Company issued a press release regarding the Company's results of operations for the fiscal year ended April 30, 2020. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

### Item 7.01 Regulation FD Disclosure.

As announced in the press release described under Item 2.02 and furnished as Exhibit 99.1 to this Current Report on Form 8-K, the Company's Board of Directors has declared a quarterly cash dividend of \$0.26 per share payable on July 1, 2020 to shareholders of record as of June 26, 2020.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

Exhibit Number Description

99.1 Press Release Issued June 16, 2020

# **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

H&R BLOCK, INC.

Date: June 16, 2020 By: /s/ Scott W. Andreasen

Scott W. Andreasen

Vice President and Secretary



#### **News Release**

For Immediate Release: June 16, 2020

#### **H&R Block Reports Fiscal 2020 Results**

- Impacts of the COVID-19 pandemic and the extension of the U.S. federal tax filing deadline until July 15th resulted in lower fiscal 2020 revenue and earnings compared to the prior year.
- The company ended the fiscal year with \$2.7 billion<sup>1</sup> in cash and announced a quarterly dividend of \$0.26 per share.
- An update on full tax season results will be included as a part of the fiscal 2021 first quarter earnings call.

KANSAS CITY, Mo. - H&R Block, Inc. (NYSE: HRB) today released its financial results for the fiscal year ended April 30, 2020 and provided an update on its response to the COVID-19 pandemic. The pandemic, along with the related extension of the U.S. federal tax filing deadline from April 15th to July 15th, resulted in lower revenue and earnings compared to the prior year.

The company will provide an update on its complete tax season 2020 results during its fiscal 2021 first quarter earnings call.

"This has obviously been a challenging time for everyone, and I'm so proud of how our associates, tax pros, and franchisees responded in the face of the pandemic," said Jeff Jones, H&R Block's president and chief executive officer. "This has impacted our business and challenged us to be agile and innovative as we made broad changes to our operating model in order to continue to help our clients. We remain committed to transforming our business and will use this opportunity to reimagine our future."

#### **Fiscal 2020 Results From Continuing Operations**

"Prior to the disruption to the tax industry caused by the pandemic, we were on track to deliver on our financial outlook for fiscal 2020. Our focus now is on executing during the first quarter as we navigate this difficult time," said Tony Bowen, H&R Block's chief financial officer. "We have adequate liquidity to meet anticipated operating cash needs through the start of tax season 2021 and are taking measures to reduce expenses to continue to fund future growth."

(in millions, except EPS)	Fic	Fiscal Year 2019			
(iii iiiiiiioiis, except Li 0)	1.13	scal Year 2020		1 15cai 1cai 2015	
Revenue	\$	2,640	\$	3,095	
Pretax Income (Loss)	\$	(3)	\$	545	
Net Income	\$	6	\$	445	
Weighted-Avg. Shares - Diluted		198.1		206.7	
EPS <sup>2</sup>	\$	0.03	\$	2.15	
Adjusted EPS <sup>2,3</sup>	\$	0.84	\$	2.39	
Adjusted EBITDA <sup>3</sup>	\$	368	\$	799	

<sup>&</sup>lt;sup>1</sup> All amounts in this release are unaudited. Unless otherwise noted, all comparisons refer to the current period compared to the corresponding prior year period.

 $^{2}$  All per share amounts are based on weighted average fully diluted shares over the corresponding period.

<sup>&</sup>lt;sup>3</sup> Adjusted earnings per share from continuing operations and adjusted EBITDA from continuing operations are non-GAAP financial measures. See "About Non-GAAP Financial Information" below for more information regarding financial measures not prepared in accordance with generally accepted accounting principles (GAAP).

#### Key Financial Metrics

- Total revenues of \$2.6 billion decreased \$455 million, or 14.7 percent, due to lower U.S. tax return volumes, partially offset by the addition of Wave.
- The COVID-19 pandemic and its effect on small businesses has impacted Wave's client volumes and revenues. As a result, we evaluated Wave's goodwill during our fiscal fourth quarter, which resulted in an impairment of \$106.0 million. We remain confident in Wave's future, and in our ability to continue to deliver value to small business owners through Wave's innovative platform.
- Total operating expenses of \$2.6 billion increased \$84 million, or 3.4 percent, primarily due to the impairment of Wave's goodwill, Wave's operating expenses, legal fees, and planned investments in technology, partially offset by compensation savings on lower tax return volume.
- Pretax loss of \$3 million compared to pretax income of \$545 million in the prior year.
- Earnings per share from continuing operations decreased \$2.12 to \$0.03; adjusted earnings per share from continuing operations decreased \$1.55 to \$0.84.

#### Dividends, Share Repurchases, and Debt Covenant

The company announced that its Board of Directors has declared a quarterly cash dividend of \$0.26 per share, payable on July 1, 2020 to shareholders of record as of June 26, 2020. H&R Block has paid quarterly dividends consecutively since the company went public in 1962. Future actions regarding dividends will be dependent upon the Board's approval following consideration of operating results, market conditions, and capital needs, among other factors.

In fiscal 2020, the company repurchased 10.1 million shares for \$247 million, at an average price of \$24.36. No share repurchases were made in the fourth quarter of fiscal 2020. Approximately \$750 million remains under the company's current share repurchase authorization, which expires in June 2022.

The company ended the fiscal year with \$2.7 billion in cash, including \$2.0 billion from its line of credit, which remains fully drawn. The line of credit is subject to various conditions, including a covenant which requires us to maintain a debt-to-EBITDA ratio of 3.5 on April 30 of each year. The company did not meet this covenant based on fiscal 2020 financial results but has obtained a waiver from its lenders for the period ended April 30, 2020 with no changes to any of the terms of the line of credit.

#### **Discontinued Operations**

For information on Sand Canyon, please refer to disclosures in the company's reports on Forms 10-K, 10-Q, and other filings with the SEC.

#### **Conference Call**

Discussion of the fiscal 2020 results, outlook, and a general business update will occur during the company's previously announced fiscal 2020 earnings conference call for analysts, institutional investors, and shareholders. The call is scheduled for 4:30 p.m. Eastern time on June 16, 2020. To access the call, please dial the number below approximately 10 minutes prior to the scheduled starting time:

U.S./Canada (866) 987-6821 or International (630) 652-5951 Conference ID: 5554906

The call, along with a presentation for viewing, will also be webcast in a listen-only format for the media and public. The link to the webcast can be accessed directly at http://investors.hrblock.com. The

presentation will be posted on the Quarterly Results page at http://investors.hrblock.com following the conclusion of the call.

A replay of the call will be available beginning at 7:30 p.m. Eastern time on June 16, 2020 and continuing for seven days by dialing (855) 859-2056 (U.S./Canada) or (404) 537-3406 (International). The conference ID is 5554906. The webcast will be available for replay beginning on June 17, 2020 and continuing for 90 days at http://investors.hrblock.com.

#### **About H&R Block**

H&R Block, Inc. (NYSE: HRB) provides help and inspires confidence in its clients and communities everywhere through global <u>tax</u> <u>preparation</u>, <u>financial services</u> and <u>small business solutions</u>. The company is disrupting the tax industry by providing consumers price transparency and with digital platforms such as <u>Tax Pro Go<sup>SM</sup></u>. H&R Block believes the best solutions blend digital capabilities with human expertise and care. For more information visit <u>hrblock.com/news</u> and follow <u>@HRBlockNews</u>.

#### **About Non-GAAP Financial Information**

This press release and the accompanying tables include non-GAAP financial information. For a description of these non-GAAP financial measures, including the reasons management uses each measure, and reconciliations of these non-GAAP financial measures to the most directly comparable financial measures prepared in accordance with generally accepted accounting principles, please see the section of the accompanying tables titled "Non-GAAP Financial Information."

#### **Forward-Looking Statements**

This press release contains forward-looking statements within the meaning of the securities laws. Forward-looking statements can be identified by the fact that they do not relate strictly to historical or current facts. They often include words or variation of words such as "expects," "anticipates," "intends," "plans," "believes," "commits," "seeks," "estimates," "projects," "forecasts," "targets," "would," "will," "should," "goal," "could," "may," or other similar expressions. Forward-looking statements provide management's current expectations or predictions of future conditions, events or results. All statements that address operating performance, events or developments that we expect or anticipate will occur in the future are forward-looking statements. They may include estimates of revenues, client trajectory, income, effective tax rate, earnings per share, cost savings, capital expenditures, dividends, share repurchases, liquidity, capital structure, market share, industry volumes, or other financial items, descriptions of management's plans or objectives for future operations, products or services, or descriptions of assumptions underlying any of the above. They also include the expected impact of the coronavirus (COVID-19) pandemic, including, without limitation, the impact on economic and financial markets, the Company's capital resources and financial condition, the expected use of proceeds under the Company's revolving credit facility, future expenditures, potential regulatory actions, such as extensions of tax filing deadlines or other related relief, changes in consumer behaviors and modifications to the Company's operations related thereto. All forward-looking statements speak only as of the date they are made and reflect the company's good faith beliefs, assumptions and expectations, but they are not guarantees of future performance or events. Furthermore, the company disclaims any obligation to publicly update or revise any forward-looking statement to reflect changes in underlying assumptions, factors, or expectations, new information, data or methods, future events or other changes, except as required by law. By their nature, forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Factors that might cause such differences include, but are not limited to a variety of economic, competitive and regulatory factors, many of which are beyond the company's control, that are described in our Annual Report on Form 10-K for the most recently completed fiscal year in the section entitled "Risk Factors" and

additional factors we may describe from time to time in other filings with the Securities and Exchange Commission. You may get such filings for free at our website at <a href="http://investors.hrblock.com">http://investors.hrblock.com</a>. You should understand that it is not possible to predict or identify all such factors and, consequently, you should not consider any such list to be a complete set of all potential risks or uncertainties.

# **For Further Information**

Investor Relations: Colby Brown, (816) 854-4559, colby.brown@hrblock.com Media Relations: Susan Waldron, (816) 854-5522, susan.waldron@hrblock.com

TABLE FOLLOWS



CONSOLIDATED STATEMENTS OF OPERATIONS				(una	audited, in 000s - ex	cept pe	er share amounts)
	Three months	ended	l April 30,	Year ende	ed Apr	il 30,	
	2020		2019		2020		2019
REVENUES:							
Service revenues	\$ 1,635,561	\$	2,063,941	\$	2,327,323	\$	2,691,727
Royalty, product and other revenues	173,791		268,502		312,397		403,154
	1,809,352		2,332,443		2,639,720		3,094,881
OPERATING EXPENSES:							
Costs of revenues	767,157		863,521		1,712,276		1,756,922
Impairment of goodwill	106,000		_		106,000		_
Selling, general and administrative	268,603		317,650		744,361		722,167
Total operating expenses	1,141,760		1,181,171		2,562,637		2,479,089
Other income (expense), net	1,896		5,144		15,637		16,419
Interest expense on borrowings	(27,412)		(21,837)		(96,094)		(87,051)
Income (loss) from continuing operations before income taxes (benefit)	642,076		1,134,579		(3,374)		545,160
Income taxes (benefit)	178,616		249,810		(9,530)		99,904
Net income from continuing operations	463,460		884,769		6,156	_	445,256
Net loss from discontinued operations	(3,057)		(6,860)		(13,682)		(22,747)
NET INCOME (LOSS)	\$ 460,403	\$	877,909	\$	(7,526)	\$	422,509
BASIC EARNINGS (LOSS) PER SHARE:							
Continuing operations	\$ 2.40	\$	4.36	\$	0.03	\$	2.16
Discontinued operations	(0.01)		(0.04)		(0.07)		(0.11)
Consolidated	\$ 2.39	\$	4.32	\$	(0.04)	\$	2.05
WEIGHTED AVERAGE BASIC SHARES	192,475		202,675		196,701		205,372
DILUTED EARNINGS (LOSS) PER SHARE:							
Continuing operations	\$ 2.39	\$	4.32	\$	0.03	\$	2.15
Discontinued operations	(0.02)		(0.03)		(0.07)		(0.11)
Consolidated	\$ 2.37	\$	4.29	\$	(0.04)	\$	2.04
WEIGHTED AVERAGE DILUTED SHARES	193,726		204,199		198,108		206,724



CONSOLIDATED BALANCE SHEETS		(unaudited	d, in 000s	- except per share data)
As of April 30,		2020		2019
ASSETS	• •			
Cash and cash equivalents	\$	2,661,914	\$	1,572,150
Cash and cash equivalents - restricted		211,106		135,577
Receivables, net		133,197		138,965
Prepaid expenses and other current assets		80,519		146,667
Total current assets		3,086,736	-	1,993,359
Property and equipment, net		184,367		212,092
Operating lease right of use asset		494,788		_
Intangible assets, net		414,976		342,493
Goodwill		712,138		519,937
Deferred tax assets and income taxes receivable		151,195		141,979
Other noncurrent assets		67,847		90,085
Total assets	\$	5,112,047	\$	3,299,945
LIABILITIES AND STOCKHOLDERS' EQUITY				
LIABILITIES:				
Accounts payable and accrued expenses	\$	203,103	\$	249,525
Accrued salaries, wages and payroll taxes		116,375		196,527
Accrued income taxes and reserves for uncertain tax positions		209,816		271,973
Current portion of long-term debt		649,384		_
Operating lease liabilities		195,537		_
Deferred revenue and other current liabilities		201,401		204,976
Total current liabilities		1,575,616		923,001
Long-term debt and line of credit borrowings		2,845,873		1,492,629
Deferred tax liabilities and reserves for uncertain tax positions		182,441		197,906
Operating lease liabilities		312,566		_
Deferred revenue and other noncurrent liabilities		124,510		144,882
Total liabilities		5,041,006		2,758,418
COMMITMENTS AND CONTINGENCIES				
STOCKHOLDERS' EQUITY:				
Common stock, no par, stated value \$.01 per share		2,282		2,383
Additional paid-in capital		775,387		767,636
Accumulated other comprehensive loss		(51,576)		(20,416)
Retained earnings		42,965		499,386
Less treasury shares, at cost		(698,017)		(707,462)
Total stockholders' equity		71,041		541,527
Total liabilities and stockholders' equity	\$	5,112,047	\$	3,299,945



CONSOLIDATED STATEMENTS OF CASH FLOWS			(unaudited, in 000s)
Year ended April 30,	2020		2019
CASH FLOWS FROM OPERATING ACTIVITIES:	_	•	<del>-</del>
Net income (loss)	\$ (7,526)	\$	422,509
Adjustments to reconcile net income (loss) to net cash provided by operating activities:			
Depreciation and amortization	169,536		166,695
Provision for bad debt	76,621		70,569
Deferred taxes	(8,300)		1,129
Stock-based compensation	28,045		23,767
Impairment of goodwill	106,000		_
Changes in assets and liabilities, net of acquisitions:			
Receivables	(66,896)		(73,648)
Prepaid expenses and other current and noncurrent assets	39,377		(4,503)
Accounts payable, accrued expenses, salaries, wages and payroll taxes	(124,019)		54,827
Deferred revenue, other current and noncurrent liabilities	(9,096)		(13,758)
Income tax receivables, accrued income taxes and income tax reserves	(87,423)		(36,824)
Other, net	 (7,358)		(4,225)
Net cash provided by operating activities	 108,961		606,538
CASH FLOWS FROM INVESTING ACTIVITIES:			
Capital expenditures	(81,685)		(95,490)
Payments made for business acquisitions, net of cash acquired	(450,242)		(43,637)
Franchise loans funded	(35,264)		(19,922)
Payments from franchisees	39,919		32,671
Other, net	57,041		(28,753)
Net cash used in investing activities	(470,231)		(155,131)
CASH FLOWS FROM FINANCING ACTIVITIES:			
Repayments of line of credit borrowings	(1,335,000)		(720,000)
Proceeds from line of credit borrowings	3,335,000		720,000
Dividends paid	(204,870)		(205,461)
Repurchase of common stock, including shares surrendered	(256,214)		(189,912)
Proceeds from exercise of stock options	2,075		2,532
Other, net	 (9,143)		(10,854)
Net cash provided by (used in) financing activities	1,531,848		(403,695)
Effects of exchange rate changes on cash	(5,285)		(3,663)
Net increase in cash and cash equivalents, including restricted balances	1,165,293		44,049
Cash, cash equivalents and restricted cash, beginning of the year	 1,707,727		1,663,678
Cash, cash equivalents and restricted cash, end of the year	\$ 2,873,020	\$	1,707,727
SUPPLEMENTARY CASH FLOW DATA:			
Income taxes paid, net of refunds received	\$ 89,204	\$	132,982
Interest paid on borrowings	87,426		82,442
Accrued additions to property and equipment	 1,185		6,159



FINANCIAL RESULTS				(un	audite	d, in 000s - excep	per s	hare amounts)		
	Three months ended April 30,					Year ended April 30,				
		2020		2019		2020		2019		
REVENUES:										
U.S. assisted tax preparation	\$	1,175,129	\$	1,529,429	\$	1,533,303	\$	1,858,998		
U.S. royalties		133,767		185,643		193,411		243,541		
U.S. DIY tax preparation		166,861		222,422		208,901		261,413		
International		82,754		123,582		180,065		220,562		
Refund Transfers		101,893		120,519		154,687		169,985		
Emerald Card®		53,609		59,552		92,737		98,256		
Peace of Mind® Extended Service Plan		29,734		30,623		105,185		108,114		
Tax Identity Shield®		14,489		18,022		31,797		35,661		
Interest and fee income on Emerald Advance <sup>TM</sup>		27,087		26,414		60,867		58,182		
Wave		10,971		_		36,711		_		
Other		13,058		16,237		42,056		40,169		
Total revenues		1,809,352		2,332,443		2,639,720		3,094,881		
Compensation and benefits:										
Field wages		398,582		488,600		678,813		751,392		
Other wages		40,159		64,950		218,548		217,061		
Benefits and other compensation		74,956		90,389		175,535		180,276		
		513,697		643,939		1,072,896		1,148,729		
Occupancy		117,932		111,328		410,402		401,341		
Marketing and advertising		153,904		181,451		255,094		269,807		
Depreciation and amortization		44,127		40,682		169,536		166,695		
Bad debt		39,876		37,504		77,470		70,695		
Impairment of goodwill		106,000		_		106,000		_		
Other		166,224		166,267		471,239		421,822		
Total operating expenses		1,141,760		1,181,171		2,562,637		2,479,089		
Other income (expense), net		1,896		5,144		15,637		16,419		
Interest expense on borrowings		(27,412)		(21,837)		(96,094)		(87,051)		
Income (loss) from continuing operations before income taxes (benefit)		642,076		1,134,579		(3,374)		545,160		
Income taxes (benefit)		178,616		249,810		(9,530)		99,904		
Net income from continuing operations		463,460		884,769		6,156		445,256		
Net loss from discontinued operations		(3,057)		(6,860)		(13,682)		(22,747)		
NET INCOME (LOSS)	\$	460,403	\$	877,909	\$	(7,526)	\$	422,509		
BASIC EARNINGS (LOSS) PER SHARE:										
Continuing operations	\$	2.40	\$	4.36	\$	0.03	\$	2.16		
Discontinued operations		(0.01)		(0.04)		(0.07)		(0.11)		
Consolidated	\$	2.39	\$	4.32	\$	(0.04)	\$	2.05		
WEIGHTED AVERAGE BASIC SHARES		192,475		202,675		196,701		205,372		
DILUTED EARNINGS (LOSS) PER SHARE:										
Continuing operations	\$	2.39	\$	4.32	\$	0.03	\$	2.15		
Discontinued operations		(0.02)		(0.03)		(0.07)		(0.11)		
Consolidated	\$	2.37	\$	4.29	\$	(0.04)	\$	2.04		
WEIGHTED AVERAGE DILUTED SHARES		193,726		204,199		198,108		206,724		
Adjusted EBITDA from continuing operations (1)	\$	819,615	\$	1,197,098	\$	368,256	\$	798,906		
Adjusted EBITDA margin of continuing operations (1)		45.3%		51.3%		14.0%		25.8%		

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#### **NON-GAAP FINANCIAL MEASURES**

	Three months ended April 30,				Year end	ed April 30,		
NON-GAAP FINANCIAL MEASURE - EBITDA	2020		2019		2020		2019	
Net income (loss) - as reported	\$ 460,403	\$	877,909	\$	(7,526)	\$	422,509	
Discontinued operations, net	3,057		6,860		13,682		22,747	
Net income from continuing operations - as reported	463,460		884,769		6,156		445,256	
Add back:							_	
Income taxes (benefit) of continuing operations	178,616		249,810		(9,530)		99,904	
Interest expense of continuing operations	27,412		21,837		96,094		87,051	
Depreciation and amortization of continuing operations	44,127		40,682		169,536		166,695	
	250,155		312,329		256,100		353,650	
EBITDA from continuing operations	713,615		1,197,098		262,256		798,906	
Adjustments:								
Impairment of goodwill	106,000		_		106,000		_	
Adjusted EBITDA from continuing operations	\$ 819,615	\$	1,197,098	\$	368,256	\$	798,906	
EBITDA margin from continuing operations (1)	39.4%		51.3%		9.9%		25.8%	
Adjusted EBITDA margin from continuing operations (2)	45.3%		51.3%		14.0%		25.8%	

<sup>(1)</sup> EBITDA margin from continuing operations is computed as EBITDA from continuing operations divided by revenues from continuing operations.
(2) Adjusted EBITDA margin from continuing operations is computed as adjusted EBITDA from continuing operations divided by revenues from continuing operations.

	Three months	ended	d April 30,	Year end	ed Apr	il 30,
NON-GAAP FINANCIAL MEASURE - ADJUSTED EPS	2020		2019	2020		2019
Net income from continuing operations - as reported	\$ 463,460	\$	884,769	\$ 6,156	\$	445,256
Adjustments:						
Amortization of intangibles related to acquisitions (pretax)	19,564		16,298	74,561		62,751
Impairment of goodwill (pretax)	106,000		_	106,000		_
Tax effect of adjustments(1)	(5,459)		(3,775)	(19,126)		(14,891)
Adjusted net income from continuing operations	\$ 583,565	\$	897,292	\$ 167,591	\$	493,116
Diluted income per share - as reported	\$ 2.39	\$	4.32	\$ 0.03	\$	2.15
Adjustments, net of tax	0.62		0.07	0.81		0.24
Adjusted income per share	\$ 3.01	\$	4.39	\$ 0.84	\$	2.39

<sup>(1)</sup> The tax effect of adjustments is the difference between the tax provision calculation on a GAAP basis and on an adjusted non-GAAP basis.

#### **NON-GAAP FINANCIAL INFORMATION**

The accompanying press release contains non-GAAP financial measures. Non-GAAP financial measures should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. Because these measures are not measures of financial performance under GAAP and are susceptible to varying calculations, they may not be comparable to similarly titled measures for other companies.

We consider our non-GAAP financial measures to be performance measures and a useful metric for management and investors to evaluate and compare the ongoing operating performance of our business.

We make adjustments for certain non-GAAP financial measures related to amortization of intangibles from acquisitions and goodwill impairments. We believe removing the impacts of amortization of acquired intangibles and goodwill impairments provides a more meaningful indicator of performance and will assist in understanding our financial results.

We may consider whether other significant items that arise in the future should be excluded from our non-GAAP financial measures.

We measure the performance of our business using a variety of metrics, including earnings before interest, taxes, depreciation and amortization (EBITDA) from continuing operations, adjusted EBITDA from continuing operations, adjusted EBITDA margin from continuing operations, adjusted EBITDA margin from continuing operations, adjusted diluted earnings per share from continuing operations and free cash flow. We also use EBITDA from continuing operations and pretax income of continuing operations, each subject to permitted adjustments, as performance metrics in incentive compensation calculations for our employees.