

## Only H&R Block At Home Provides Free Audit Assistance

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### Free, Expert Tax Advice Is Lifeline for DIY filers

KANSAS CITY, MO, Dec 10, 2010 (MARKETWIRE via COMTEX) --

H&R Block At Home is the only digital tax preparation solution providing free tax audit support. This includes one-on-one guidance and representation before the IRS in all products -- even for the free online option.

"Only H&R Block At Home offers free audit support so do-it-yourself taxpayers can feel confident knowing they have the guidance of an H&R Block enrolled agent in the event of an audit," said Jason Houseworth, vice president of digital solutions. "When it comes to DIY tax preparation, other companies may offer free products too, but the value, support and expertise that come with H&R Block At Home far surpasses what others provide."

H&R Block At Home online and software is updated every time tax law changes -- and credits and deductions are added or expire. These products provide 100 percent accuracy and maximum refund guarantees, or the tax return is free.

"With the future of the AMT and Bush tax cuts in limbo, H&R Block At Home clients can rest assured that the software and online solutions will reflect any changes Congress makes. We give the same attention to the many tax law changes that happen every year that never make the front page," Houseworth said.

While many taxpayers like to prepare their own tax returns, they also want a tax specialist to consult for help along the way. New this year, H&R Block At Home clients can get free, expert advice from H&R Block tax specialists.

"H&R Block At Home users now are connected to thousands of questions answered by a community of tax experts from The Tax Institute at H&R Block," Houseworth said. "Getting answers from these dedicated, trained professionals gives users confidence their tax returns are being prepared properly and that they are getting the maximum tax refund they are entitled."

Other enhancements for H&R Block At Home 2011 include even faster set-up and navigation from start-to-finish; a streamlined process making it easier for users to change their entries; and an interview process to identify eligible credits and deductions based on personal tax situations -- all explained in plain English.

#### Finding the right fit

With a clear pricing structure and no hidden fees, the H&R Block At Home line-up offers taxpayers multiple online and software products based on tax complexity, allowing them to find the one that best fits their individual needs.

- H&R Block At Home(TM) Free is for taxpayers filing simple tax returns and seeking a no-cost federal tax preparation online option.
- H&R Block At Home(TM) Basic is for first-time DIY users with simple tax situations, and includes everything taxpayers need to complete their federal taxes.
- H&R Block At Home(TM) Deluxe is for homeowners seeking to maximize mortgage interest deductions, and investors wanting help with investment income and stock options.
- H&R Block At Home(TM) Premium is for self-employed taxpayers and rental property owners. This option includes advanced tax calculators and one consultation with an H&R Block tax professional.
- H&R Block At Home(TM) Premium & Business is for business owners seeking a solution that allows individual and business tax returns to be prepared with the same product.

More than 50 million tax returns have been prepared by H&R Block online and software solutions since 1994. H&R Block also has 100,000 of the most highly-trained tax professionals in the industry to deliver the audit support that is included in the H&R

Block At Home product. Visit H&R Block digital solutions to purchase online, download software and for more product information. H&R Block At Home software also is available at Best Buy, Office Depot, OfficeMax, Staples and Wal-Mart.

H&R Block provides guaranteed, income tax return preparation services through its H&R Block At Home online and desktop solutions. Talk to us online at Twitter and find us on Facebook.

About The Tax Institute at H&R Block The Tax Institute at H&R Block is the go-to source for objective insights on federal and state tax laws affecting the individual. It provides nonpartisan information and analysis on the real world implications of tax policies and proposals to policymakers, journalists, experts and tax preparers. The Tax Institute's specialists include CPAs, Enrolled Agents, attorneys and former IRS agents who draw from years of experience and H&R Block's extensive network of resources. For more information visit the press center at <http://thetaxinstitute.com>.

About H&R Block H&R Block Inc. (NYSE: HRB) is one of the world's largest tax services providers, having prepared more than 550 million tax returns worldwide since 1955. In fiscal 2010, H&R Block had annual revenues of \$3.9 billion and prepared more than 23 million tax returns worldwide, utilizing more than 100,000 highly trained tax professionals. The Company provides tax return preparation services in person, through H&R Block At Home(TM) online and desktop software products, and through other channels. The Company is also one of the leading providers of business services through RSM McGladrey. For more information, visit our Online Press Center.

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