

**The first step in understanding our environmental footprint is data collection.** By better understanding the energy we consume, the emissions we release, and the waste we produce, we are positioning ourselves to conduct business in harmony with the environment.

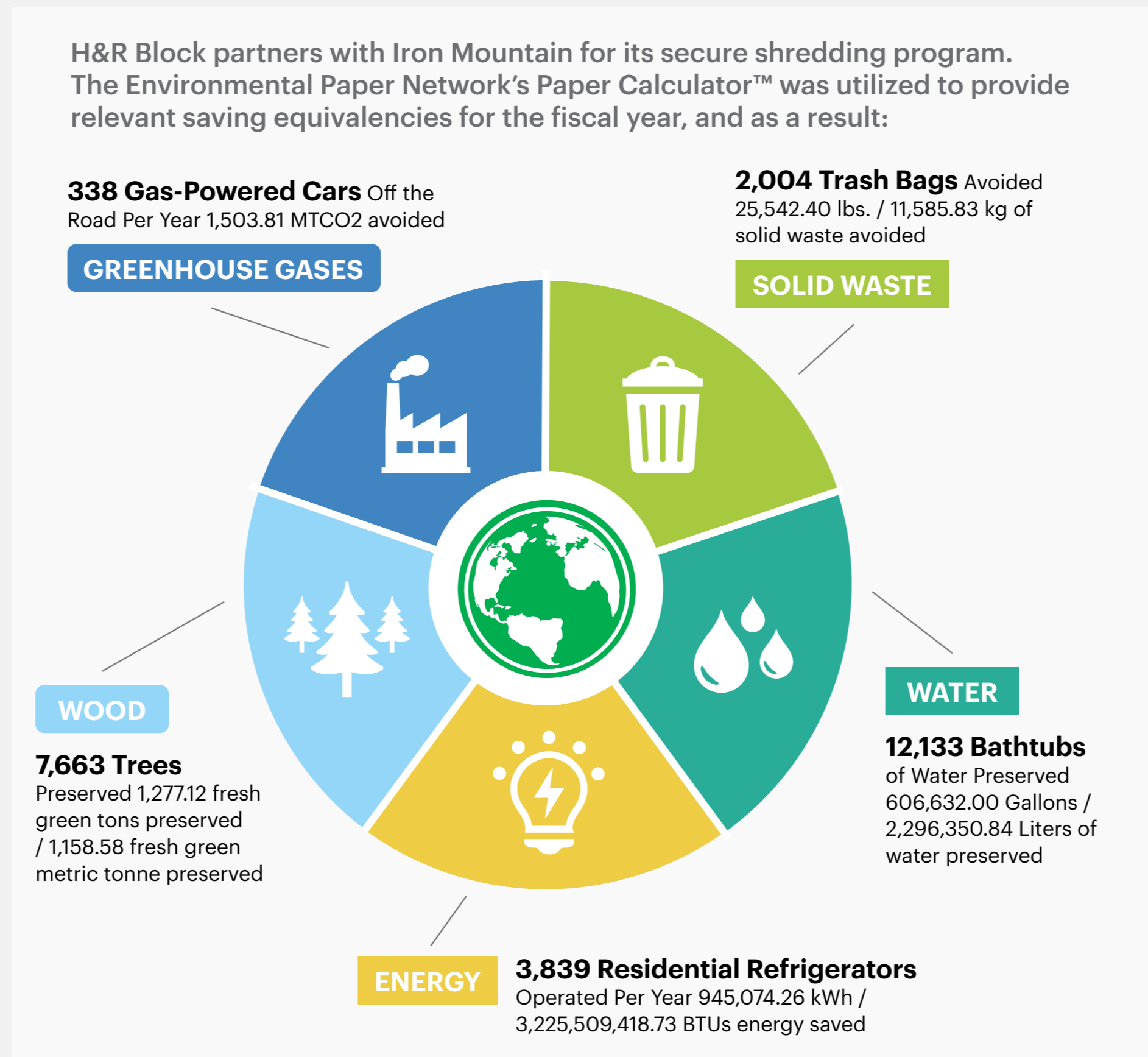
### Enterprise Level Environmental Policy

H&R Block is committed to conducting business in a manner that is as environmentally responsible as practicable, which includes better understanding and managing our environmental impacts and risks and ultimately decreasing our enterprise-wide carbon emission footprint. To date, we have implemented various programs and initiatives to reduce our environmental impact and will continue to implement environmentally responsible business practices across our operations. Examples include converting our headquarters to energy efficient LED lighting, annual estimations of our Scope One, Scope Two, and Scope Three emissions, and associate-led recycling programs. As we continue to improve our understanding of our enterprise-wide environmental impact, we are coordinating with partners and vendors to improve our energy use, waste and water management, and sharpen our estimates.

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### Measuring our Footprint

In FY22, we developed our first GHG emissions inventory for U.S. operations. Building on that experience, in FY23, we developed a comprehensive GHG emissions inventory for our global operations to provide greater transparency on our operational impacts.



Our global energy consumption and GHG emissions have been calculated and reported in accordance with The Greenhouse Gas Protocol. We also will be submitting a response to the 2023 CDP (formerly known as the Carbon Disclosure Project) climate change

questionnaire to demonstrate our commitment to disclosing our impacts accurately and transparently.

We consume energy and generate direct GHG emissions (scope 1) through stationary fuel combustion and indirect GHG emissions (scope 2) through purchased energy at our offices. We are also estimating GHG emissions associated with relevant scope 3 categories, including:

- **Category 3** – Fuel- and energy-related activities
- **Category 6** – Business travel
- **Category 13** – Downstream leased assets
- **Category 14** – Franchises

Our total FY2023 GHG emissions were: **102,953 metric tons of CO<sub>2</sub>e**  
This includes estimated amounts of:

**Scope 1 22,028 metric tons of CO<sub>2</sub>e**

**Scope 2<sup>1</sup> 50,331 metric tons of CO<sub>2</sub>e**

**Scope 3 30,594 metric tons of CO<sub>2</sub>e**

To better understand and meaningfully reduce our climate impacts, we will continue improving our annual GHG accounting by tracking, measuring, and reporting relevant scope 3 categories. We also plan to use this information in our carbon reduction strategies moving forward as we continue to evaluate the feasibility of net-zero carbon operations.

<sup>1</sup> Location based