# Table of Contents

## Form 10-Q for the Period Ended January 31, 2015

### Table of Contents

#### PART I

**Item 1.** Consolidated Statements of Operations and Comprehensive Income (Loss)  
Three and nine months ended January 31, 2015 and 2014  
Consolidated Balance Sheets  
As of January 31, 2015, January 31, 2014 and April 30, 2014  
Condensed Consolidated Statements of Cash Flows  
Nine months ended January 31, 2015 and 2014  
Notes to Consolidated Financial Statements

**Item 2.** Management's Discussion and Analysis of Financial Condition and Results of Operations

**Item 3.** Quantitative and Qualitative Disclosures About Market Risk

**Item 4.** Controls and Procedures

#### PART II

**Item 1.** Legal Proceedings

**Item 1A.** Risk Factors

**Item 2.** Unregistered Sales of Equity Securities and Use of Proceeds

**Item 3.** Defaults Upon Senior Securities

**Item 4.** Mine Safety Disclosures

**Item 5.** Other Information

**Item 6.** Exhibits

**Signatures**
## CONSOLIDATED STATEMENTS OF OPERATIONS
AND COMPREHENSIVE LOSS

<table>
<thead>
<tr>
<th></th>
<th>Three months ended January 31, 2015</th>
<th>Nine months ended January 31, 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service revenues</td>
<td>$406,441</td>
<td>$138,613</td>
</tr>
<tr>
<td>Royalty, product and other revenues</td>
<td>63,335</td>
<td>23,788</td>
</tr>
<tr>
<td>Interest income</td>
<td>39,298</td>
<td>37,369</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES:</strong></td>
<td>$509,074</td>
<td>$199,770</td>
</tr>
<tr>
<td><strong>OPERATING EXPENSES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cost of revenues</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Compensation and benefits</td>
<td>186,656</td>
<td>160,830</td>
</tr>
<tr>
<td>Occupancy and equipment</td>
<td>92,303</td>
<td>88,387</td>
</tr>
<tr>
<td>Provision for bad debt and loan losses</td>
<td>39,283</td>
<td>31,420</td>
</tr>
<tr>
<td>Depreciation and amortization</td>
<td>29,181</td>
<td>25,267</td>
</tr>
<tr>
<td>Other</td>
<td>47,255</td>
<td>43,761</td>
</tr>
<tr>
<td><strong>TOTAL COST OF REVENUES:</strong></td>
<td>$394,678</td>
<td>$349,665</td>
</tr>
<tr>
<td>Selling, general and administrative:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marketing and advertising</td>
<td>87,569</td>
<td>77,943</td>
</tr>
<tr>
<td>Compensation and benefits</td>
<td>60,380</td>
<td>60,211</td>
</tr>
<tr>
<td>Depreciation and amortization</td>
<td>14,110</td>
<td>6,544</td>
</tr>
<tr>
<td>Other selling, general and administrative</td>
<td>27,488</td>
<td>29,750</td>
</tr>
<tr>
<td><strong>TOTAL SELLING, GENERAL AND ADMINISTRATIVE:</strong></td>
<td>189,547</td>
<td>174,448</td>
</tr>
<tr>
<td><strong>TOTAL OPERATING EXPENSES:</strong></td>
<td>$584,225</td>
<td>$524,113</td>
</tr>
<tr>
<td>Other expense, net</td>
<td>6,666</td>
<td>9,610</td>
</tr>
<tr>
<td>Interest expense on borrowings</td>
<td>9,048</td>
<td>13,872</td>
</tr>
<tr>
<td>Loss from continuing operations before income tax benefit</td>
<td>(90,865)</td>
<td>(347,825)</td>
</tr>
<tr>
<td>Income tax benefit</td>
<td>(55,554)</td>
<td>(135,074)</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES:</strong></td>
<td>(146,419)</td>
<td>(482,919)</td>
</tr>
<tr>
<td><strong>NET LOSS:</strong></td>
<td>$36,948</td>
<td>$(214,711)</td>
</tr>
<tr>
<td><strong>COMPREHENSIVE INCOME (LOSS):</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net loss</td>
<td>$36,948</td>
<td>$(214,711)</td>
</tr>
<tr>
<td>Unrealized gains (losses) on securities, net of taxes:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unrealized holding gains (losses) arising during the period</td>
<td>2,147</td>
<td>(2,926)</td>
</tr>
<tr>
<td>Reclassification adjustment for gains included in income</td>
<td>—</td>
<td>(15)</td>
</tr>
<tr>
<td>Change in foreign currency translation adjustments</td>
<td>(9,987)</td>
<td>(3,313)</td>
</tr>
<tr>
<td>Other comprehensive loss</td>
<td>(7,840)</td>
<td>(6,239)</td>
</tr>
<tr>
<td><strong>TOTAL COMPREHENSIVE INCOME (LOSS):</strong></td>
<td>$44,788</td>
<td>$(220,950)</td>
</tr>
</tbody>
</table>

### Notes:
- See accompanying notes to consolidated financial statements.

H&R Block, Inc. | Q3 FY2015 Form 10-Q
### CONSOLIDATED BALANCE SHEETS

(unaudited, in 000s, except share and per share amounts)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>$1,321,134</td>
<td>$437,404</td>
<td>$2,185,307</td>
</tr>
<tr>
<td>Cash and cash equivalents - restricted</td>
<td>$51,085</td>
<td>$44,855</td>
<td>$115,319</td>
</tr>
<tr>
<td>Receivables, less allowance for doubtful accounts of $49,859, $42,716 and $52,578</td>
<td>$777,453</td>
<td>$677,221</td>
<td>$191,618</td>
</tr>
<tr>
<td>Prepaid expenses and other current assets</td>
<td>$260,802</td>
<td>$345,231</td>
<td>$198,267</td>
</tr>
<tr>
<td>Investments in available-for-sale securities</td>
<td>$367,845</td>
<td>—</td>
<td>$423,495</td>
</tr>
<tr>
<td>Total current assets</td>
<td>$2,778,319</td>
<td>$1,504,711</td>
<td>$3,114,006</td>
</tr>
<tr>
<td>Mortgage loans held for investment, less allowance for loan losses of $9,375, $11,563 and $11,172</td>
<td>$245,663</td>
<td>$282,149</td>
<td>$268,428</td>
</tr>
<tr>
<td>Investments in available-for-sale securities</td>
<td>$7,883</td>
<td>$443,770</td>
<td>$4,329</td>
</tr>
<tr>
<td>Property and equipment, at cost less accumulated depreciation and amortization of $509,039, $469,733 and $441,049</td>
<td>$308,050</td>
<td>$314,565</td>
<td>$304,911</td>
</tr>
<tr>
<td>Intangible assets, net</td>
<td>$443,329</td>
<td>$318,719</td>
<td>$355,622</td>
</tr>
<tr>
<td>Goodwill</td>
<td>$442,961</td>
<td>$437,386</td>
<td>$436,117</td>
</tr>
<tr>
<td>Other assets</td>
<td>$151,981</td>
<td>$213,987</td>
<td>$210,116</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td>$4,378,941</td>
<td>$3,515,287</td>
<td>$4,693,529</td>
</tr>
</tbody>
</table>

| **LIABILITIES AND STOCKHOLDERS' EQUITY** |                  |                  |                |
| **LIABILITIES:**          |                  |                  |                |
| Commercial paper borrowings | $591,486        | $194,984         | —              |
| Customer banking deposits  | $1,286,216       | $806,887         | $769,785       |
| Accounts payable, accrued expenses and other current liabilities | $472,490        | $520,121         | $569,007       |
| Accrued salaries, wages and payroll taxes | $118,512        | $108,583         | $167,032       |
| Accrued income taxes       | $1,619           | $23,375          | $406,655       |
| Current portion of long-term debt | $781            | $400,570         | $400,637       |
| **Total current liabilities** | $2,471,104      | $2,054,520       | $2,313,116     |
| Long-term debt            | $505,460         | $505,959         | $505,837       |
| Other noncurrent liabilities | $255,992        | $268,049         | $318,027       |
| **Total liabilities**     | $3,232,556       | $2,828,528       | $3,136,980     |

| **COMMITMENTS AND CONTINGENCIES** |                  |                  |                |
| **STOCKHOLDERS' EQUITY:**      |                  |                  |                |
| Common stock, no par, stated value $.01 per share, 800,000,000 shares authorized, shares issued of 316,628,110 | $3,166           | $3,166          | $3,166         |
| Convertible preferred stock, no par, stated value $0.01 per share, 500,000 shares authorized | —                | —               | —              |
| Additional paid-in capital      | $778,845         | $762,102         | $766,654       |
| Accumulated other comprehensive income (loss) | $(1,263)        | $(4,776)         | $5,177         |
| Retained earnings               | $1,158,376       | $734,213         | $1,589,297     |
| Less treasury shares, at cost   | $(792,739)       | $(807,966)       | $(807,745)     |
| **Total stockholders' equity**  | $1,146,385       | $686,759         | $1,556,549     |
| **Total liabilities and stockholders' equity** | $4,378,941       | $3,515,287       | $4,693,529     |

See accompanying notes to consolidated financial statements.
## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(unaudited, in 000s)

<table>
<thead>
<tr>
<th>Nine months ended January 31,</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NET CASH USED IN OPERATING ACTIVITIES</strong></td>
<td>$ (1,247,200)</td>
<td>$ (1,120,322)</td>
</tr>
<tr>
<td><strong>CASH FLOWS FROM INVESTING ACTIVITIES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchases of available-for-sale securities</td>
<td>(100)</td>
<td>(45,158)</td>
</tr>
<tr>
<td>Maturities of and payments received on available-for-sale securities</td>
<td>68,013</td>
<td>72,502</td>
</tr>
<tr>
<td>Principal payments on mortgage loans held for investment, net</td>
<td>18,098</td>
<td>35,320</td>
</tr>
<tr>
<td>Capital expenditures</td>
<td>(98,876)</td>
<td>(125,654)</td>
</tr>
<tr>
<td>Payments made for business acquisitions, net of cash acquired</td>
<td>(112,163)</td>
<td>(37,865)</td>
</tr>
<tr>
<td>Proceeds received on notes receivable</td>
<td>—</td>
<td>64,865</td>
</tr>
<tr>
<td><strong>Franchise loans:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loans funded</td>
<td>(48,013)</td>
<td>(62,039)</td>
</tr>
<tr>
<td>Payments received</td>
<td>34,164</td>
<td>17,893</td>
</tr>
<tr>
<td>Other, net</td>
<td>6,179</td>
<td>12,227</td>
</tr>
<tr>
<td><strong>Net cash used in investing activities</strong></td>
<td>(132,698)</td>
<td>(67,909)</td>
</tr>
<tr>
<td><strong>CASH FLOWS FROM FINANCING ACTIVITIES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repayments of commercial paper and other short-term borrowings</td>
<td>(457,576)</td>
<td>(80,930)</td>
</tr>
<tr>
<td>Proceeds from issuance of commercial paper and other short-term borrowings</td>
<td>1,049,062</td>
<td>275,914</td>
</tr>
<tr>
<td>Repayments of long-term debt</td>
<td>(400,000)</td>
<td>—</td>
</tr>
<tr>
<td>Customer banking deposits, net</td>
<td>515,015</td>
<td>(124,947)</td>
</tr>
<tr>
<td>Dividends paid</td>
<td>(164,905)</td>
<td>(164,134)</td>
</tr>
<tr>
<td>Proceeds from exercise of stock options</td>
<td>16,026</td>
<td>28,083</td>
</tr>
<tr>
<td>Other, net</td>
<td>(26,348)</td>
<td>(35,919)</td>
</tr>
<tr>
<td><strong>Net cash provided by (used in) financing activities</strong></td>
<td>531,274</td>
<td>(101,933)</td>
</tr>
<tr>
<td><strong>Effects of exchange rate changes on cash</strong></td>
<td>(15,549)</td>
<td>(20,016)</td>
</tr>
</tbody>
</table>

| Net decrease in cash and cash equivalents | (864,173) | (1,310,180) |
| Cash and cash equivalents at beginning of the period | 2,185,307 | 1,747,584 |
| **Cash and cash equivalents at end of the period** | $ 1,321,134 | $ 437,404 |

**SUPPLEMENTARY CASH FLOW DATA:**

| Income taxes paid, net of refunds received | $ 201,374 | $ 87,672 |
| Interest paid on borrowings | 43,561 | 43,297 |
| Interest paid on deposits | 523 | 1,696 |
| Transfers of foreclosed loans to other assets | 3,240 | 6,389 |
| Accrued additions to property and equipment | 1,986 | 4,113 |
| Conversion of investment in preferred stock to available-for-sale common stock | 5,000 | — |
| Transfer of mortgage loans held for investment to held for sale | — | 7,608 |

See accompanying notes to consolidated financial statements.
NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

BASIS OF PRESENTATION The consolidated balance sheets as of January 31, 2015 and 2014, the consolidated statements of operations and comprehensive income (loss) for the three and nine months ended January 31, 2015 and 2014, and the condensed consolidated statements of cash flows for the nine months ended January 31, 2015 and 2014 have been prepared by the Company, without audit. In the opinion of management, all adjustments, which include only normal recurring adjustments, necessary to present fairly the financial position, results of operations and cash flows as of January 31, 2015 and 2014 and for all periods presented have been made.

"H&R Block," "the Company," "we," "our" and "us" are used interchangeably to refer to H&R Block, Inc. or to H&R Block, Inc. and its subsidiaries, as appropriate to the context.

Certain information and footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the U. S. (GAAP) have been condensed or omitted. These consolidated financial statements should be read in conjunction with the financial statements and notes thereto included in our April 30, 2014 Annual Report to Shareholders on Form 10-K. All amounts presented herein as of April 30, 2014 or for the year then ended are derived from our April 30, 2014 Annual Report to Shareholders on Form 10-K.

MANAGEMENT ESTIMATES – The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting periods. Significant estimates, assumptions and judgments are applied in the evaluation of contingent losses arising from our discontinued mortgage business, contingent losses associated with pending claims and litigation, valuation allowances on deferred tax assets, reserves for uncertain tax positions and related matters. Estimates have been prepared based on the best information available as of each balance sheet date. As such, actual results could differ materially from those estimates.

SEASONALITY OF BUSINESS – Our operating revenues are seasonal in nature with peak revenues typically occurring in the months of January through April. Therefore, results for interim periods are not indicative of results to be expected for the full year.

DISCONTINUED OPERATIONS – Our discontinued operations include the results of operations of Sand Canyon Corporation, previously known as Option One Mortgage Corporation (including its subsidiaries, collectively, SCC), which exited its mortgage business in fiscal year 2008. See notes 13 and 14 for additional information on litigation, claims and other loss contingencies related to our discontinued operations.

NOTE 2: H&R BLOCK BANK

In April 2014, our subsidiaries, H&R Block Bank (HRB Bank) and Block Financial LLC, the sole shareholder of HRB Bank (Block Financial), entered into a definitive Purchase and Assumption Agreement (P&A Agreement) with Bofi Federal Bank, a federal savings bank (Bofi). The P&A Agreement is subject to various closing conditions, including the receipt of certain required approvals, entry into certain additional agreements, and the fulfillment of various other customary conditions. If the closing conditions (including regulatory approvals) are satisfied, we will complete a transaction in which we will sell assets and assign certain liabilities, including all of HRB Bank’s deposit liabilities, to Bofi (P&A Transaction). As previously disclosed, the parties to the P&A Agreement entered into a Letter Agreement, effective October 23, 2014 (October Letter Agreement), which, among other things, extended the date after which any party is permitted to terminate the P&A Agreement from October 31, 2014 to May 31, 2015. The October Letter Agreement was filed as an exhibit to our Current Report on Form 8-K on October 23, 2014. The parties to the P&A Agreement entered into another Letter Agreement, effective February 12, 2015 (February Letter Agreement), which, among other things, extended the date after which any party is permitted to terminate the P&A Agreement from May 31, 2015 to July 31, 2015 and set the date of closing as June 30, 2015, unless otherwise agreed by the parties. The February Letter Agreement was filed as an exhibit to our Current Report on Form 8-K on February 13, 2015.

Due to the lack of regulatory approval, we continue to offer financial services products to our clients through HRB Bank during the 2015 tax season.
Upon the closing of the P&A Transaction, we will make a cash payment to BoFi for the difference in the carrying value of assets sold and the carrying value of liabilities (including deposit liabilities) transferred. The amount of the cash payment made at closing will primarily be equal to the carrying value of the liabilities to be transferred since the carrying value of the assets to be transferred is immaterial. Pursuant to the February Letter Agreement, the parties have set the date of closing as June 30, 2015, unless otherwise agreed by the parties. Due to the seasonality of our business, the timing of any closing of the P&A Transaction will impact the amount of deposit liabilities transferred. Assuming the P&A Transaction closes on June 30, 2015, we estimate that our cash payment to BoFi will equal approximately $425 million to $575 million. In connection with the closing we intend to liquidate the available-for-sale (AFS) securities held by HRB Bank, which totaled $368 million at January 31, 2015.

In connection with the additional agreements expected to be entered into upon the closing of the P&A Transaction, BoFi would offer H&R Block-branded financial products distributed by the Company to the Company’s clients. An operating subsidiary of the Company would provide certain marketing, servicing and operational support to BoFi with respect to such financial products.

The P&A Transaction is part of a three-step transaction pursuant to which the Company plans to divest HRB Bank (Divestiture Transaction), including: (1) the conversion of HRB Bank from a federal savings bank to a national bank; (2) the sale of certain HRB Bank assets to and assignment of certain liabilities (including all deposit liabilities) to BoFi in the P&A Transaction; and (3) the merger of HRB Bank with and into Block Financial.

H&R Block, Inc., H&R Block Group, Inc. and Block Financial (our Holding Companies) are savings and loan holding companies (SLHCs) because they control HRB Bank. By consummating the Divestiture Transaction, our Holding Companies would cease to be SLHCs and would no longer be subject to regulation by the Board of Governors of the Federal Reserve System (Federal Reserve) as SLHCs or to the regulatory capital requirements applicable to SLHCs.

The obligations of the parties to complete the P&A Transaction are subject to the fulfillment of numerous conditions, including regulatory approval. We cannot be certain when or if the conditions to the P&A Transaction will be satisfied, or whether the P&A Transaction will be completed. In addition, there may be changes to the terms and conditions of the P&A Agreement and other contemplated agreements as part of the regulatory approval process.

**NOTE 3: LOSS PER SHARE AND STOCKHOLDERS’ EQUITY**

**LOSS PER SHARE** Basic and diluted loss per share is computed using the two-class method. The two-class method is an earnings allocation formula that determines net income per share for each class of common stock and participating security according to dividends declared and participation rights in undistributed earnings. Per share amounts are computed by dividing net income from continuing operations attributable to common shareholders by the weighted average shares outstanding during each period. The dilutive effect of potential common shares is included in diluted earnings per share except in those periods with a loss from continuing operations. Diluted earnings per share excludes the impact of shares of common stock issuable upon the lapse of certain restrictions or the exercise of options to purchase 5.3 million shares for the three and nine months ended January 31, 2015, and 5.7 million shares for the three and nine months ended January 31, 2014, as the effect would be antidilutive due to the net loss from continuing operations during those periods.
The computations of basic and diluted earnings per share from continuing operations are as follows:

<table>
<thead>
<tr>
<th></th>
<th>Three months ended January 31, 2015</th>
<th>Nine months ended January 31, 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net loss from continuing</td>
<td>$ (35,311)</td>
<td>$ (212,751)</td>
</tr>
<tr>
<td>operations attributable to</td>
<td>(257,389)</td>
<td>(429,036)</td>
</tr>
<tr>
<td>shareholders</td>
<td>2015</td>
<td>2014</td>
</tr>
<tr>
<td>Amounts allocated to</td>
<td>(105)</td>
<td>(88)</td>
</tr>
<tr>
<td>participating securities</td>
<td>(291)</td>
<td>(242)</td>
</tr>
<tr>
<td>Net loss from continuing</td>
<td>$ (35,416)</td>
<td>$ (212,839)</td>
</tr>
<tr>
<td>operations attributable to</td>
<td>(257,680)</td>
<td>(429,278)</td>
</tr>
<tr>
<td>common shareholders</td>
<td>2015</td>
<td>2014</td>
</tr>
<tr>
<td>Basic weighted average</td>
<td>275,190</td>
<td>274,110</td>
</tr>
<tr>
<td>common shares</td>
<td>274,957</td>
<td>273,699</td>
</tr>
<tr>
<td>Potential dilutive shares</td>
<td>275,190</td>
<td>274,110</td>
</tr>
<tr>
<td>Dilutive weighted average</td>
<td>274,957</td>
<td>273,699</td>
</tr>
<tr>
<td>common shares</td>
<td>2015</td>
<td>2014</td>
</tr>
</tbody>
</table>

Loss per share from continuing operations attributable to common shareholders:

<table>
<thead>
<tr>
<th></th>
<th>Basic</th>
<th>Diluted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>$ (0.13)</td>
<td>(0.13)</td>
</tr>
<tr>
<td>Diluted</td>
<td>$ (0.78)</td>
<td>(0.78)</td>
</tr>
</tbody>
</table>

**STOCK-BASED COMPENSATION** – During the nine months ended January 31, 2015, we acquired 0.3 million shares of our common stock at an aggregate cost of $10.4 million. These shares represent shares swapped or surrendered to us in connection with the vesting or exercise of stock-based awards. During the nine months ended January 31, 2014, we acquired 0.2 million shares at an aggregate cost of $6.0 million for similar purposes.

During the nine months ended January 31, 2015 and 2014, we issued 1.3 million and 1.8 million shares of common stock, respectively, due to the vesting or exercise of stock-based awards.

During the nine months ended January 31, 2015, we granted equity awards equivalent to 1.0 million shares under our stock-based compensation plans, consisting primarily of nonvested units. Nonvested units generally either vest over a three-year period with one-third vesting each year or cliff vest at the end of a three-year period. Stock-based compensation expense of our continuing operations totaled $6.1 million and $20.7 million for the three and nine months ended January 31, 2015, respectively, and $4.7 million and $15.5 million for the three and nine months ended January 31, 2014, respectively. As of January 31, 2015, unrecognized compensation cost for stock options totaled $0.3 million, and for nonvested shares and units totaled $37.2 million.
Components of other comprehensive income include foreign currency translation adjustments and the change in net unrealized gains or losses on AFS marketable securities, and are as follows:

<table>
<thead>
<tr>
<th></th>
<th>Foreign Currency Translation Adjustments</th>
<th>Unrealized Gain (Loss) on AFS Securities</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balances as of May 1, 2014</td>
<td>$3,334</td>
<td>$1,843</td>
<td>$5,177</td>
</tr>
<tr>
<td>Other comprehensive income (loss) before reclassifications:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross gains (losses) arising during the year</td>
<td>$(13,342)</td>
<td>$11,389</td>
<td>$(1,953)</td>
</tr>
<tr>
<td>Income taxes</td>
<td></td>
<td>$4,472</td>
<td>$4,472</td>
</tr>
<tr>
<td>Amounts reclassified to net income:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross amount reclassified</td>
<td></td>
<td>$(24)</td>
<td>$(24)</td>
</tr>
<tr>
<td>Income taxes</td>
<td></td>
<td>$(9)</td>
<td>$(9)</td>
</tr>
<tr>
<td>Net other comprehensive income (loss)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balances as of January 31, 2015</td>
<td>$(13,342)</td>
<td>$6,917</td>
<td>$(6,425)</td>
</tr>
</tbody>
</table>

Gross amounts reclassified out of accumulated other comprehensive income are included in other expense, net in the consolidated statements of operations.

**NOTE 4: RECEIVABLES**

Receivables consist of the following:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Short-term</td>
<td>Long-term</td>
<td>Short-term</td>
</tr>
<tr>
<td>Loans to franchisees</td>
<td>$71,420</td>
<td>$84,770</td>
<td>$104,841</td>
</tr>
<tr>
<td>Receivables for tax preparation and related fees</td>
<td>234,056</td>
<td>—</td>
<td>73,575</td>
</tr>
<tr>
<td>Cash Back® receivables</td>
<td>7,130</td>
<td>—</td>
<td>10,099</td>
</tr>
<tr>
<td>Emerald Advance lines of credit</td>
<td>370,041</td>
<td>2,254</td>
<td>444,590</td>
</tr>
<tr>
<td>Royalties from franchisees</td>
<td>68,486</td>
<td>—</td>
<td>30,309</td>
</tr>
<tr>
<td>Other</td>
<td>76,179</td>
<td>15,404</td>
<td>56,523</td>
</tr>
<tr>
<td>Allowance for doubtful accounts</td>
<td>(49,859)</td>
<td>102,428</td>
<td>827,312</td>
</tr>
<tr>
<td></td>
<td>$777,453</td>
<td>$102,428</td>
<td>$777,221</td>
</tr>
</tbody>
</table>

We recognize revenue for tax preparation services when tax returns are electronically filed. As of January 31, 2014, we did not recognize revenue and related receivables for 1.8 million tax returns. Balances presented above as short-term are included in receivables, while the long-term portions are included in other assets in the consolidated balance sheets.

**LOANS TO FRANCHISEES** Franchise loan balances as of January 31, 2015 and 2014 and April 30, 2014, consisted of $100.3 million, $132.3 million and $109.1 million, respectively, in term loans made primarily to finance the purchase of H&R Block, Inc.
of franchises and $55.9 million, $87.2 million and $45.4 million, respectively, in revolving lines of credit primarily for the purpose of funding off-season working capital needs.

As of January 31, 2015 and 2014, loans with a principal balance of $1.4 million and $0.6 million, respectively, were more than 30 days past due, while we had no loans more than 30 days past due at April 30, 2014. We had no loans to franchisees on non-accrual status.

**CANADIAN CASH BACK® PROGRAM** Refunds advanced under the Cash Back program are not subject to credit approval, therefore the primary indicator of credit quality is the age of the receivable amount. Cash Back amounts are generally received within 60 days of filing the client’s return. As of January 31, 2015 and 2014 and April 30, 2014, $0.3 million, $0.5 million and $1.9 million of Cash Back balances were more than 60 days old, respectively.

**H&R BLOCK EMERALD ADVANCE® LINES OF CREDIT** We review the credit quality of our H&R Block Emerald Advance® lines of credit (EA) receivables based on pools, which are segregated by the year of origination, with older years being deemed more unlikely to be repaid. These amounts as of January 31, 2015, by year of origination, are as follows:

<table>
<thead>
<tr>
<th>Credit Quality Indicator – Year of origination:</th>
<th>2015</th>
<th>2014</th>
<th>2013</th>
<th>2012 and prior</th>
<th>Revolving loans</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>EAs</td>
<td>$342,461</td>
<td>3,374</td>
<td>1,472</td>
<td>4,171</td>
<td>20,817</td>
<td>$372,295</td>
</tr>
</tbody>
</table>

As of January 31, 2015 and 2014 and April 30, 2014, $19.5 million, $25.7 million and $20.7 million of EAs were on non-accrual status and classified as impaired, or more than 60 days past due, respectively.

**ALLOWANCE FOR DOUBTFUL ACCOUNTS** – Activity in the allowance for doubtful accounts for our short-term and long-term receivables for the nine months ended January 31, 2015 and 2014 is as follows:

<table>
<thead>
<tr>
<th>Activity</th>
<th>EAs</th>
<th>Loans to Franchisees</th>
<th>Cash Back *</th>
<th>All Other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balances as of May 1, 2014</td>
<td>$7,530</td>
<td>$3,002</td>
<td>$42,046</td>
<td>$52,578</td>
<td></td>
</tr>
<tr>
<td>Provision</td>
<td>28,521</td>
<td>-</td>
<td>199</td>
<td>12,944</td>
<td>41,664</td>
</tr>
<tr>
<td>Charge-offs</td>
<td>-</td>
<td>-</td>
<td>(1,521)</td>
<td>(42,862)</td>
<td>(44,383)</td>
</tr>
<tr>
<td>Balances as of January 31, 2015</td>
<td>$36,051</td>
<td>$1,680</td>
<td>$12,128</td>
<td>$49,859</td>
<td></td>
</tr>
<tr>
<td>Balances as of May 1, 2013</td>
<td>$7,390</td>
<td>$2,769</td>
<td>$47,544</td>
<td>$57,703</td>
<td></td>
</tr>
<tr>
<td>Provision</td>
<td>24,787</td>
<td>42</td>
<td>248</td>
<td>12,202</td>
<td>37,279</td>
</tr>
<tr>
<td>Charge-offs</td>
<td>-</td>
<td>(2)</td>
<td>(1,667)</td>
<td>(48,066)</td>
<td>(49,735)</td>
</tr>
<tr>
<td>Balances as of January 31, 2014</td>
<td>$32,177</td>
<td>40</td>
<td>1,350</td>
<td>11,680</td>
<td>45,247</td>
</tr>
</tbody>
</table>
NOTE 5: MORTGAGE LOANS HELD FOR INVESTMENT

The composition of our mortgage loan portfolio is as follows:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Amount</td>
<td>% of Total</td>
<td>Amount</td>
</tr>
<tr>
<td>Adjustible-rate loans</td>
<td>$135,481</td>
<td>54%</td>
<td>$158,369</td>
</tr>
<tr>
<td>Fixed-rate loans</td>
<td>117,484</td>
<td>46%</td>
<td>132,956</td>
</tr>
<tr>
<td>Unamortized deferred fees and costs</td>
<td>2,073</td>
<td>100%</td>
<td>2,387</td>
</tr>
<tr>
<td>Less: Allowance for loan losses</td>
<td>(9,375)</td>
<td></td>
<td>(11,563)</td>
</tr>
<tr>
<td>Total</td>
<td>$245,663</td>
<td></td>
<td>$282,149</td>
</tr>
</tbody>
</table>

Our loan loss allowance as a percent of mortgage loans was 3.7% as of January 31, 2015, compared to 4.0% as of January 31, 2014 and 4.1% as of April 30, 2014.

Activity in the allowance for loan losses for the nine months ended January 31, 2015 and 2014 is as follows:

<table>
<thead>
<tr>
<th>Nine months ended January 31, 2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance at beginning of the period</td>
<td>$11,272</td>
</tr>
<tr>
<td>Provision</td>
<td>1,090</td>
</tr>
<tr>
<td>Recoveries</td>
<td>1,155</td>
</tr>
<tr>
<td>Charge-offs</td>
<td>(4,142)</td>
</tr>
<tr>
<td>Balance at end of the period</td>
<td>$9,375</td>
</tr>
</tbody>
</table>

When determining our allowance for loan losses, we evaluate loans less than 60 days past due on a pooled basis, while loans we consider impaired, including those loans more than 60 days past due or modified as a troubled debt restructuring (TDR), are evaluated individually. The balance of these loans and the related allowance is as follows:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Portfolio Balance</td>
<td>Related Allowance</td>
<td>Portfolio Balance</td>
</tr>
<tr>
<td>Pooled (less than 60 days past due)</td>
<td>$144,144</td>
<td>$3,629</td>
<td>$169,404</td>
</tr>
<tr>
<td>Impaired:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individually (TDRs)</td>
<td>38,782</td>
<td>4,083</td>
<td>44,635</td>
</tr>
<tr>
<td>Individually (60 days or more past due)</td>
<td>70,039</td>
<td>1,663</td>
<td>77,286</td>
</tr>
<tr>
<td>Total</td>
<td>$252,965</td>
<td>$9,375</td>
<td>$291,325</td>
</tr>
</tbody>
</table>

Detail of our mortgage loans held for investment and the related allowance as of January 31, 2015 is as follows:

<table>
<thead>
<tr>
<th>(dollars in 000s)</th>
<th>Outstanding Principal Balance</th>
<th>Loan Loss Allowance</th>
<th>% 30+ Days Past Due</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchased from SCC</td>
<td>$145,812</td>
<td>$7,292</td>
<td>5.0% 28.4%</td>
</tr>
<tr>
<td>All other</td>
<td>107,153</td>
<td>2,083</td>
<td>1.9% 6.8%</td>
</tr>
<tr>
<td>Total</td>
<td>$252,965</td>
<td>$9,375</td>
<td>3.7% 19.2%</td>
</tr>
</tbody>
</table>
Credit quality indicators as of January 31, 2015 include the following:

<table>
<thead>
<tr>
<th>Credit Quality Indicators</th>
<th>Purchased from SCC</th>
<th>All Other</th>
<th>Total Portfolio</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Occupancy status:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Owner occupied</td>
<td>$107,581</td>
<td>$70,670</td>
<td>$178,251</td>
</tr>
<tr>
<td>Non-owner occupied</td>
<td>$38,231</td>
<td>$36,483</td>
<td>$74,714</td>
</tr>
<tr>
<td><strong>Total Portfolio</strong></td>
<td>$145,812</td>
<td>$107,153</td>
<td>$252,965</td>
</tr>
<tr>
<td><strong>Documentation level:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full documentation</td>
<td>$47,314</td>
<td>$76,095</td>
<td>$123,409</td>
</tr>
<tr>
<td>Limited documentation</td>
<td>$4,607</td>
<td>$11,745</td>
<td>$16,352</td>
</tr>
<tr>
<td>Stated income</td>
<td>$82,252</td>
<td>$11,857</td>
<td>$94,109</td>
</tr>
<tr>
<td>No documentation</td>
<td>$11,639</td>
<td>$7,456</td>
<td>$19,095</td>
</tr>
<tr>
<td><strong>Total Portfolio</strong></td>
<td>$145,812</td>
<td>$107,153</td>
<td>$252,965</td>
</tr>
<tr>
<td><strong>Internal risk rating:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>High</td>
<td>$41,216</td>
<td>—</td>
<td>$41,216</td>
</tr>
<tr>
<td>Medium</td>
<td>$104,596</td>
<td>—</td>
<td>$104,596</td>
</tr>
<tr>
<td>Low</td>
<td>—</td>
<td>107,153</td>
<td>107,153</td>
</tr>
<tr>
<td><strong>Total Portfolio</strong></td>
<td>$145,812</td>
<td>$107,153</td>
<td>$252,965</td>
</tr>
</tbody>
</table>

Loans given our internal risk rating of “high” generally had no documentation or were based on stated income. Loans given our internal risk rating of “medium” generally had full documentation or were based on stated income, with loan-to-value ratios at origination of more than 80%, and were made to borrowers with credit scores below 700 at origination. Loans given our internal risk rating of “low” generally had loan-to-value ratios at origination of less than 80% and were made to borrowers with credit scores greater than 700 at origination.

Our mortgage loans held for investment include concentrations of loans to borrowers in certain states, which may result in increased exposure to loss as a result of changes in real estate values and underlying economic or market conditions related to a particular geographical location. Approximately 52% of our mortgage loan portfolio consists of loans to borrowers located in the states of Florida, California and New York.

Detail of the aging of the mortgage loans in our portfolio as of January 31, 2015 is as follows:

<table>
<thead>
<tr>
<th></th>
<th>Less than 60 Days Past Due</th>
<th>60 – 89 Days Past Due</th>
<th>90+ Days Past Due(1)</th>
<th>Total Past Due</th>
<th>Current</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchased from SCC</td>
<td>$11,305</td>
<td>$238</td>
<td>$45,864</td>
<td>$57,407</td>
<td>$88,405</td>
<td>$145,812</td>
</tr>
<tr>
<td>All other</td>
<td>$5,416</td>
<td>$302</td>
<td>$7,408</td>
<td>$13,126</td>
<td>$94,027</td>
<td>$107,153</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$16,721</td>
<td>$540</td>
<td>$53,272</td>
<td>$70,533</td>
<td>$182,432</td>
<td>$252,965</td>
</tr>
</tbody>
</table>

(1) We do not accrue interest on loans past due 90 days or more.
Information related to our non-accrual loans is as follows:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Loans:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchased from SCC</td>
<td>$ 59,452</td>
<td>$ 64,573</td>
<td>$ 61,767</td>
</tr>
<tr>
<td>Other</td>
<td>$ 11,117</td>
<td>$ 12,325</td>
<td>$ 12,528</td>
</tr>
<tr>
<td><strong>Total non-accrual loans</strong></td>
<td>$ 70,569</td>
<td>$ 76,898</td>
<td>$ 74,295</td>
</tr>
<tr>
<td><strong>TDRs:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchased from SCC</td>
<td>$ 4,928</td>
<td>$ 4,221</td>
<td>$ 4,648</td>
</tr>
<tr>
<td>Other</td>
<td>$ 817</td>
<td>$ 957</td>
<td>$ 951</td>
</tr>
<tr>
<td><strong>Total non-accrual loans</strong></td>
<td>$ 5,745</td>
<td>$ 5,178</td>
<td>$ 5,599</td>
</tr>
</tbody>
</table>

Information related to impaired loans is as follows:

<table>
<thead>
<tr>
<th></th>
<th>Balance With Allowance</th>
<th>Balance With No Allowance</th>
<th>Total Impaired Loans</th>
<th>Related Allowance</th>
</tr>
</thead>
<tbody>
<tr>
<td>As of January 31, 2015:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchased from SCC</td>
<td>$ 24,318</td>
<td>$ 67,320</td>
<td>$ 91,638</td>
<td>$ 4,772</td>
</tr>
<tr>
<td>Other</td>
<td>$ 3,388</td>
<td>$ 13,797</td>
<td>$ 17,185</td>
<td>$ 974</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$ 27,706</td>
<td>$ 81,117</td>
<td>$ 108,823</td>
<td>$ 5,746</td>
</tr>
<tr>
<td>As of January 31, 2014:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchased from SCC</td>
<td>$ 28,037</td>
<td>$ 73,873</td>
<td>$ 101,910</td>
<td>$ 5,341</td>
</tr>
<tr>
<td>Other</td>
<td>$ 5,030</td>
<td>$ 14,982</td>
<td>$ 20,012</td>
<td>$ 1,243</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$ 33,067</td>
<td>$ 88,855</td>
<td>$ 121,922</td>
<td>$ 6,584</td>
</tr>
<tr>
<td>As of April 30, 2014:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchased from SCC</td>
<td>$ 27,924</td>
<td>$ 71,075</td>
<td>$ 98,999</td>
<td>$ 3,239</td>
</tr>
<tr>
<td>Other</td>
<td>$ 5,176</td>
<td>$ 14,752</td>
<td>$ 19,928</td>
<td>$ 3,525</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$ 33,100</td>
<td>$ 85,827</td>
<td>$ 118,927</td>
<td>$ 6,764</td>
</tr>
</tbody>
</table>

Information related to the allowance for impaired loans is as follows:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Portion of total allowance for loan losses allocated to impaired loans and TDR loans:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Based on collateral value method</td>
<td>$ 1,663</td>
<td>$ 2,213</td>
<td>$ 2,418</td>
</tr>
<tr>
<td>Based on discounted cash flow method</td>
<td>$ 4,083</td>
<td>$ 4,371</td>
<td>$ 4,346</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$ 5,746</td>
<td>$ 6,584</td>
<td>$ 6,764</td>
</tr>
</tbody>
</table>

Information related to activities of our non-performing assets is as follows:

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Nine months ended January 31:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Average impaired loans:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchased from SCC</td>
<td>$ 96,767</td>
<td>$ 116,061</td>
</tr>
<tr>
<td>All other</td>
<td>$ 18,683</td>
<td>$ 22,607</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$ 115,450</td>
<td>$ 138,668</td>
</tr>
</tbody>
</table>
NOTE 6: INVESTMENTS
The amortized cost and fair value of securities classified as AFS are summarized below:

<table>
<thead>
<tr>
<th></th>
<th>Amortized Cost</th>
<th>Gross Unrealized Gains</th>
<th>Gross Unrealized Losses</th>
<th>Fair Value</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>As of January 31, 2015:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mortgage-backed securities</td>
<td>$352,179</td>
<td>$15,566</td>
<td>—</td>
<td>$367,745</td>
</tr>
<tr>
<td>Municipal bonds</td>
<td>4,077</td>
<td>135</td>
<td>(17)</td>
<td>4,195</td>
</tr>
<tr>
<td>Common stock</td>
<td>5,000</td>
<td>—</td>
<td>(1,312)</td>
<td>3,688</td>
</tr>
<tr>
<td>U.S. treasury bills</td>
<td>100</td>
<td>—</td>
<td>—</td>
<td>100</td>
</tr>
<tr>
<td>Total</td>
<td>$361,356</td>
<td>$15,701</td>
<td>(1,329)</td>
<td>$375,728</td>
</tr>
<tr>
<td><strong>As of January 31, 2014:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mortgage-backed securities</td>
<td>449,097</td>
<td>3,201</td>
<td>(12,903)</td>
<td>439,395</td>
</tr>
<tr>
<td>Municipal bonds</td>
<td>4,134</td>
<td>241</td>
<td>—</td>
<td>4,375</td>
</tr>
<tr>
<td>Total</td>
<td>$453,231</td>
<td>$3,442</td>
<td>(12,903)</td>
<td>$443,770</td>
</tr>
<tr>
<td><strong>As of April 30, 2014:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mortgage-backed securities</td>
<td>$420,697</td>
<td>2,798</td>
<td>—</td>
<td>$423,495</td>
</tr>
<tr>
<td>Municipal bonds</td>
<td>4,120</td>
<td>209</td>
<td>—</td>
<td>4,329</td>
</tr>
<tr>
<td>Total</td>
<td>$424,817</td>
<td>$3,007</td>
<td>—</td>
<td>$427,824</td>
</tr>
</tbody>
</table>

Substantially all AFS debt securities held as of January 31, 2015 mature after five years.

NOTE 7: GOODWILL AND INTANGIBLE ASSETS
Changes in the carrying amount of goodwill of our Tax Services segment for the nine months ended January 31, 2015 and 2014 are as follows:

<table>
<thead>
<tr>
<th></th>
<th>Goodwill</th>
<th>Accumulated Impairment Losses</th>
<th>Net</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Balances as of April 30, 2014</strong></td>
<td>$468,414</td>
<td>$ (32,297)</td>
<td>$436,117</td>
</tr>
<tr>
<td>Acquisitions</td>
<td>9,614</td>
<td>—</td>
<td>9,614</td>
</tr>
<tr>
<td>Disposals and foreign currency changes, net</td>
<td>(2,770)</td>
<td>—</td>
<td>(2,770)</td>
</tr>
<tr>
<td>Impairments</td>
<td>—</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td><strong>Balances as of January 31, 2015</strong></td>
<td>$475,258</td>
<td>$ (32,297)</td>
<td>$442,961</td>
</tr>
<tr>
<td><strong>Balances as of April 30, 2013</strong></td>
<td>$467,079</td>
<td>$ (32,297)</td>
<td>$434,782</td>
</tr>
<tr>
<td>Acquisitions</td>
<td>5,206</td>
<td>—</td>
<td>5,206</td>
</tr>
<tr>
<td>Disposals and foreign currency changes, net</td>
<td>(2,602)</td>
<td>—</td>
<td>(2,602)</td>
</tr>
<tr>
<td>Impairments</td>
<td>—</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td><strong>Balances as of January 31, 2014</strong></td>
<td>$469,683</td>
<td>$ (32,297)</td>
<td>$437,386</td>
</tr>
</tbody>
</table>

We test goodwill for impairment annually or more frequently if events occur or circumstances change which would, more likely than not, reduce the fair value of a reporting unit below its carrying value.
Components of the intangible assets of our Tax Services segment are as follows:

<table>
<thead>
<tr>
<th>Description</th>
<th>Gross Carrying Amount</th>
<th>Accumulated Amortization</th>
<th>Net Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reacquired franchise rights</td>
<td>$294,587</td>
<td>$(39,954)</td>
<td>$254,633</td>
</tr>
<tr>
<td>Customer relationships</td>
<td>169,058</td>
<td>(71,799)</td>
<td>97,259</td>
</tr>
<tr>
<td>Internally-developed software</td>
<td>114,447</td>
<td>(78,063)</td>
<td>36,384</td>
</tr>
<tr>
<td>Noncompete agreements</td>
<td>30,546</td>
<td>(23,171)</td>
<td>7,375</td>
</tr>
<tr>
<td>Franchise agreements</td>
<td>19,201</td>
<td>(7,894)</td>
<td>11,307</td>
</tr>
<tr>
<td>Purchased technology</td>
<td>54,700</td>
<td>(18,329)</td>
<td>36,371</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>682,539</strong></td>
<td><strong>(239,210)</strong></td>
<td><strong>443,329</strong></td>
</tr>
</tbody>
</table>

As of January 31, 2014:

<table>
<thead>
<tr>
<th>Description</th>
<th>Gross Carrying Amount</th>
<th>Accumulated Amortization</th>
<th>Net Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reacquired franchise rights</td>
<td>$233,675</td>
<td>$(23,120)</td>
<td>210,555</td>
</tr>
<tr>
<td>Customer relationships</td>
<td>121,055</td>
<td>(56,283)</td>
<td>64,772</td>
</tr>
<tr>
<td>Internally-developed software</td>
<td>98,012</td>
<td>(70,964)</td>
<td>27,048</td>
</tr>
<tr>
<td>Noncompete agreements</td>
<td>24,573</td>
<td>(22,028)</td>
<td>2,545</td>
</tr>
<tr>
<td>Franchise agreements</td>
<td>19,201</td>
<td>(6,614)</td>
<td>12,587</td>
</tr>
<tr>
<td>Purchased technology</td>
<td>14,800</td>
<td>(13,588)</td>
<td>1,212</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>511,316</strong></td>
<td><strong>(192,597)</strong></td>
<td><strong>318,719</strong></td>
</tr>
</tbody>
</table>

As of April 30, 2014:

<table>
<thead>
<tr>
<th>Description</th>
<th>Gross Carrying Amount</th>
<th>Accumulated Amortization</th>
<th>Net Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reacquired franchise rights</td>
<td>$233,749</td>
<td>$(26,136)</td>
<td>207,613</td>
</tr>
<tr>
<td>Customer relationships</td>
<td>123,110</td>
<td>(59,521)</td>
<td>63,589</td>
</tr>
<tr>
<td>Internally-developed software</td>
<td>101,162</td>
<td>(72,598)</td>
<td>28,564</td>
</tr>
<tr>
<td>Noncompete agreements</td>
<td>24,694</td>
<td>(22,233)</td>
<td>2,471</td>
</tr>
<tr>
<td>Franchise agreements</td>
<td>19,201</td>
<td>(6,934)</td>
<td>12,267</td>
</tr>
<tr>
<td>Purchased technology</td>
<td>54,900</td>
<td>(13,782)</td>
<td>41,118</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>556,816</strong></td>
<td><strong>(201,194)</strong></td>
<td><strong>355,622</strong></td>
</tr>
</tbody>
</table>

Amortization of intangible assets for the three and nine months ended January 31, 2015 was $16.7 million and $41.2 million, respectively. Amortization of intangible assets for the three and nine months ended January 31, 2014 was $8.8 million and $21.4 million, respectively. Estimated amortization of intangible assets for fiscal years 2015, 2016, 2017, 2018 and 2019 is $58.8 million, $60.2 million, $51.0 million, $44.2 million and $36.0 million, respectively.

The increase in intangible assets resulted primarily from acquired franchisee and competitor businesses during the period. The weighted-average life of the acquired assets is as follows:

<table>
<thead>
<tr>
<th>Assets acquired</th>
<th>Weighted-Average Life (in years)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reacquired franchise rights</td>
<td>6</td>
</tr>
<tr>
<td>Customer relationships</td>
<td>6</td>
</tr>
<tr>
<td>Internally-developed software</td>
<td>3</td>
</tr>
<tr>
<td>Noncompete agreements</td>
<td>5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>5</strong></td>
</tr>
</tbody>
</table>
NOTE 8: LONG-TERM DEBT

The components of long-term debt are as follows:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Notes, 5.500%, due November 2022</td>
<td>$497,823</td>
<td>$497,541</td>
<td>$497,612</td>
</tr>
<tr>
<td>Senior Notes, 5.125%, due October 2014</td>
<td>—</td>
<td>399,824</td>
<td>399,882</td>
</tr>
<tr>
<td>Capital lease obligation</td>
<td>8,418</td>
<td>9,164</td>
<td>8,980</td>
</tr>
<tr>
<td>Total</td>
<td>506,241</td>
<td>906,529</td>
<td>906,474</td>
</tr>
<tr>
<td>Less: Current portion</td>
<td>(781)</td>
<td>(400,570)</td>
<td>(400,637)</td>
</tr>
<tr>
<td>Total</td>
<td>$505,460</td>
<td>$505,959</td>
<td>$505,837</td>
</tr>
</tbody>
</table>

Our 5.125% Senior Notes with a principal balance of $400 million matured in October 2014 and, utilizing available cash on hand, we repaid them according to their terms.

In addition to our long-term debt obligations, we also had commercial paper borrowings of $591.5 million at January 31, 2015, compared to $195.0 million at the same time last year. These borrowings were used to fund our seasonal working capital needs.

NOTE 9: FAIR VALUE

FAIR VALUE MEASUREMENT

Assets measured on a recurring basis are initially measured at fair value and are required to be remeasured at fair value in the financial statements at each reporting date. Our investments in AFS securities are carried at fair value on a recurring basis with gains and losses reported as a component of other comprehensive income, except for losses assessed to be other than temporary. Our AFS securities include certain agency and agency-sponsored mortgage-backed securities and municipal bonds. Quoted market prices are not available for these securities, as they are not actively traded and have fewer observable transactions. As a result, we use third-party pricing services to determine fair value and classify the securities as Level 2. The third-party pricing services’ models are based on market data and utilize available trade, bid and other market information for similar securities. Quarterly, we compare the prices obtained from our third-party pricing services to other available independent pricing information to validate the reasonableness of the valuations provided. In addition, we also perform analytics to assess the reasonableness of the fair value received from the third-party pricing service based on changes in the portfolio and changes in market conditions. We evaluate whether adjustments to third-party pricing is necessary and historically, we have not made adjustments to prices obtained from our third-party pricing services.

There were no transfers of AFS securities between hierarchy levels during the nine months ended January 31, 2015 and 2014. See note 6 for details of our AFS securities that were remeasured at fair value on a recurring basis during the nine months ended January 31, 2015 and 2014 and the unrealized gains or losses on those remeasurements.

The following table presents the assets that were remeasured at fair value on a non-recurring basis during the nine months ended January 31, 2015 and 2014 and the losses on those remeasurements:

<table>
<thead>
<tr>
<th>(dollars in 000s)</th>
<th>Total</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Losses</th>
</tr>
</thead>
<tbody>
<tr>
<td>As of January 31, 2015:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Impaired mortgage loans held for investment</td>
<td>$57,314</td>
<td>$ —</td>
<td>$ —</td>
<td>$57,314</td>
<td>$1,756</td>
</tr>
<tr>
<td>As a percentage of total assets</td>
<td>1.3%</td>
<td>—%</td>
<td>—%</td>
<td>1.3%</td>
<td></td>
</tr>
<tr>
<td>As of January 31, 2014:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Impaired mortgage loans held for investment</td>
<td>$71,053</td>
<td>$ —</td>
<td>$ —</td>
<td>$71,053</td>
<td>$4,022</td>
</tr>
<tr>
<td>As a percentage of total assets</td>
<td>2.0%</td>
<td>—%</td>
<td>—%</td>
<td>2.0%</td>
<td></td>
</tr>
</tbody>
</table>
The fair value of impaired mortgage loans held for investment is generally based on the net present value of discounted cash flows for TDR loans or the appraised value of the underlying collateral for all other loans. Impaired and TDR loans are required to be remeasured at least annually, based on HRB Bank’s loan policy. These loans are classified as Level 3.

We have established various controls and procedures to ensure that the unobservable inputs used in the fair value measurement of these instruments are appropriate. Appraisals are obtained from certified appraisers and reviewed internally by HRB Bank’s asset management group. The inputs and assumptions used in our discounted cash flow model for TDRs are reviewed and approved by HRB Bank management each time the balances are remeasured. Significant changes in fair value from the previous measurement are presented to HRB Bank management for approval. There were no changes to the unobservable inputs used in determining the fair values of our Level 3 financial assets.

The following table presents the quantitative information about our Level 3 fair value measurements, which utilize significant unobservable internally-developed inputs:

```
<table>
<thead>
<tr>
<th></th>
<th>Fair Value as of January 31, 2015</th>
<th>Valuation Technique</th>
<th>Unobservable Input</th>
<th>Range (Weighted Average)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Impaired mortgage loans held for investment – non TDRs</td>
<td>$68,376</td>
<td>Collateral-based</td>
<td>Cost to list/sell</td>
<td>0% – 193%(10%)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Time to sell (months)</td>
<td>24 (24)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Collateral depreciation</td>
<td>(166%) – 100%(38%)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Loss severity</td>
<td>0% – 100%(61%)</td>
</tr>
<tr>
<td>Impaired mortgage loans held for investment – TDRs</td>
<td>$34,699</td>
<td>Discounted cash flow</td>
<td>Aged default performance</td>
<td>23% – 37%(30%)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Loss severity</td>
<td>0% – 23%(6%)</td>
</tr>
</tbody>
</table>
```

ESTIMATED FAIR VALUE OF FINANCIAL INSTRUMENTS

The carrying amounts and estimated fair values of our financial instruments are as follows:

```
<table>
<thead>
<tr>
<th></th>
<th>As of January 31, 2015</th>
<th>As of January 31, 2014</th>
<th>As of April 30, 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Carrying Amount</td>
<td>Estimated Fair Value</td>
<td>Carrying Amount</td>
</tr>
<tr>
<td>Assets:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>$1,321,134</td>
<td>$1,321,134</td>
<td>$437,404</td>
</tr>
<tr>
<td>Cash and cash equivalents - restricted</td>
<td>51,085</td>
<td>51,085</td>
<td>44,855</td>
</tr>
<tr>
<td>Receivables, net - short-term</td>
<td>777,453</td>
<td>777,453</td>
<td>677,221</td>
</tr>
<tr>
<td>Mortgage loans held for investment, net</td>
<td>245,663</td>
<td>190,422</td>
<td>282,149</td>
</tr>
<tr>
<td>Investments in AFS securities</td>
<td>375,728</td>
<td>375,728</td>
<td>443,770</td>
</tr>
<tr>
<td>Receivables, net - long-term</td>
<td>102,428</td>
<td>102,428</td>
<td>141,084</td>
</tr>
<tr>
<td>Liabilities:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Customer banking deposits</td>
<td>1,286,582</td>
<td>1,273,283</td>
<td>808,008</td>
</tr>
<tr>
<td>Long-term debt</td>
<td>506,241</td>
<td>558,693</td>
<td>906,529</td>
</tr>
<tr>
<td>Contingent consideration payments</td>
<td>12,848</td>
<td>12,848</td>
<td>10,523</td>
</tr>
</tbody>
</table>
```

Fair value estimates, methods and assumptions are set forth below. The fair value was not estimated for assets and liabilities that are not considered financial instruments.

- Cash and cash equivalents, including restricted - Fair value approximates the carrying amount (Level 1).
- Receivables, net - short-term - For short-term balances the carrying values reported in the balance sheet approximate fair market value due to the relative short-term nature of the respective instruments (Level 1).
- Mortgage loans held for investment, net - The fair value of mortgage loans held for investment is estimated using a third-party pricing service. The fair value is determined using the present value of expected future cash flows at the asset level, assuming future prepayments and using discount factors determined by prices obtained for residential loans with similar characteristics in the secondary market, as discounted for illiquid.
assets. Quarterly, we perform analytics to assess the reasonableness of the fair value received from the third-party pricing service based on changes in the portfolio and changes in market conditions. We evaluate whether adjustments to third-party pricing is necessary and historically, we have not made adjustments to prices obtained from our third-party pricing service (Level 3).

- Investments in AFS securities - For mortgage-backed securities, we use a third-party pricing service to determine fair value. The service's pricing model is based on market data and utilizes available trade, bid and other market information for similar securities (Level 2). The fair value of our investment in common stock is determined based on quoted market prices (Level 1).

- Receivables, net - long-term - The carrying values for the long-term portion of loans to franchisees approximate fair market value due to variable interest rates, low historical delinquency rates and franchise territories serving as collateral (Level 1). Long-term EA receivables are carried at net realizable value which approximates fair value (Level 3). Net realizable value is determined based on historical collection rates.

- Customer banking deposits - The fair value of deposits with no stated maturity, such as non-interest-bearing demand deposits, checking, money market and savings accounts, is equal to the amount payable on demand (Level 1). The fair value of IRAs and other time deposits is estimated by discounting the future cash flows using the rates currently offered by HRB Bank for products with similar remaining maturities (Level 3).

- Long-term debt - The fair value of our Senior Notes is based on quotes from multiple banks (Level 2).

- Contingent consideration payments - Fair value approximates the carrying amount (Level 3).

**NOTE 10: INCOME TAXES**

We file a consolidated federal income tax return in the United States (U.S.) with the Internal Revenue Service (IRS) and file tax returns in various state and foreign jurisdictions. Tax returns are typically examined and settled upon completion of the examination, with tax controversies settled either at the exam level or through the appeals process.

In December 2014, we received written notice from our IRS exam team of the completion of the examination of our 2011 and 2012 federal income tax returns for which we agreed to all proposed adjustments. We recorded the impact of the completed audit in the current quarter. The Company currently does not have a U.S. federal return under examination.

We had gross unrecognized tax benefits of $79.3 million, $127.5 million and $111.5 million as of January 31, 2015 and 2014 and April 30, 2014, respectively. The gross unrecognized tax benefits decreased $32.2 million and decreased $18.9 million during the nine months ended January 31, 2015 and 2014, respectively. The decrease in unrecognized tax benefits during the nine months ending January 31, 2015 is related to tax positions expiring due to statutes of limitations and the settlement of our federal 2011 and 2012 audit, partially offset by changes for various current year federal and state positions. We believe it is reasonably possible that the balance of unrecognized tax benefits could decrease by approximately $8 million within the next twelve months. The anticipated decrease is due to the expiration of statutes of limitations and anticipated settlements of state audit issues. The portion of unrecognized benefits expected to be cash settled within the next twelve months amounts to $1.9 million and is included in accrued income taxes on our consolidated balance sheet. The remaining liability for uncertain tax positions is classified as long-term and is included in other noncurrent liabilities in the consolidated balance sheet.

We had income taxes receivable of $40.9 million and $57.6 million as of January 31, 2015 and 2014, respectively. These receivables were included in prepaid expenses and other current assets on the consolidated balance sheet. As of April 30, 2014, the balance in accrued income taxes was a payable of $407 million. Due to the seasonality of our core business, in which we incur operating losses in the first three fiscal quarters, tax benefits are recorded through the first nine months which reduces the tax payable balance. In the fourth quarter, the company realizes substantial operating income which more than offsets the losses incurred in the first three quarters. This results in a significant increase in our income taxes payable late in the fiscal year.

Consistent with prior years, our pretax loss for the nine months ended January 31, 2015 is expected to be offset by income in the fourth quarter due to the established pattern of seasonality in our primary business operations. As such, management has determined that it is more-likely-than-not that realization of tax benefits recorded in our financial statements will occur in our fiscal year. The amount of tax benefit recorded reflects management's estimate.
of the annual effective tax rate applied to the year-to-date loss from continuing operations. Certain discrete tax adjustments are also reflected in income tax expense for the periods presented.

A discrete income tax benefit of $18.7 million was recorded in the three months ended January 31, 2015 while a discrete tax expense of $3.2 million was recorded in the same period of the prior year. The discrete tax benefit recorded in the current period resulted from the settlement of our 2011-2012 federal audit and revised state income tax positions. During the nine months ended January 31, 2015, a net discrete tax benefit of $30.9 million was recorded. In addition to discrete tax benefits recorded in the current quarter, the expiration of statutes of limitation contributed to the year-to-date discrete tax benefits. We recorded a net discrete tax benefit of $3.7 million during the nine months ended January 31, 2014.

Excluding discrete items, management’s estimate of the annualized effective tax rate for the nine months ended January 31, 2015 and 2014 was 38.3% and 39.2%, respectively. Our effective tax rate for continuing operations, including the effects of discrete income tax items was 44.9% and 39.7% for the nine months ended January 31, 2015 and 2014, respectively. Due to the loss in both periods, a discrete tax benefit in either period increases the tax rate while an item of discrete tax expense decreases the tax rate. Due to the seasonal nature of our business, the effective tax rate through our third quarter may not be indicative of the rate for our full fiscal year.

NOTE 11: INTEREST INCOME AND INTEREST EXPENSE

The following table shows the components of interest income and expense:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Interest income:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Emerald Advance lines of credit</td>
<td>$30,288</td>
<td>$27,656</td>
<td>$31,439</td>
<td>$28,602</td>
</tr>
<tr>
<td>Mortgage loans, net</td>
<td>3,103</td>
<td>3,409</td>
<td>9,070</td>
<td>10,582</td>
</tr>
<tr>
<td>Loans to franchisees</td>
<td>2,260</td>
<td>2,396</td>
<td>6,221</td>
<td>7,069</td>
</tr>
<tr>
<td>AFS securities</td>
<td>2,063</td>
<td>2,430</td>
<td>6,466</td>
<td>7,284</td>
</tr>
<tr>
<td>Other</td>
<td>1,584</td>
<td>1,478</td>
<td>4,831</td>
<td>5,655</td>
</tr>
<tr>
<td></td>
<td>$39,298</td>
<td>$37,369</td>
<td>$58,027</td>
<td>$59,192</td>
</tr>
<tr>
<td>Interest expense:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Borrowings</td>
<td>$9,048</td>
<td>$13,872</td>
<td>$36,686</td>
<td>$41,476</td>
</tr>
<tr>
<td>Deposits</td>
<td>904</td>
<td>571</td>
<td>509</td>
<td>1,727</td>
</tr>
<tr>
<td></td>
<td>$9,272</td>
<td>$14,443</td>
<td>$37,195</td>
<td>$43,203</td>
</tr>
</tbody>
</table>

The presentation of interest expense from borrowings in the amount of $13.9 million and $41.5 million for the three and nine months ended January 31, 2014, respectively, has been restated to correct errors in presentation. We reclassified such interest expense from cost of revenues to a separate caption in the consolidated statements of operations and comprehensive loss.

NOTE 12: COMMITMENTS AND CONTINGENCIES

Changes in deferred revenue balances related to our Peace of Mind® (POM) program, the current portion of which is included in accounts payable, accrued expenses and other current liabilities and the long-term portion of which is included in other noncurrent liabilities in the consolidated balance sheets, are as follows:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance, beginning of the period</td>
<td>$145,237</td>
<td>$146,286</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Amounts deferred for new guarantees issued</td>
<td>17,658</td>
<td>16,686</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue recognized on previous deferrals</td>
<td>(54,308)</td>
<td>(59,661)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balance, end of the period</td>
<td>$108,587</td>
<td>$103,311</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
We accrued $9.0 million, $15.2 million and $11.4 million as of January 31, 2015 and 2014 and April 30, 2014, respectively, related to estimated losses under our standard guarantee, which is included with our standard in-office tax preparation services. The current portion of this liability is included in accounts payable, accrued expenses and other current liabilities and the long-term portion is included in other noncurrent liabilities in the consolidated balance sheets.

We have accrued estimated contingent consideration payments totaling $12.8 million, $10.5 million and $9.2 million as of January 31, 2015 and 2014 and April 30, 2014, respectively, related to acquisitions, with the short-term amount recorded in accounts payable, accrued expenses and other current liabilities and the long-term portion included in other noncurrent liabilities. Estimates of contingent payments are typically based on expected financial performance of the acquired business and economic conditions at the time of acquisition. Should actual results differ from our assumptions, future payments made will differ from the above estimate and any differences will be recorded in results from continuing operations.

We have contractual commitments to fund certain franchises with approved revolving lines of credit. Our total obligation under these lines of credit was $79.2 million at January 31, 2015, and net of amounts drawn and outstanding, our remaining commitment to fund totaled $23.2 million.

We maintain compensating balances with certain financial institutions that are creditors in our $1.5 billion unsecured committed line of credit governed by a Credit and Guarantee Agreement (2012 CLOC), which are not legally restricted as to withdrawal. We had no material compensating balances as of January 31, 2015. These balances may fluctuate significantly over the course of any fiscal year.

NOTE 13: LITIGATION AND RELATED CONTINGENCIES

We are a defendant in numerous litigation matters, arising both in the ordinary course of business and otherwise, including as described below. The matters described below are not all of the lawsuits to which we are subject. In some of the matters, very large or indeterminate amounts, including punitive damages, are sought. U.S. jurisdictions permit considerable variation in the assertion of monetary damages or other relief. Jurisdictions may permit claimants not to specify the monetary damages sought or may permit claimants to state only that the amount sought is sufficient to invoke the jurisdiction of the court. In addition, jurisdictions may permit plaintiffs to allege monetary damages in amounts well exceeding reasonably possible verdicts in the jurisdiction for similar matters. We believe that the monetary relief which may be specified in a lawsuit or a claim bears little relevance to its merits or disposition value due to this variability in pleadings and our experience in litigating or resolving through settlement of numerous claims over an extended period of time.

The outcome of a litigation matter and the amount or range of potential loss at particular points in time may be difficult to ascertain. Among other things, uncertainties can include how fact finders will evaluate documentary evidence and the credibility and effectiveness of witness testimony, and how trial and appellate courts will apply the law. Disposition valuations are also subject to the uncertainty of how opposing parties and their counsel will themselves view the relevant evidence and applicable law.

In addition to litigation matters, we are also subject to claims and other loss contingencies arising out of our business activities, including as described below.

We accrue liabilities for litigation, claims and other loss contingencies and any related settlements (each referred to, individually, as a "matter" and, collectively, as "matters") when it is probable that a loss has been incurred and the amount of the loss can be reasonably estimated. Liabilities have been accrued for a number of the matters noted below. If a range of loss is estimated, and some amount within that range appears to be a better estimate than any other amount within that range, then that amount is accrued. If no amount within the range can be identified as a better estimate than any other amount, we accrue the minimum amount in the range.

For such matters where a loss is believed to be reasonably possible, but not probable, or the loss cannot be reasonably estimated, no accrual has been made. It is possible that such matters could require us to pay damages or make other expenditures or accrue liabilities in amounts that could not be reasonably estimated as of January 31, 2015. While the potential future liabilities could be material in the particular quarterly or annual periods in which they are recorded, based on information currently known, we do not believe any such liabilities are likely to have a material adverse effect on our consolidated financial position, results of operations and cash flows. As of January 31,
2015 and 2014 and April 30, 2014, we accrued liabilities of $8.9 million, $20.9 million and $23.7 million, respectively, for matters other than those described in note 14.

For some matters where a liability has not been accrued, we are able to estimate a reasonably possible loss or range of loss. This estimated range of reasonably possible loss is based upon currently available information and is subject to significant judgment and a variety of assumptions, as well as known and unknown uncertainties. The matters underlying the estimated range will change from time to time, and actual results may vary significantly from the current estimate. Those matters for which an estimate is not reasonably possible are not included within this estimated range. Therefore, this estimated range of reasonably possible loss represents what we believe to be an estimate of reasonably possible loss only for certain matters meeting these criteria. It does not represent our maximum loss exposure. For those matters, and for matters where a liability has been accrued, as of January 31, 2015, we believe the aggregate range of reasonably possible losses in excess of amounts accrued is not material.

For other matters, we are not currently able to estimate the reasonably possible loss or range of loss. We are often unable to estimate the possible loss or range of loss until developments in such matters have provided sufficient information to support an assessment of the reasonably possible loss or range of loss, such as quantification of a damage demand from plaintiffs, discovery from other parties and investigation of factual allegations, rulings by courts on motions or appeals, analysis by experts, or the status of any settlement negotiations.

On a quarterly and annual basis, we review relevant information with respect to litigation and other loss contingencies and update our accruals, disclosures and estimates of reasonably possible loss or range of loss based on such reviews. Costs incurred with defending matters are expensed as incurred. Any receivable for insurance recoveries is recorded separately from the corresponding liability, and only if recovery is determined to be probable and reasonably estimable.

We believe we have meritorious defenses to the claims asserted in the various matters described in this note, and we intend to defend them vigorously, but there can be no assurances as to their outcomes. In the event of unfavorable outcomes, it could require modifications to our operations; in addition, the amounts that may be required to be paid to discharge or settle the matters could be substantial and could have a material adverse impact on our business and consolidated financial position, results of operations and cash flows.

LITIGATION, CLAIMS, INCLUDING INDEMNIFICATION CLAIMS, OR OTHER LOSS CONTINGENCIES PERTAINING TO DISCONTINUED MORTGAGE OPERATIONS – Although SCC ceased its mortgage loan origination activities in December 2007 and sold its loan servicing business in April 2008, SCC or the Company have been, remain, or may in the future be subject to litigation, claims, including indemnification claims, and other loss contingencies pertaining to SCC’s mortgage business activities that occurred prior to such termination and sale. These contingencies, claims and lawsuits include actions by regulators, third parties seeking indemnification, including depositors and underwriters, individual plaintiffs, and cases in which plaintiffs seek to represent a class of others alleged to be similarly situated. Among other things, these contingencies, claims and lawsuits allege or may allege discriminatory or unfair and deceptive loan origination and servicing (including debt collection, foreclosure and eviction) practices, other common law torts, rights to indemnification and contribution, breach of contract, violations of securities laws and a variety of federal statutes, including the Truth in Lending Act (TILA), Equal Credit Opportunity Act, Fair Housing Act, Real Estate Settlement Procedures Act (RESPA), Home Ownership & Equity Protection Act (HOEPA), as well as similar state statutes. Given the impact of the financial crisis on the non-prime mortgage environment, the aggregate volume of these matters is substantial although it is difficult to predict either the likelihood of new matters being initiated or the outcome of existing matters. In many of these matters, including certain of the lawsuits and claims described below, it is not possible to estimate a reasonably possible loss or range of loss due to, among other things, the inherent uncertainties involved in these matters, some of which are beyond the Company’s control, and the indeterminate damages sought in some of these matters.

On October 15, 2010, the Federal Home Loan Bank of Chicago (FHLB-Chicago) filed a lawsuit in the Circuit Court of Cook County, Illinois (Case No. 10CH45033) styled Federal Home Loan Bank of Chicago v. Bank of America Funding Corporation, et al against multiple defendants, including various SCC-related entities, H&R Block, Inc. and other entities, arising out of FHLB-Chicago’s purchase of residential mortgage-backed securities (RMBSs). The plaintiff seeks rescission and damages under state securities law and for common law negligent misrepresentation in connection with its purchase of two securities collateralized by loans originated and securitized by SCC. These two securities had a total initial principal amount of approximately $50 million, of which approximately $33 million remains outstanding.
The plaintiff agreed to voluntarily dismiss H&R Block, Inc. from the suit. The remaining defendants, including SCC, filed motions to dismiss, which the court denied. The defendants moved for leave to appeal and the circuit court denied the motion. A portion of our loss contingency accrual is related to this matter for the amount of loss that we consider probable and reasonably estimable.

On May 31, 2012, a lawsuit was filed by Homeward Residential, Inc. (Homeward) in the Supreme Court of the State of New York, County of New York, against SCC styled Homeward Residential, Inc. v. Sand Canyon Corporation (Index No. 651885/2012). SCC removed the case to the United States District Court for the Southern District of New York on June 28, 2012 (Case No. 12-cv-5067). The plaintiff, in its capacity as the master servicer for Option One Mortgage Loan Trust 2006-2 and for the benefit of the trustee and the certificate holders of such trust, asserts claims for breach of contract, anticipatory breach, indemnity and declaratory judgment in connection with alleged losses incurred as a result of the breach of representations and warranties relating to SCC and to loans sold to the trust. The plaintiff seeks specific performance of alleged repurchase obligations or damages to compensate the trust and its certificate holders for alleged actual and anticipated losses, as well as a repurchase of all loans due to alleged misrepresentations by SCC as to itself and as to the loans' compliance with its underwriting standards and the value of underlying real estate. In response to a motion filed by SCC, the court dismissed the plaintiff's claims for breach of the duty to cure or repurchase, anticipatory breach, indemnity, and declaratory judgment. The case is proceeding on the remaining claims. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter.

On September 28, 2012, a second lawsuit was filed by Homeward in the United States District Court for the Southern District of New York against SCC styled Homeward Residential, Inc. v. Sand Canyon Corporation (Case No. 12-cv-7319). The plaintiff, in its capacity as the master servicer for Option One Mortgage Loan Trust 2006-3 and for the benefit of the trustee and the certificate holders of such trust, asserts claims for breach of contract and indemnity in connection with losses allegedly incurred as a result of the breach of representations and warranties relating to 96 loans sold to the trust. The plaintiff seeks specific performance of alleged repurchase obligations or damages to compensate the trust and its certificate holders for alleged actual and anticipated losses. In response to a motion filed by SCC, the court dismissed the plaintiff's claims for breach of the duty to cure or repurchase and for indemnification of its costs associated with the litigation. The case is proceeding on the remaining claims. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter.

On April 5, 2013, a third lawsuit was filed by Homeward in the United States District Court for the Southern District of New York against SCC. The suit, styled Homeward Residential, Inc. v. Sand Canyon Corporation (Case No. 13-cv-2107), was filed as a related matter to the September 2012 Homeward suit mentioned above. In this April 2013 lawsuit, the plaintiff, in its capacity as the master servicer for Option One Mortgage Loan Trust 2007-4 and for the benefit of the trustee and the certificate holders of such trust, asserts claims for breach of contract and indemnity in connection with losses allegedly incurred as a result of the breach of representations and warranties relating to 159 loans sold to the trust. The plaintiff seeks specific performance of alleged repurchase obligations or damages to compensate the trust and its certificate holders for alleged actual and anticipated losses. In response to a motion filed by SCC, the court dismissed the plaintiff's claims for breach of the duty to cure or repurchase and for indemnification of its costs associated with the litigation. The case is proceeding on the remaining claims. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter.

Underwriters and depositors are, or have been, involved in multiple lawsuits related to securitization transactions in which SCC participated. These lawsuits allege or alleged a variety of claims, including violations of federal and state securities laws and common law fraud, based on alleged materially inaccurate or misleading disclosures. Based on information currently available to SCC, it believes that the 19 lawsuits in which SCC received notice of a claim for indemnification of losses and expenses, involved 38 securitization transactions with original investments of approximately $14 billion (of which the outstanding principal amount is approximately $4 billion). Because SCC has not been a party to these lawsuits (with the exception of the Federal Home Loan Bank of Chicago v. Bank of America Funding Corporation case discussed above) and has not had control of this litigation or any settlements thereof, SCC does not have precise information about the amount of damages or other remedies being asserted, the defenses to the claims in such lawsuits or the terms of any settlements of such lawsuits. SCC therefore cannot reasonably estimate the amount of potential losses or associated fees and expenses that may be incurred in connection with such lawsuits, which may be material. Additional lawsuits against the underwriters or depositors may be filed in the future, and SCC may receive additional notices of claims for indemnification from underwriters or depositors with respect to existing or new lawsuits or settlements of such lawsuits. Certain of the notices received included, and future notices may
include, a reservation of rights that encompasses a right of contribution which may become operative if indemnification is unavailable or insufficient to cover all of the losses and expenses involved. We have not concluded that a loss related to any of these indemnification claims is probable, nor have we accrued a liability related to any of these claims.

**LITIGATION, CLAIMS OR OTHER LOSS CONTINGENCIES PERTAINING TO CONTINUING OPERATIONS –**

**RAL and RAC Litigation.** A series of putative class action lawsuits were filed against us in various federal courts beginning on November 17, 2011 concerning the refund anticipation loan (RAL) and refund anticipation check (RAC) products. The plaintiffs generally allege we engaged in unfair, deceptive or fraudulent acts in violation of various state consumer protection laws by facilitating RALs that were accompanied by allegedly inaccurate TILA disclosures, and by offering RACs without any TILA disclosures. Certain plaintiffs also allege violation of disclosure requirements of various state statutes expressly governing RALs and provisions of those statutes prohibiting tax preparers from charging or retaining certain fees. Collectively, the plaintiffs seek to represent clients who purchased RAL or RAC products in up to forty-two states and the District of Columbia during timeframes ranging from 2007 to the present. The plaintiffs seek equitable relief, disgorgement of profits, compensatory and statutory damages, restitution, civil penalties, attorneys’ fees and costs. These cases were consolidated by the Judicial Panel on Multidistrict Litigation in the United States District Court for the Northern District of Illinois for coordinated pretrial proceedings, in a matter styled IN RE: H&R Block Refund Anticipation Loan Litigation (MDL No. 2373/No: 1:12-CV-02973-JBG ). On July 23, 2014, the MDL court granted our motion to compel arbitration of the claims of the named plaintiffs and stayed the cases pending arbitration. The MDL court certified its arbitration order for interlocutory appeal. Plaintiffs filed a petition for permission to appeal with the Seventh Circuit Court of Appeals, which was denied on January 30, 2015. The cases remain stayed pending arbitration. We have not concluded that a loss related to this matter is probable, nor have we accrued a loss contingency related to this matter.

**Compliance Fee Litigation.** On April 16, 2012, a putative class action lawsuit was filed against us in the Circuit Court of Jackson County, Missouri styled *Manuel H. Lopez III v. H&R Block, Inc., et al* (Case # 1216CV12290) concerning a compliance fee charged to retail tax clients in the 2011 and 2012 tax seasons. The plaintiff seeks to represent all Missouri citizens who were charged the compliance fee, and asserts claims of violation of the Missouri Merchandising Practices Act, money had and received, and unjust enrichment. We filed a motion to compel arbitration of the 2011 claims. The court denied the motion. We filed an appeal. On May 6, 2014, the Missouri Court of Appeals, Western District, reversed the ruling of the trial court and remanded the case for further consideration of the motion, which remains pending. We have not concluded that a loss related to this matter is probable, nor have we accrued a loss contingency related to this matter.

On April 19, 2012, a putative class action lawsuit was filed against us in the United States District Court for the Western District of Missouri styled *Ronald Perras v. H&R Block, Inc., et al* (Case No. 4:12-cv-00450-DGK) concerning a compliance fee charged to retail tax clients in the 2011 and 2012 tax seasons. The plaintiff seeks to represent all persons nationwide (excluding citizens of Missouri) who were charged the compliance fee, and asserts claims of violation of various state consumer laws, money had and received, and unjust enrichment. We filed a motion to compel arbitration of the 2011 claims and stayed all proceedings with respect to those claims. On June 20, 2014, the court denied class certification of the remaining 2012 claims. Plaintiff filed an appeal of the denial of class certification to the Eighth Circuit Court of Appeals, which remains pending. We have not concluded that a loss related to this matter is probable, nor have we accrued a loss contingency related to this matter.

**Form 8863 Litigation.** A series of putative class action lawsuits were filed against us in various federal courts and one state court beginning on March 13, 2013. Taken together, the plaintiffs in these lawsuits purport to represent certain clients nationwide who filed Form 8863 during tax season 2013 through an H&R Block office or using H&R Block At Home online tax services or tax preparation software, and allege breach of contract, negligence and violation of state consumer laws in connection with transmission of the form. The plaintiffs seek damages, pre-judgment interest, attorneys’ fees and costs. In August 2013, the plaintiff in the state court action voluntarily dismissed her case without prejudice. The Judicial Panel on Multidistrict Litigation subsequently granted our petition to consolidate the remaining federal lawsuits for coordinated pretrial proceedings in the United States District Court for the Western District of Missouri in a proceeding styled IN RE: H&R BLOCK IRS FORM 8863 LITIGATION (MDL No. 2474/Case No. 4:13-MD-02474-FJG). On July 11, 2014, the MDL court granted our motion to compel arbitration for those named plaintiffs who agreed to arbitrate their claims. Plaintiffs filed a consolidated class action complaint in October 2014. We filed a motion to strike the class allegations relating to those clients who agreed to arbitration, which the court granted on January 7, 2015.
2015. The cases remain stayed with respect to the individual plaintiffs who agreed to arbitration. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter.

LITIGATION, CLAIMS AND OTHER LOSS CONTINGENCIES PERTAINING TO OTHER DISCONTINUED OPERATIONS –

Express IRA Litigation. On January 2, 2008, the Mississippi Attorney General in the Chancery Court of Hinds County, Mississippi First Judicial District (Case No. G 2008 6 S 2) filed a lawsuit regarding our former Express IRA product that is styled Jim Hood, Attorney for the State of Mississippi v. H&R Block, Inc., H&R Block Financial Advisors, Inc., et al. The complaint alleges fraudulent business practices, deceptive acts and practices, common law fraud and breach of fiduciary duty with respect to the sale of the product in Mississippi and seeks equitable relief, disgorgement of profits, damages and restitution, civil penalties and punitive damages.

Although we sold H&R Block Financial Advisors, Inc. (HRBFA) effective November 1, 2008, we remain responsible for any liabilities relating to the Express IRA litigation, among other things, through an indemnification agreement. A portion of our accrual is related to these indemnity obligations.

OTHER – We are from time to time a party to litigation, claims and other loss contingencies not discussed herein arising out of our business operations. These matters may include actions by state attorneys general, other state regulators, federal regulators, individual plaintiffs, and cases in which plaintiffs seek to represent a class of others similarly situated.

While we cannot provide assurance that we will ultimately prevail in each instance, we believe the amount, if any, we are required to pay to discharge or settle these other matters will not have a material adverse impact on our business or our consolidated financial position, results of operations and cash flows.

We believe we have meritorious defenses to the claims asserted in the various matters described in this note, and we intend to defend them vigorously. The amounts claimed in the matters are substantial, however, and there can be no assurances as to their outcomes. In the event of unfavorable outcomes, it could require modifications to our operations; in addition, the amounts that may be required to be paid to discharge or settle the matters could be substantial and could have a material adverse impact on our consolidated financial position, results of operations and cash flows.

NOTE 14: LOSS CONTINGENCIES ARISING FROM REPRESENTATIONS AND WARRANTIES OF OUR DISCONTINUED MORTGAGE OPERATIONS

SCC ceased originating mortgage loans in December 2007 and, in April 2008, sold its servicing assets and discontinued its remaining operations.

Mortgage loans originated by SCC were sold either as whole loans to single third-party buyers, who generally securitized such loans, or in the form of RMBSs. In connection with the sale of loans and/or RMBSs, SCC made certain representations and warranties. Claims under these representations and warranties together with any settlement arrangements related to these losses are collectively referred to as "representation and warranty claims." These representations and warranties varied based on the nature of the transaction and the buyer's or insurer's requirements, but generally pertained to the ownership of the loan, the validity of the lien securing the loan, borrower fraud, the loan's compliance with the criteria for inclusion in the transaction, including compliance with SCC's underwriting standards or loan criteria established by the buyer, ability to deliver required documentation, and compliance with applicable laws. Representations and warranties related to borrower fraud in whole loan sale transactions to institutional investors, which were generally securitized by such investors and represented approximately 68% of the disposal of loans originated in calendar years 2005, 2006 and 2007, included a "knowledge qualifier" limiting SCC's liability to those instances where SCC had knowledge of the fraud at the time the loans were sold. Representations and warranties made in other sale transactions effectively did not include a knowledge qualifier as to borrower fraud. SCC believes it would have an obligation to repurchase a loan only if it breached a representation and warranty and such breach materially and adversely affects the value of the mortgage loan or certificate holder's interest in the mortgage loan. SCC also would assert that it has no liability for the failure to repurchase any mortgage loan that has been liquidated prior to a repurchase demand, although there is conflicting case law on the liquidated loan defense issue. These decisions are from lower courts, are inconsistent in their analysis and receptivity to this defense, and may be subject to appeal.
Represents and warranty claims received by SCC have primarily related to alleged breaches of representations and warranties related to a loan’s compliance with the underwriting standards established by SCC at origination and borrower fraud for loans originated in calendar years 2006 and 2007. SCC has received claims representing an original principal amount of $2.2 billion since May 1, 2008, of which $1.8 billion were received prior to fiscal year 2013.

SETTLEMENT ACTIONS SCC has entered into tolling agreements with the counterparties that have made and are expected to assert a significant majority of previously denied and possible future representation and warranty claims. These tolling agreements toll the running of any applicable statute of limitations related to potential lawsuits regarding representation and warranty claims and other claims against SCC.

Beginning in the fourth quarter of fiscal year 2013 and continuing through the third quarter of fiscal year 2015, SCC has been engaged in discussions with these counterparties regarding the bulk settlement of previously denied and potential future claims. Based on settlement discussions with these counterparties, SCC believes a bulk settlement approach, rather than the loan-by-loan resolution process, will be needed to resolve all of the representation and warranty and other claims that are the subject of these discussions. On December 5, 2014, SCC entered into a settlement agreement to resolve certain of these claims. The amount paid under the settlement agreement was fully covered by prior accruals. In the event that the ongoing efforts to settle are not successful, SCC believes claim volumes may increase or litigation may result.

SCC will continue to vigorously contest any request for repurchase when it has concluded that a valid basis for repurchase does not exist. SCC’s decision whether to engage in bulk settlement discussions is based on factors that vary by counterparty or type of counterparty and include the considerations used by SCC in determining its loss estimate, described below under “Liability for Estimated Contingent Losses.”

LIABILITY FOR ESTIMATED CONTINGENT LOSSES SCC accrues a liability for losses related to representation and warranty claims when those losses are believed to be both probable and reasonably estimable. Development of loss estimates is subject to a high degree of management judgment and estimates may vary significantly period to period. SCC’s loss estimate as of January 31, 2015 is based on the best information currently available, significant management judgment, and a number of factors that are subject to change, including developments in case law and the factors mentioned below. These factors include the terms of prior bulk settlements, the terms expected to result from ongoing bulk settlement discussions, and an assessment of, among other things, historical claim results, threatened claims, terms and provisions of related agreements, counterparty willingness to pursue a settlement, legal standing of counterparties to provide a comprehensive settlement, bulk settlement methodologies used and publicly disclosed by other market participants, the potential pro-rata realization of the claims as compared to all claims and other relevant facts and circumstances when developing its estimate of probable loss. SCC believes that the most significant of these factors are the terms expected to result from ongoing bulk settlement discussions, which have been primarily influenced by the bulk settlement methodologies used and publicly disclosed by other market participants and the anticipated pro-rata realization of the claims of particular counterparties as compared to the anticipated realization if all claims and litigation were resolved together with payment of SCC’s related administration and legal expense. Changes in any one of the factors mentioned above could significantly impact the estimate.

The liability is included in accounts payable, accrued expenses and other current liabilities on the consolidated balance sheets. A rollforward of SCC’s accrued liability for these loss contingencies is as follows:

<table>
<thead>
<tr>
<th>Nine months ended January 31,</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance, beginning of the period</td>
<td>$183,765</td>
<td>$158,765</td>
</tr>
<tr>
<td>Provisions</td>
<td>10,000</td>
<td>—</td>
</tr>
<tr>
<td>Payments</td>
<td>(50,000)</td>
<td>—</td>
</tr>
<tr>
<td>Balance, end of the period</td>
<td>$143,765</td>
<td>$158,765</td>
</tr>
</tbody>
</table>

In December 2013, a decision by the New York intermediate appellate court, *ACE Securities Corp. v. DB Structured Products, Inc.*, held that, under New York law, which governs many RMBS transactions into which SCC entered, the six-year statute of limitations starts to run at the time the representations and warranties are made, not the date when the repurchase demand was denied. That decision has been applied by the state and federal courts in several RMBS lawsuits not involving SCC, resulting in the dismissal of claims involving representations and warranties made.
more than six years prior to the initiation of the lawsuit. Unless overturned by New York's highest appellate court, which has taken the case for review, this decision would apply to claims and lawsuits brought against SCC where New York law governs. However, this decision would not affect representation and warranty claims and lawsuits SCC has received or may receive, for example, where the statute of limitations has been tolled by agreement or a suit was timely filed. In addition, if the ACE decision is overturned, it could result in representation and warranty claims being asserted that were previously thought to be time-barred. It is also possible that in response to the statute of limitations rulings, parties seeking to pursue representation and warranty claims or lawsuits with respect to trusts where the statute of limitations for representation and warranty claims against the originator has run, may pursue alternate legal theories of recovery or assert claims against other contractual parties. SCC has not accrued liabilities for claims not subject to a tolling arrangement or not asserted prior to the expiration of the applicable statute of limitations. The impact on SCC, if any, of the ACE decision being overturned or from alternative legal theories or assertions is unclear.

SCC is taking the legal position, where appropriate, for both contractual representation and warranty claims and similar claims in litigation, that a valid representation and warranty claim cannot be made with respect to a mortgage loan that has been liquidated. There is conflicting case law on this issue. These decisions are from lower courts, are inconsistent in their analysis and receptivity to this defense, and may be subject to appeal. It is anticipated that the liquidated mortgage loan defense will be the subject of future judicial decisions. In the event the liquidated loan defense is further clarified by the courts or other developments occur, the liquidated loan defense may be a factor in SCC's estimated accrual for representation and warranty claims where such defense may be applicable.

SCC believes it is reasonably possible that future representation and warranty losses may vary from amounts accrued for these exposures. SCC currently believes the aggregate range of reasonably possible losses in excess of amounts accrued is not material. This estimated range is based on the best information currently available, significant management judgment and a number of factors that are subject to change, including developments in case law and the factors mentioned above. The actual loss that may be incurred could differ materially from our accrual or the estimate of reasonably possible losses.

As described more fully in note 13, losses may also be incurred with respect to various indemnification claims by underwriters and depositors in securitization transactions in which SCC participated. Losses from these indemnification claims are frequently not subject to a stated term or limit. We have not concluded that a loss related to any of these indemnification claims is probable, have not accrued a liability for these claims and are not able to estimate a reasonably possible loss or range of loss for these claims. Accordingly, neither the accrued liability described above totaling $143.8 million, nor the estimated range of reasonably possible losses in excess of the amount accrued described above, includes any possible losses which may arise from these indemnification claims. There can be no assurances as to the outcome or impact of these indemnification claims. In the event of unfavorable outcomes on these claims, the amount required to discharge or settle them could be substantial and could have a material adverse impact on our business and our consolidated financial position, results of operations and cash flows.

If the amount that SCC is ultimately required to pay with respect to claims and litigation related to its past sales and securitisations of mortgage loans, together with payment of SCC’s related administration and legal expense, exceeds SCC’s net assets, the creditors of SCC, or a bankruptcy trustee if SCC were to file or be forced into bankruptcy, may attempt to assert claims against us for payment of SCC’s obligations. SCC’s principal assets, as of January 31, 2015, total approximately $470 million and consist primarily of an intercompany note receivable and a deferred tax asset. We believe our legal position is strong on any potential corporate veil-piercing arguments; however, if this position is challenged and not upheld, it could have a material adverse effect on our business and our consolidated financial position, results of operations and cash flows.
NOTE 15: REGULATORY CAPITAL REQUIREMENTS

The following table sets forth HRB Bank’s regulatory capital requirements calculated in its Call Report, as filed with the Federal Financial Institutions Examination Council (FFIEC):

<table>
<thead>
<tr>
<th></th>
<th>As of December 31, 2014</th>
<th>As of December 31, 2013</th>
<th>As of March 31, 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Actual Amount</td>
<td>Ratio</td>
<td>Minimum Capital Requirement Amount</td>
</tr>
<tr>
<td>Total risk-based capital ratio</td>
<td>$ 611,704 87.4%</td>
<td>$ 55,964 8.0%</td>
<td>$ 69,955 10.0%</td>
</tr>
<tr>
<td>Tier 1 risk-based capital ratio</td>
<td>602,908 86.2%</td>
<td>N/A N/A</td>
<td>41,973 6.0%</td>
</tr>
<tr>
<td>Tier 1 capital ratio (leverage)</td>
<td>602,908 49.6%</td>
<td>145,865 12.0% (5)</td>
<td>60,777 5.0%</td>
</tr>
<tr>
<td>Tangible equity ratio (4)</td>
<td>602,908 49.6%</td>
<td>18,233 1.5%</td>
<td>N/A N/A</td>
</tr>
<tr>
<td>Total risk-based capital ratio</td>
<td>$ 517,031 72.5%</td>
<td>$ 57,023 8.0%</td>
<td>$ 71,279 10.0%</td>
</tr>
<tr>
<td>Tier 1 risk-based capital ratio</td>
<td>508,015 71.3%</td>
<td>N/A N/A</td>
<td>42,768 6.0%</td>
</tr>
<tr>
<td>Tier 1 capital ratio (leverage)</td>
<td>508,015 37.1%</td>
<td>164,404 12.0% (5)</td>
<td>68,502 5.0%</td>
</tr>
<tr>
<td>Tangible equity ratio (4)</td>
<td>508,015 37.1%</td>
<td>20,550 1.5%</td>
<td>N/A N/A</td>
</tr>
<tr>
<td>Total risk-based capital ratio</td>
<td>$ 563,899 168.5%</td>
<td>$ 26,771 8.0%</td>
<td>$ 33,464 10.0%</td>
</tr>
<tr>
<td>Tier 1 risk-based capital ratio</td>
<td>559,572 167.2%</td>
<td>N/A N/A</td>
<td>20,079 6.0%</td>
</tr>
<tr>
<td>Tier 1 capital ratio (leverage)</td>
<td>559,572 32.1%</td>
<td>209,041 12.0% (5)</td>
<td>87,101 5.0%</td>
</tr>
<tr>
<td>Tangible equity ratio (4)</td>
<td>559,572 32.1%</td>
<td>26,130 1.5%</td>
<td>N/A N/A</td>
</tr>
</tbody>
</table>

(1) Total risk-based capital divided by risk-weighted assets.
(2) Tier 1 (core) capital less deduction for low-level recourse and residual interest divided by risk-weighted assets.
(3) Tier 1 (core) capital divided by adjusted total assets.
(4) Tangible capital divided by tangible assets.
(5) Effective April 5, 2012, the minimum capital requirement was changed to 4% by the OCC, although HRB Bank plans to maintain a minimum of 12.0% leverage capital at the end of each calendar quarter.

Quantitative measures established by regulation to ensure capital adequacy require HRB Bank to maintain minimum amounts and ratios of tangible equity, total risk-based capital and Tier 1 capital, as set forth in the table above. As of January 31, 2015, HRB Bank’s leverage ratio was 31.2%.

To the extent our Holding Companies continue to be SLHCs, our first Federal Reserve regulatory filing disclosing our SLHC regulatory capital ratios will be due in May 2015 with respect to the calendar quarter ending March 31, 2015. Consistent with our past practice regarding HRB Bank’s regulatory capital ratios, we will include H&R Block, Inc.’s regulatory capital ratios in the periodic filing immediately following our quarterly regulatory filing with the Federal Reserve.
NOTE 16: SEGMENT INFORMATION

Results of our continuing operations by reportable segment are as follows:

<table>
<thead>
<tr>
<th></th>
<th>Three months ended January 31, 2015</th>
<th>Nine months ended January 31, 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2015</td>
<td>2014</td>
</tr>
<tr>
<td><strong>REVENUES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tax preparation fees:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>U.S. assisted</td>
<td>$283,692</td>
<td>$72,108</td>
</tr>
<tr>
<td>International</td>
<td>10,021</td>
<td>9,253</td>
</tr>
<tr>
<td>U.S. digital</td>
<td>36,720</td>
<td>17,339</td>
</tr>
<tr>
<td></td>
<td>330,433</td>
<td>98,700</td>
</tr>
<tr>
<td>Royalties</td>
<td>52,284</td>
<td>15,061</td>
</tr>
<tr>
<td>Revenues from Refund Transfers</td>
<td>50,899</td>
<td>15,462</td>
</tr>
<tr>
<td>Revenues from Emerald Card®</td>
<td>13,910</td>
<td>12,869</td>
</tr>
<tr>
<td>Revenues from Peace of Mind® guarantees</td>
<td>13,492</td>
<td>12,684</td>
</tr>
<tr>
<td>Interest and fee income on Emerald Advance</td>
<td>30,828</td>
<td>27,656</td>
</tr>
<tr>
<td>Other</td>
<td>11,702</td>
<td>11,664</td>
</tr>
<tr>
<td><strong>Total Tax Services</strong></td>
<td>503,008</td>
<td>193,996</td>
</tr>
<tr>
<td>Corporate and eliminations</td>
<td>6,066</td>
<td>5,774</td>
</tr>
<tr>
<td></td>
<td>$509,074</td>
<td>$199,770</td>
</tr>
</tbody>
</table>

**LOSS FROM CONTINUING OPERATIONS BEFORE TAXES:**

<table>
<thead>
<tr>
<th></th>
<th>Three months ended January 31, 2015</th>
<th>Nine months ended January 31, 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2015</td>
<td>2014</td>
</tr>
<tr>
<td>Tax Services</td>
<td>$(75,428)</td>
<td>$(322,099)</td>
</tr>
<tr>
<td>Corporate and eliminations</td>
<td>(15,437)</td>
<td>(25,726)</td>
</tr>
<tr>
<td></td>
<td>$(90,865)</td>
<td>$(347,825)</td>
</tr>
</tbody>
</table>

NOTE 17: CONDENSED CONSOLIDATING FINANCIAL STATEMENTS

Block Financial is a 100% owned subsidiary of the Company. Block Financial is the Issuer and the Company is the full and unconditional Guarantor of the Senior Notes issued on October 25, 2012, our 2012 CLOC, and other indebtedness issued from time to time. These condensed consolidating financial statements have been prepared using the equity method of accounting. Earnings of subsidiaries are, therefore, reflected in the Company’s investment in subsidiaries account. The elimination entries eliminate investments in subsidiaries, related stockholders’ equity and other intercompany balances and transactions.

Certain amounts included in the following statements of operations for the three and nine months ended January 31, 2014, the statements of cash flows for the nine months ended January 31, 2014, and the balance sheet as of January 31, 2014 have been restated to correct errors in presentation. The statements of operations have been corrected to properly reflect equity earnings in subsidiaries of H&R Block, Inc. (Guarantor) in "Other income (expense), net" to include income taxes and discontinued operations which were previously shown on separate lines. The balance sheet has been corrected to properly reflect a classified balance sheet and to show the investment in Block Financial by Other Subsidiaries. The statements of cash flows have been corrected to properly reflect intercompany borrowings and payments as either investing or financing activities, as appropriate. These restatements impacted disclosures required by this note, but had no impact on the consolidated financial statements as of and for the three and nine months ended January 31, 2014.

Additionally, as discussed in note 11, the presentation of interest expense on borrowings for the three and nine months ended January 31, 2014 has been restated to correct errors in presentation. We reclassified such interest expense from cost of revenues to a separate caption.
## CONDENSED CONSOLIDATING STATEMENTS OF OPERATIONS

<table>
<thead>
<tr>
<th>Three months ended January 31, 2015</th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total revenues</strong></td>
<td>$—</td>
<td>$62,482</td>
<td>$448,444</td>
<td>$(1,852)</td>
<td>$509,074</td>
</tr>
<tr>
<td><strong>Cost of revenues</strong></td>
<td>—</td>
<td>43,405</td>
<td>353,125</td>
<td>(1,852)</td>
<td>394,678</td>
</tr>
<tr>
<td><strong>Selling, general and administrative</strong></td>
<td>—</td>
<td>3,401</td>
<td>186,146</td>
<td>—</td>
<td>189,547</td>
</tr>
<tr>
<td><strong>Total operating expenses</strong></td>
<td>—</td>
<td>46,806</td>
<td>539,271</td>
<td>(1,852)</td>
<td>584,225</td>
</tr>
<tr>
<td><strong>Other expense (income), net</strong></td>
<td>31,053</td>
<td>1,216</td>
<td>(6,198)</td>
<td>(19,405)</td>
<td>6,666</td>
</tr>
<tr>
<td><strong>Interest expense on borrowings</strong></td>
<td>—</td>
<td>8,952</td>
<td>96</td>
<td>—</td>
<td>9,048</td>
</tr>
<tr>
<td><strong>Income (loss) from continuing operations before tax benefit</strong></td>
<td>(31,053)</td>
<td>5,508</td>
<td>(84,725)</td>
<td>19,405</td>
<td>(90,865)</td>
</tr>
<tr>
<td><strong>Income tax expense (benefit)</strong></td>
<td>5,895</td>
<td>(9,823)</td>
<td>(51,626)</td>
<td>—</td>
<td>(55,554)</td>
</tr>
<tr>
<td><strong>Net income (loss) from continuing operations</strong></td>
<td>(36,948)</td>
<td>15,331</td>
<td>(33,099)</td>
<td>19,405</td>
<td>(35,311)</td>
</tr>
<tr>
<td><strong>Net income (loss) from discontinued operations</strong></td>
<td>—</td>
<td>(2,615)</td>
<td>978</td>
<td>—</td>
<td>(1,637)</td>
</tr>
<tr>
<td><strong>Net income (loss)</strong></td>
<td>(36,948)</td>
<td>12,716</td>
<td>(32,121)</td>
<td>19,405</td>
<td>(36,948)</td>
</tr>
<tr>
<td><strong>Other comprehensive income (loss)</strong></td>
<td>(7,840)</td>
<td>3,504</td>
<td>(7,840)</td>
<td>4,336</td>
<td>(7,840)</td>
</tr>
<tr>
<td><strong>Comprehensive income (loss)</strong></td>
<td>$(44,788)</td>
<td>$16,220</td>
<td>$(39,961)</td>
<td>$23,741</td>
<td>$(44,788)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Three months ended January 31, 2014</th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total revenues</strong></td>
<td>$—</td>
<td>$54,455</td>
<td>$146,755</td>
<td>$(1,440)</td>
<td>$199,770</td>
</tr>
<tr>
<td><strong>Cost of revenues</strong></td>
<td>—</td>
<td>41,871</td>
<td>309,234</td>
<td>(1,440)</td>
<td>349,665</td>
</tr>
<tr>
<td><strong>Selling, general and administrative</strong></td>
<td>—</td>
<td>10,346</td>
<td>164,102</td>
<td>—</td>
<td>174,448</td>
</tr>
<tr>
<td><strong>Total operating expenses</strong></td>
<td>—</td>
<td>52,217</td>
<td>473,336</td>
<td>(1,440)</td>
<td>524,113</td>
</tr>
<tr>
<td>**Other expense (income), net **</td>
<td>214,711</td>
<td>(232)</td>
<td>9,842</td>
<td>(214,711)</td>
<td>9,610</td>
</tr>
<tr>
<td>**Interest expense on borrowings **</td>
<td>—</td>
<td>13,763</td>
<td>109</td>
<td>—</td>
<td>13,872</td>
</tr>
<tr>
<td><strong>Loss from continuing operations before tax benefit</strong></td>
<td>(214,711)</td>
<td>(11,293)</td>
<td>(336,532)</td>
<td>214,711</td>
<td>(347,825)</td>
</tr>
<tr>
<td><strong>Income tax expense (benefit)</strong></td>
<td>—</td>
<td>7,602</td>
<td>(142,676)</td>
<td>—</td>
<td>(135,074)</td>
</tr>
<tr>
<td><strong>Net loss from continuing operations</strong></td>
<td>(214,711)</td>
<td>(18,895)</td>
<td>(193,856)</td>
<td>214,711</td>
<td>(212,751)</td>
</tr>
<tr>
<td><strong>Net income (loss) from discontinued operations</strong></td>
<td>—</td>
<td>(2,118)</td>
<td>158</td>
<td>—</td>
<td>(1,960)</td>
</tr>
<tr>
<td><strong>Net loss</strong></td>
<td>(214,711)</td>
<td>(21,013)</td>
<td>(193,698)</td>
<td>214,711</td>
<td>(214,711)</td>
</tr>
<tr>
<td><strong>Other comprehensive loss</strong></td>
<td>(6,239)</td>
<td>(3,052)</td>
<td>(3,187)</td>
<td>6,239</td>
<td>(6,239)</td>
</tr>
<tr>
<td><strong>Comprehensive loss</strong></td>
<td>$(220,950)</td>
<td>$(24,065)</td>
<td>$(196,885)</td>
<td>$220,950</td>
<td>$(220,950)</td>
</tr>
</tbody>
</table>

**Notes:**
1. Amounts have been restated, including the presentation of interest expense on borrowings, and equity in earnings of subsidiaries net of income taxes and discontinued operations.

H&R Block, Inc. | Q3 FY2015 Form 10-Q | 27
### CONDENSED CONSOLIDATING STATEMENTS OF OPERATIONS  
(in 000s)

<table>
<thead>
<tr>
<th>Nine months ended January 31, 2015</th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total revenues</strong></td>
<td>$—</td>
<td>$107,233</td>
<td>$672,000</td>
<td>$(1,945)</td>
<td>$777,288</td>
</tr>
<tr>
<td><strong>Cost of revenues</strong></td>
<td>—</td>
<td>66,063</td>
<td>749,978</td>
<td>(1,940)</td>
<td>814,101</td>
</tr>
<tr>
<td><strong>Selling, general and administrative</strong></td>
<td>—</td>
<td>12,598</td>
<td>371,533</td>
<td>(5)</td>
<td>384,126</td>
</tr>
<tr>
<td><strong>Total operating expenses</strong></td>
<td>—</td>
<td>78,661</td>
<td>1,121,511</td>
<td>(1,945)</td>
<td>1,198,227</td>
</tr>
<tr>
<td><strong>Other expense (income), net</strong></td>
<td>264,699</td>
<td>(180)</td>
<td>12,878</td>
<td>(267,768)</td>
<td>9,629</td>
</tr>
<tr>
<td><strong>Interest expense on borrowings</strong></td>
<td>—</td>
<td>36,388</td>
<td>298</td>
<td>—</td>
<td>36,686</td>
</tr>
<tr>
<td><strong>Loss from continuing operations before tax benefit</strong></td>
<td>(264,699)</td>
<td>(7,636)</td>
<td>(462,687)</td>
<td>267,768</td>
<td>(467,254)</td>
</tr>
<tr>
<td><strong>Income tax expense (benefit)</strong></td>
<td>479</td>
<td>(19,486)</td>
<td>(190,858)</td>
<td>—</td>
<td>(209,865)</td>
</tr>
<tr>
<td><strong>Net income (loss) from continuing operations</strong></td>
<td>(265,178)</td>
<td>11,850</td>
<td>(271,829)</td>
<td>267,768</td>
<td>(257,389)</td>
</tr>
<tr>
<td><strong>Net income (loss) from discontinued operations</strong></td>
<td>—</td>
<td>(11,458)</td>
<td>3,669</td>
<td>—</td>
<td>(7,789)</td>
</tr>
<tr>
<td><strong>Other comprehensive income (loss)</strong></td>
<td>(6,440)</td>
<td>7,765</td>
<td>(6,440)</td>
<td>(1,325)</td>
<td>(6,440)</td>
</tr>
<tr>
<td><strong>Comprehensive income (loss)</strong></td>
<td>$(271,618)</td>
<td>$8,157</td>
<td>$(274,600)</td>
<td>$266,443</td>
<td>$(271,618)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nine months ended January 31, 2014</th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total revenues</strong></td>
<td>$—</td>
<td>$102,840</td>
<td>$360,095</td>
<td>(1,630)</td>
<td>$461,305</td>
</tr>
<tr>
<td><strong>Cost of revenues</strong></td>
<td>—</td>
<td>80,777</td>
<td>673,831</td>
<td>(1,630)</td>
<td>752,978</td>
</tr>
<tr>
<td><strong>Selling, general and administrative</strong></td>
<td>—</td>
<td>25,753</td>
<td>339,484</td>
<td>—</td>
<td>365,237</td>
</tr>
<tr>
<td><strong>Total operating expenses</strong></td>
<td>—</td>
<td>106,530</td>
<td>1,013,315</td>
<td>(1,630)</td>
<td>1,118,215</td>
</tr>
<tr>
<td><strong>Other expense (income), net (1)</strong></td>
<td>434,841</td>
<td>(1,938)</td>
<td>15,233</td>
<td>(434,841)</td>
<td>13,295</td>
</tr>
<tr>
<td><strong>Interest expense on borrowings (1)</strong></td>
<td>—</td>
<td>41,148</td>
<td>328</td>
<td>—</td>
<td>41,476</td>
</tr>
<tr>
<td><strong>Loss from continuing operations before tax benefit (1)</strong></td>
<td>(434,841)</td>
<td>(42,900)</td>
<td>(668,781)</td>
<td>434,841</td>
<td>(711,681)</td>
</tr>
<tr>
<td><strong>Income tax benefit (1)</strong></td>
<td>—</td>
<td>(3,999)</td>
<td>(278,646)</td>
<td>—</td>
<td>(282,645)</td>
</tr>
<tr>
<td><strong>Net loss from continuing operations (1)</strong></td>
<td>(434,841)</td>
<td>(38,901)</td>
<td>(390,135)</td>
<td>434,841</td>
<td>(429,036)</td>
</tr>
<tr>
<td><strong>Net loss from discontinued operations (1)</strong></td>
<td>—</td>
<td>(4,834)</td>
<td>(971)</td>
<td>—</td>
<td>(5,805)</td>
</tr>
<tr>
<td><strong>Net loss</strong></td>
<td>(434,841)</td>
<td>(43,735)</td>
<td>(391,106)</td>
<td>434,841</td>
<td>(434,841)</td>
</tr>
<tr>
<td><strong>Other comprehensive loss (1)</strong></td>
<td>15,326</td>
<td>(9,668)</td>
<td>(5,658)</td>
<td>15,326</td>
<td>(15,326)</td>
</tr>
<tr>
<td><strong>Comprehensive loss (1)</strong></td>
<td>$(450,167)</td>
<td>$(53,403)</td>
<td>$(396,764)</td>
<td>$450,167</td>
<td>$(450,167)</td>
</tr>
</tbody>
</table>

(1) Amounts have been restated, including the presentation of interest expense on borrowings, and equity in earnings of subsidiaries net of income taxes and discontinued operations.
## CONDENSED CONSOLIDATING BALANCE SHEETS

### As of January 31, 2015

<table>
<thead>
<tr>
<th></th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash &amp; cash equivalents</td>
<td>$</td>
<td>$ 969,387</td>
<td>$ 352,015</td>
<td>$ (268)</td>
<td>$ 1,321,134</td>
</tr>
<tr>
<td>Cash &amp; cash equivalents restricted</td>
<td>—</td>
<td>3,459</td>
<td>47,626</td>
<td>—</td>
<td>51,085</td>
</tr>
<tr>
<td>Receivables, net</td>
<td>—</td>
<td>436,907</td>
<td>340,546</td>
<td>—</td>
<td>777,453</td>
</tr>
<tr>
<td>Prepaid expenses and other current assets</td>
<td>—</td>
<td>89,490</td>
<td>245,850</td>
<td>(74,538)</td>
<td>260,802</td>
</tr>
<tr>
<td>Investments in AFS securities</td>
<td>—</td>
<td>367,745</td>
<td>100</td>
<td>—</td>
<td>367,845</td>
</tr>
<tr>
<td>Total current assets</td>
<td>—</td>
<td>1,866,988</td>
<td>986,137</td>
<td>(74,806)</td>
<td>2,778,319</td>
</tr>
<tr>
<td>Mortgage loans held for investment, net</td>
<td>—</td>
<td>245,663</td>
<td>—</td>
<td>—</td>
<td>245,663</td>
</tr>
<tr>
<td>Investments in AFS securities</td>
<td>—</td>
<td>—</td>
<td>7,883</td>
<td>—</td>
<td>7,883</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>—</td>
<td>136</td>
<td>308,669</td>
<td>—</td>
<td>308,805</td>
</tr>
<tr>
<td>Goodwill</td>
<td>—</td>
<td>—</td>
<td>443,329</td>
<td>—</td>
<td>443,329</td>
</tr>
<tr>
<td>Investments in subsidiaries</td>
<td>635,258</td>
<td>—</td>
<td>69,988</td>
<td>(705,246)</td>
<td>—</td>
</tr>
<tr>
<td>Amounts due from affiliates</td>
<td>513,204</td>
<td>459,955</td>
<td>1,029</td>
<td>(974,188)</td>
<td>—</td>
</tr>
<tr>
<td>Other assets</td>
<td>—</td>
<td>132,374</td>
<td>19,607</td>
<td>—</td>
<td>151,981</td>
</tr>
<tr>
<td>Total assets</td>
<td>$ 1,148,462</td>
<td>$ 2,705,116</td>
<td>$ 2,279,603</td>
<td>(1,754,240)</td>
<td>$ 4,378,941</td>
</tr>
<tr>
<td>Commercial paper borrowings</td>
<td>$</td>
<td>—</td>
<td>$ 591,486</td>
<td>—</td>
<td>$ 591,486</td>
</tr>
<tr>
<td>Accounts payable, accrued expenses and other current liabilities</td>
<td>1,048</td>
<td>178,197</td>
<td>293,245</td>
<td>—</td>
<td>472,490</td>
</tr>
<tr>
<td>Accrued salaries, wages and payroll taxes</td>
<td>—</td>
<td>1,929</td>
<td>116,583</td>
<td>—</td>
<td>118,512</td>
</tr>
<tr>
<td>Accrued income taxes</td>
<td>—</td>
<td>53,655</td>
<td>22,502</td>
<td>(74,538)</td>
<td>1,619</td>
</tr>
<tr>
<td>Current portion of long-term debt</td>
<td>—</td>
<td>—</td>
<td>781</td>
<td>—</td>
<td>781</td>
</tr>
<tr>
<td>Total current liabilities</td>
<td>1,048</td>
<td>2,111,751</td>
<td>433,111</td>
<td>(74,806)</td>
<td>2,471,104</td>
</tr>
<tr>
<td>Long-term debt</td>
<td>—</td>
<td>497,823</td>
<td>7,637</td>
<td>—</td>
<td>505,460</td>
</tr>
<tr>
<td>Other noncurrent liabilities</td>
<td>—</td>
<td>25,554</td>
<td>230,438</td>
<td>—</td>
<td>255,992</td>
</tr>
<tr>
<td>Amounts due to affiliates</td>
<td>1,029</td>
<td>—</td>
<td>973,159</td>
<td>(974,188)</td>
<td>—</td>
</tr>
<tr>
<td>Total liabilities</td>
<td>2,077</td>
<td>2,635,128</td>
<td>1,644,345</td>
<td>(1,048,994)</td>
<td>3,232,556</td>
</tr>
<tr>
<td>Stockholders' equity</td>
<td>1,146,385</td>
<td>69,988</td>
<td>635,258</td>
<td>(705,246)</td>
<td>1,146,385</td>
</tr>
<tr>
<td>Total liabilities and stockholders' equity</td>
<td>$ 1,148,462</td>
<td>$ 2,705,116</td>
<td>$ 2,279,603</td>
<td>(1,754,240)</td>
<td>$ 4,378,941</td>
</tr>
</tbody>
</table>
# CONDENSED CONSOLIDATING BALANCE SHEETS

<table>
<thead>
<tr>
<th>As of January 31, 2014</th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash &amp; cash equivalents</td>
<td>$</td>
<td>$ 181,483</td>
<td>$ 256,541</td>
<td>$(620)</td>
<td>$ 437,404</td>
</tr>
<tr>
<td>Cash &amp; cash equivalents - restricted</td>
<td>-</td>
<td>$ 6,883</td>
<td>$ 39,972</td>
<td>-</td>
<td>$ 44,855</td>
</tr>
<tr>
<td>Receivables, net</td>
<td>-</td>
<td>$ 529,954</td>
<td>$ 147,267</td>
<td>-</td>
<td>$ 677,221</td>
</tr>
<tr>
<td>Prepaid expenses and other current assets (1)</td>
<td>-</td>
<td>$ 14,686</td>
<td>$ 343,228</td>
<td>$(12,683)</td>
<td>$ 345,231</td>
</tr>
<tr>
<td>Total current assets</td>
<td>-</td>
<td>$ 731,006</td>
<td>$ 787,008</td>
<td>$(13,303)</td>
<td>$ 1,504,711</td>
</tr>
<tr>
<td>Mortgage loans held for investment, net</td>
<td>-</td>
<td>$ 282,149</td>
<td>-</td>
<td>-</td>
<td>$ 282,149</td>
</tr>
<tr>
<td>Investments in AFS securities</td>
<td>-</td>
<td>$ 439,395</td>
<td>$ 4,375</td>
<td>-</td>
<td>$ 443,770</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>-</td>
<td>$ 126</td>
<td>$ 314,439</td>
<td>-</td>
<td>$ 314,565</td>
</tr>
<tr>
<td>Intangible assets, net</td>
<td>-</td>
<td>-</td>
<td>$ 318,719</td>
<td>-</td>
<td>$ 318,719</td>
</tr>
<tr>
<td>Goodwill</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Investments in subsidiaries (1)</td>
<td>2,845,467</td>
<td>-</td>
<td>$ 3,037</td>
<td>$ (2,848,504)</td>
<td>-</td>
</tr>
<tr>
<td>Amounts due from affiliates</td>
<td>-</td>
<td>$ 542,657</td>
<td>$ 2,167,747</td>
<td>$(2,710,404)</td>
<td>-</td>
</tr>
<tr>
<td>Other assets</td>
<td>9,708</td>
<td>144,759</td>
<td>59,520</td>
<td>-</td>
<td>213,987</td>
</tr>
<tr>
<td>Total assets</td>
<td>$ 2,855,175</td>
<td>$ 2,140,092</td>
<td>$ 4,092,231</td>
<td>$(5,572,211)</td>
<td>$ 3,515,287</td>
</tr>
<tr>
<td>Commercial paper borrowings</td>
<td>$</td>
<td>$ 194,984</td>
<td>-</td>
<td>-</td>
<td>$ 194,984</td>
</tr>
<tr>
<td>Customer banking deposits</td>
<td>-</td>
<td>$ 807,507</td>
<td>-</td>
<td>$(620)</td>
<td>$ 806,887</td>
</tr>
<tr>
<td>Accounts payable, accrued expenses and other current liabilities</td>
<td>669</td>
<td>$ 190,857</td>
<td>$ 328,595</td>
<td>-</td>
<td>$ 520,121</td>
</tr>
<tr>
<td>Accrued salaries, wages and payroll taxes</td>
<td>-</td>
<td>$ 1,823</td>
<td>$ 106,760</td>
<td>-</td>
<td>$ 108,583</td>
</tr>
<tr>
<td>Accrued income taxes (1)</td>
<td>-</td>
<td>$ 36,058</td>
<td>-</td>
<td>$(12,683)</td>
<td>$ 23,375</td>
</tr>
<tr>
<td>Current portion of long-term debt</td>
<td>-</td>
<td>$ 399,824</td>
<td>$ 746</td>
<td>-</td>
<td>$ 400,570</td>
</tr>
<tr>
<td>Total current liabilities</td>
<td>669</td>
<td>$ 1,631,053</td>
<td>$ 436,101</td>
<td>$(13,303)</td>
<td>$ 2,054,520</td>
</tr>
<tr>
<td>Long-term debt</td>
<td>-</td>
<td>$ 497,542</td>
<td>$ 8,417</td>
<td>-</td>
<td>$ 505,959</td>
</tr>
<tr>
<td>Other noncurrent liabilities</td>
<td>-</td>
<td>$ 8,460</td>
<td>$ 259,589</td>
<td>-</td>
<td>$ 268,049</td>
</tr>
<tr>
<td>Amounts due to affiliates</td>
<td>2,167,747</td>
<td>-</td>
<td>$ 542,657</td>
<td>$(2,710,404)</td>
<td>-</td>
</tr>
<tr>
<td>Total liabilities</td>
<td>2,168,416</td>
<td>2,137,055</td>
<td>1,246,764</td>
<td>$(2,723,707)</td>
<td>2,828,528</td>
</tr>
<tr>
<td>Stockholders' equity (1)</td>
<td>686,759</td>
<td>3,037</td>
<td>2,845,467</td>
<td>$(2,848,504)</td>
<td>686,759</td>
</tr>
<tr>
<td>Total liabilities and stockholders' equity</td>
<td>$ 2,855,175</td>
<td>$ 2,140,092</td>
<td>$ 4,092,231</td>
<td>$(5,572,211)</td>
<td>$ 3,515,287</td>
</tr>
</tbody>
</table>

Note: Amounts have been restated to include the presentation of a classified balance sheet.

(1) Amounts have been restated, including the presentation of deferred tax assets and liabilities and the investment of Other Subsidiaries in Block Financial.
# Condensed Consolidating Balance Sheets

**As of April 30, 2014**

<table>
<thead>
<tr>
<th></th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cash &amp; cash equivalents</strong></td>
<td>$</td>
<td>$ 612,376</td>
<td>$ 1,574,031</td>
<td>$ (1,100)</td>
<td>$ 2,185,307</td>
</tr>
<tr>
<td><strong>Cash &amp; cash equivalents - restricted</strong></td>
<td>—</td>
<td>$ 67,463</td>
<td>$ 47,856</td>
<td>—</td>
<td>$ 115,319</td>
</tr>
<tr>
<td><strong>Receivables, net</strong></td>
<td>—</td>
<td>$ 89,975</td>
<td>$ 101,643</td>
<td>—</td>
<td>$ 191,618</td>
</tr>
<tr>
<td><strong>Prepaid expenses and other current assets</strong></td>
<td>—</td>
<td>$ 10,202</td>
<td>$ 188,065</td>
<td>—</td>
<td>$ 198,267</td>
</tr>
<tr>
<td><strong>Investments in AFS securities</strong></td>
<td>—</td>
<td>$ 423,495</td>
<td></td>
<td></td>
<td>$ 423,495</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td>—</td>
<td>$ 1,203,511</td>
<td>$ 1,911,595</td>
<td>(1,100)</td>
<td>$ 3,114,006</td>
</tr>
<tr>
<td><strong>Mortgage loans held for investment, net</strong></td>
<td>—</td>
<td>$ 268,428</td>
<td></td>
<td>—</td>
<td>$ 268,428</td>
</tr>
<tr>
<td><strong>Investments in AFS securities</strong></td>
<td>—</td>
<td></td>
<td></td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td><strong>Property and equipment, net</strong></td>
<td>—</td>
<td>$ 121</td>
<td>$ 304,790</td>
<td>—</td>
<td>$ 304,911</td>
</tr>
<tr>
<td><strong>Intangible assets, net</strong></td>
<td>—</td>
<td></td>
<td></td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td><strong>Goodwill</strong></td>
<td>—</td>
<td></td>
<td></td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td><strong>Investments in subsidiaries</strong></td>
<td>$ 904,331</td>
<td></td>
<td></td>
<td>(965,233)</td>
<td>—</td>
</tr>
<tr>
<td><strong>Amounts due from affiliates</strong></td>
<td>$ 642,101</td>
<td>$ 386,818</td>
<td>$ 397</td>
<td>(1,029,316)</td>
<td>—</td>
</tr>
<tr>
<td><strong>Other assets</strong></td>
<td>$ 11,271</td>
<td>$ 173,168</td>
<td>$ 25,677</td>
<td>—</td>
<td>$ 210,116</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td>$ 1,557,703</td>
<td>$ 2,032,046</td>
<td>$ 3,099,429</td>
<td>(1,995,649)</td>
<td>$ 4,693,529</td>
</tr>
<tr>
<td><strong>Customer banking deposits</strong></td>
<td>$</td>
<td>$ 770,885</td>
<td></td>
<td>(1,100)</td>
<td>$ 769,785</td>
</tr>
<tr>
<td><strong>Accounts payable, accrued expenses and other current liabilities</strong></td>
<td>$ 757</td>
<td>$ 223,677</td>
<td>$ 344,573</td>
<td>—</td>
<td>$ 569,007</td>
</tr>
<tr>
<td><strong>Accrued salaries, wages and payroll taxes</strong></td>
<td>—</td>
<td>$ 2,190</td>
<td>$ 164,842</td>
<td>—</td>
<td>$ 167,032</td>
</tr>
<tr>
<td><strong>Accrued income taxes</strong></td>
<td>—</td>
<td>$ 71,132</td>
<td>$ 335,523</td>
<td>—</td>
<td>$ 406,655</td>
</tr>
<tr>
<td><strong>Current portion of long-term debt</strong></td>
<td>—</td>
<td>$ 399,882</td>
<td>$ 755</td>
<td>—</td>
<td>$ 400,637</td>
</tr>
<tr>
<td><strong>Total current liabilities</strong></td>
<td>$ 757</td>
<td>$ 1,467,766</td>
<td>$ 845,693</td>
<td>(1,100)</td>
<td>$ 2,313,116</td>
</tr>
<tr>
<td><strong>Long-term debt</strong></td>
<td>—</td>
<td>$ 497,612</td>
<td>$ 8,225</td>
<td>—</td>
<td>$ 505,837</td>
</tr>
<tr>
<td><strong>Other noncurrent liabilities</strong></td>
<td>—</td>
<td>$ 5,766</td>
<td>$ 312,261</td>
<td>—</td>
<td>$ 318,027</td>
</tr>
<tr>
<td><strong>Amounts due to affiliates</strong></td>
<td>$ 397</td>
<td>—</td>
<td>$ 1,028,919</td>
<td>(1,029,316)</td>
<td>—</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td>$ 1,154</td>
<td>$ 1,971,144</td>
<td>$ 2,195,098</td>
<td>(1,030,416)</td>
<td>$ 3,136,980</td>
</tr>
<tr>
<td><strong>Stockholders' equity</strong></td>
<td>$ 1,556,549</td>
<td>$ 60,902</td>
<td>$ 904,331</td>
<td>(965,233)</td>
<td>$ 1,556,549</td>
</tr>
<tr>
<td><strong>Total liabilities and stockholders' equity</strong></td>
<td>$ 1,557,703</td>
<td>$ 2,032,046</td>
<td>$ 3,099,429</td>
<td>(1,995,649)</td>
<td>$ 4,693,529</td>
</tr>
</tbody>
</table>
## CONDENSED CONSOLIDATING STATEMENTS OF CASH FLOWS

<table>
<thead>
<tr>
<th>Nine months ended January 31, 2015</th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net cash used in operating activities:</td>
<td>$—</td>
<td>$290,104</td>
<td>$(957,096)</td>
<td>$—</td>
<td>$(1,247,200)</td>
</tr>
<tr>
<td>Cash flows from investing:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchases of AFS securities</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>$(100)</td>
</tr>
<tr>
<td>Maturities of and payments received on AFS securities</td>
<td>—</td>
<td>68,013</td>
<td>—</td>
<td>—</td>
<td>68,013</td>
</tr>
<tr>
<td>Principal payments on mortgage loans held for investment, net</td>
<td>—</td>
<td>18,098</td>
<td>—</td>
<td>—</td>
<td>18,098</td>
</tr>
<tr>
<td>Capital expenditures</td>
<td>—</td>
<td>(119)</td>
<td>(98,757)</td>
<td>—</td>
<td>(98,876)</td>
</tr>
<tr>
<td>Payments made for business acquisitions, net of cash acquired</td>
<td>—</td>
<td>—</td>
<td>(112,163)</td>
<td>—</td>
<td>(112,163)</td>
</tr>
<tr>
<td>Loans made to franchisees</td>
<td>—</td>
<td>(47,835)</td>
<td>—</td>
<td>—</td>
<td>(48,013)</td>
</tr>
<tr>
<td>Repayments from franchisees</td>
<td>—</td>
<td>33,927</td>
<td>237</td>
<td>—</td>
<td>34,164</td>
</tr>
<tr>
<td>Intercompany payments/investments in subsidiaries</td>
<td>—</td>
<td>(128,713)</td>
<td>(159,234)</td>
<td>287,947</td>
<td>—</td>
</tr>
<tr>
<td>Other, net</td>
<td>—</td>
<td>(1,925)</td>
<td>8,104</td>
<td>—</td>
<td>6,179</td>
</tr>
<tr>
<td>Net cash used in investing activities</td>
<td>—</td>
<td>(58,554)</td>
<td>(362,091)</td>
<td>287,947</td>
<td>(132,698)</td>
</tr>
<tr>
<td>Cash flows from financing:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repayments of commercial paper and other short-term borrowings</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>(457,576)</td>
</tr>
<tr>
<td>Proceeds from commercial paper and other short-term borrowings</td>
<td>—</td>
<td>1,049,062</td>
<td>—</td>
<td>—</td>
<td>1,049,062</td>
</tr>
<tr>
<td>Repayments of long-term debt</td>
<td>—</td>
<td>(400,000)</td>
<td>—</td>
<td>—</td>
<td>(400,000)</td>
</tr>
<tr>
<td>Customer banking deposits, net</td>
<td>—</td>
<td>514,183</td>
<td>—</td>
<td>832</td>
<td>515,015</td>
</tr>
<tr>
<td>Dividends paid</td>
<td>(164,905)</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>(164,905)</td>
</tr>
<tr>
<td>Proceeds from exercise of stock options</td>
<td>16,026</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>16,026</td>
</tr>
<tr>
<td>Intercompany borrowings</td>
<td>159,234</td>
<td>—</td>
<td>(128,713)</td>
<td>287,947</td>
<td>—</td>
</tr>
<tr>
<td>Other, net</td>
<td>(10,355)</td>
<td>—</td>
<td>(15,993)</td>
<td>—</td>
<td>(26,348)</td>
</tr>
<tr>
<td>Net cash provided by (used in) financing activities</td>
<td>—</td>
<td>705,669</td>
<td>112,720</td>
<td>(287,115)</td>
<td>531,274</td>
</tr>
<tr>
<td>Effects of exchange rates on cash</td>
<td>—</td>
<td>—</td>
<td>(15,549)</td>
<td>—</td>
<td>(15,549)</td>
</tr>
<tr>
<td>Net increase (decrease) in cash and cash equivalents</td>
<td>—</td>
<td>357,011</td>
<td>(1,222,016)</td>
<td>832</td>
<td>(864,173)</td>
</tr>
<tr>
<td>Cash and cash equivalents at beginning of the period</td>
<td>—</td>
<td>612,376</td>
<td>1,574,031</td>
<td>(1,100)</td>
<td>2,185,307</td>
</tr>
<tr>
<td>Cash and cash equivalents at end of the period</td>
<td>$—</td>
<td>$969,387</td>
<td>$352,015</td>
<td>$—</td>
<td>$1,321,134</td>
</tr>
</tbody>
</table>

<p>| Q3 FY2015 Form 10-Q | H&amp;R Block, Inc. |</p>
<table>
<thead>
<tr>
<th>Nine months ended January 31, 2014</th>
<th>H&amp;R Block, Inc. (Guarantor)</th>
<th>Block Financial (Issuer)</th>
<th>Other Subsidiaries</th>
<th>Eliminations</th>
<th>Consolidated H&amp;R Block</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net cash used in operating activities:</td>
<td>$ (309)</td>
<td>$ (347,188)</td>
<td>$ (772,825)</td>
<td>$ —</td>
<td>$ (1,120,322)</td>
</tr>
<tr>
<td>Cash flows from investing:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchases of AFS securities</td>
<td>—</td>
<td>(45,158)</td>
<td>—</td>
<td>—</td>
<td>(45,158)</td>
</tr>
<tr>
<td>Maturities of and payments received on AFS securities</td>
<td>—</td>
<td>72,502</td>
<td>—</td>
<td>—</td>
<td>72,502</td>
</tr>
<tr>
<td>Principal payments on mortgage loans held for investment, net</td>
<td>—</td>
<td>35,320</td>
<td>—</td>
<td>—</td>
<td>35,320</td>
</tr>
<tr>
<td>Capital expenditures</td>
<td>—</td>
<td>(59)</td>
<td>(125,595)</td>
<td>—</td>
<td>(125,654)</td>
</tr>
<tr>
<td>Payments made for business acquisitions, net of cash acquired</td>
<td>—</td>
<td>—</td>
<td>(37,865)</td>
<td>—</td>
<td>(37,865)</td>
</tr>
<tr>
<td>Proceeds received on notes receivable</td>
<td>—</td>
<td>—</td>
<td>64,865</td>
<td>—</td>
<td>64,865</td>
</tr>
<tr>
<td>Loans made to franchisees</td>
<td>—</td>
<td>(62,039)</td>
<td>—</td>
<td>—</td>
<td>(62,039)</td>
</tr>
<tr>
<td>Repayments from franchisees</td>
<td>—</td>
<td>17,893</td>
<td>—</td>
<td>—</td>
<td>17,893</td>
</tr>
<tr>
<td>Intercompany payments/investments in subsidiaries</td>
<td>—</td>
<td>(122,216)</td>
<td>(142,407)</td>
<td>264,623</td>
<td>—</td>
</tr>
<tr>
<td>Other, net</td>
<td>—</td>
<td>6,384</td>
<td>5,843</td>
<td>—</td>
<td>12,227</td>
</tr>
<tr>
<td>Net cash used in investing activities</td>
<td>—</td>
<td>(97,373)</td>
<td>(235,159)</td>
<td>264,623</td>
<td>(67,909)</td>
</tr>
<tr>
<td>Cash flows from financing:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repayments of commercial paper and other short-term borrowings</td>
<td>$ —</td>
<td>$ (80,930)</td>
<td>$ —</td>
<td>$ —</td>
<td>$ (80,930)</td>
</tr>
<tr>
<td>Proceeds from commercial paper and other short-term borrowings</td>
<td>—</td>
<td>275,914</td>
<td>—</td>
<td>—</td>
<td>275,914</td>
</tr>
<tr>
<td>Customer banking deposits, net</td>
<td>—</td>
<td>(127,050)</td>
<td>—</td>
<td>2,103</td>
<td>(124,947)</td>
</tr>
<tr>
<td>Dividends paid</td>
<td>(164,134)</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>(164,134)</td>
</tr>
<tr>
<td>Proceeds from exercise of stock options</td>
<td>28,083</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>28,083</td>
</tr>
<tr>
<td>Other, net</td>
<td>(6,047)</td>
<td>—</td>
<td>(29,872)</td>
<td>—</td>
<td>(35,919)</td>
</tr>
<tr>
<td>Net cash provided by (used in) financing activities</td>
<td>309</td>
<td>67,934</td>
<td>92,344</td>
<td>(262,520)</td>
<td>(101,933)</td>
</tr>
<tr>
<td>Effects of exchange rates on cash</td>
<td>—</td>
<td>—</td>
<td>(20,016)</td>
<td>—</td>
<td>(20,016)</td>
</tr>
<tr>
<td>Net decrease in cash and cash equivalents</td>
<td>—</td>
<td>(376,627)</td>
<td>(935,656)</td>
<td>2,103</td>
<td>(1,310,180)</td>
</tr>
<tr>
<td>Cash and cash equivalents at beginning of the period</td>
<td>—</td>
<td>558,110</td>
<td>1,192,197</td>
<td>(2,723)</td>
<td>1,747,584</td>
</tr>
<tr>
<td>Cash and cash equivalents at end of the period</td>
<td>$ —</td>
<td>$ 181,483</td>
<td>$ 256,541</td>
<td>$ (620)</td>
<td>$ 437,404</td>
</tr>
</tbody>
</table>

[1] Amounts have been restated, including the presentation of intercompany borrowings (payments) as either investing or financing activities.
ITEM 2. MANAGEMENT’S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Our subsidiaries provide tax preparation, retail banking services and other services. Tax returns are either prepared by H&R Block tax professionals (in company-owned or franchise offices or virtually via the internet) or prepared and filed by our clients through H&R Block tax software, either online or using our software or mobile applications.

RECENT DEVELOPMENTS

In April 2014, our subsidiaries, HRB Bank and Block Financial, entered into a P&A Agreement with BofI, which was amended in October 2014 and again in February 2015 as described in Item 1, note 2 to the consolidated financial statements above. Pursuant to the P&A Agreement, HRB Bank will sell certain assets and assign certain liabilities, including all of HRB Bank's deposit liabilities, to BofI, subject to various closing conditions, including the receipt of certain required regulatory approvals, entry into certain additional agreements, and the fulfillment of various other customary conditions. See below under "Financial Condition - HRB Bank" for additional information.

Due to the lack of regulatory approval, we continue to offer financial services products to our clients through HRB Bank during the 2015 tax season.

The obligations of the parties to complete the P&A Transaction are subject to the fulfillment of numerous conditions including regulatory approval. We cannot be certain when or if the conditions to and other components of the P&A Transaction will be satisfied, or whether the P&A Transaction will be completed. In addition, there may be changes to the terms and conditions of the P&A Agreement and other contemplated agreements as part of the regulatory approval process.

In connection with additional agreements expected to be entered into upon the closing of the P&A Transaction, BofI would offer H&R Block-branded financial products distributed by the Company to the Company’s clients. An operating subsidiary of the Company would provide certain marketing, servicing and operational support to BofI for such financial services and products. We expect the net, ongoing annual financial impact of these agreements to be dilutive by approximately $0.07 to $0.09 per share beginning in fiscal year 2016, based on current fully diluted shares outstanding. Results will vary based upon the volume of financial services products sold and the actual closing date.

Given the P&A Transaction was pending but not yet consummated at the end of calendar year 2014, H&R Block, Inc. became subject to the new SLHC regulatory capital requirements, effective January 1, 2015. Although no SLHC regulatory capital filings have been required or completed as of the date of this report, our internal computations show that H&R Block, Inc. exceeded the minimum regulatory capital requirements as of January 1, 2015 (the date on which the new SLHC regulatory capital requirements became effective). Until we divest HRB Bank and cease to be an SLHC, H&R Block, Inc. will remain subject to the minimum regulatory capital requirements which will likely restrict the capital allocation strategies available to us. See additional discussion below under "Regulatory Environment."

RESULTS OF OPERATIONS

TAX SERVICES – This segment consists primarily of our assisted and DIY income tax preparation offerings - in-person, online, software and mobile applications - including tax operations primarily in the U.S. and its territories, Canada, and Australia. This segment also includes the activities of HRB Bank that support our U.S. tax preparation business.

CORPORATE AND ELIMINATIONS – Corporate operating results include net interest income and gains or losses relating to mortgage loans held for investment and residual interests in securitizations, interest expense on borrowings, other corporate expenses, and eliminations of intercompany activities.
### Tax Services – Operating Statistics (U.S. only)

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Nine months ended January 31,</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Tax returns prepared: (in 000s) (1)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Company-owned operations</td>
<td>1,532</td>
<td>1,516</td>
</tr>
<tr>
<td>Franchise operations</td>
<td>947</td>
<td>1,037</td>
</tr>
<tr>
<td><strong>Total assisted</strong></td>
<td>2,479</td>
<td>2,553</td>
</tr>
<tr>
<td>Desktop</td>
<td>180</td>
<td>137</td>
</tr>
<tr>
<td>Online</td>
<td>1,027</td>
<td>654</td>
</tr>
<tr>
<td><strong>Total Tax Software</strong></td>
<td>1,207</td>
<td>791</td>
</tr>
<tr>
<td>Free File Alliance</td>
<td>129</td>
<td>64</td>
</tr>
<tr>
<td><strong>Total U.S. returns</strong></td>
<td>3,815</td>
<td>3,408</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>As of January 31,</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Tax offices:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Company-owned offices</td>
<td>6,270</td>
<td>6,012</td>
</tr>
<tr>
<td>Company-owned shared locations (2)</td>
<td>95</td>
<td>74</td>
</tr>
<tr>
<td><strong>Total company-owned offices</strong></td>
<td>6,365</td>
<td>6,086</td>
</tr>
<tr>
<td>Franchise offices</td>
<td>3,894</td>
<td>4,266</td>
</tr>
<tr>
<td>Franchise shared locations (2)</td>
<td>27</td>
<td>26</td>
</tr>
<tr>
<td><strong>Total franchise offices</strong></td>
<td>3,921</td>
<td>4,292</td>
</tr>
<tr>
<td><strong>Total U.S. offices</strong></td>
<td>10,286</td>
<td>10,378</td>
</tr>
</tbody>
</table>

(1) Assisted returns at January 31, 2014 include 1.8 million returns which were completed as of that date but not yet electronically filed. Revenue for these returns was recognized in the fourth quarter of fiscal year 2014.

(2) Shared locations include offices located within third-party businesses.
A summary of the financial results for our operations is as follows:

<table>
<thead>
<tr>
<th>Tax Services</th>
<th>Corporate and Eliminations</th>
<th>Total</th>
<th>Tax Services</th>
<th>Corporate and Eliminations</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. assisted</td>
<td>$283,692</td>
<td>—</td>
<td>$283,692</td>
<td>$72,108</td>
<td>—</td>
</tr>
<tr>
<td>International</td>
<td>10,021</td>
<td>—</td>
<td>10,021</td>
<td>9,253</td>
<td>—</td>
</tr>
<tr>
<td>U.S. digital</td>
<td>36,720</td>
<td>—</td>
<td>36,720</td>
<td>17,339</td>
<td>—</td>
</tr>
<tr>
<td>Royalties</td>
<td>52,284</td>
<td>—</td>
<td>52,284</td>
<td>15,061</td>
<td>—</td>
</tr>
<tr>
<td>Revenues from Refund Transfers</td>
<td>50,899</td>
<td>—</td>
<td>50,899</td>
<td>15,542</td>
<td>—</td>
</tr>
<tr>
<td>Revenues from Emerald Card®</td>
<td>13,910</td>
<td>—</td>
<td>13,910</td>
<td>12,689</td>
<td>—</td>
</tr>
<tr>
<td>Interest and Fee income on Emerald Advance</td>
<td>30,288</td>
<td>—</td>
<td>30,288</td>
<td>27,656</td>
<td>—</td>
</tr>
<tr>
<td>Other</td>
<td>11,702</td>
<td>6,066</td>
<td>17,768</td>
<td>11,664</td>
<td>5,774</td>
</tr>
<tr>
<td>Total revenues</td>
<td>503,008</td>
<td>6,066</td>
<td>509,074</td>
<td>193,996</td>
<td>5,774</td>
</tr>
</tbody>
</table>

Compensation and benefits:

| Field wages           | 161,921                   | —     | 161,921      | 136,885                   | —     | 136,885 |
| Other wages           | 41,157                     | 4,826 | 45,983       | 41,629                    | 4,682 | 46,311  |
| Benefits and other compensation | 35,625 | 3,507 | 39,132       | 34,696                    | 3,149 | 37,845  |
| Total compensation and benefits | 238,703 | 8,333 | 247,036      | 213,210                   | 7,831 | 221,041 |
| Occupancy and equipment | 92,700                     | 155  | 92,855       | 88,148                    | 201   | 88,349  |
| Marketing and advertising | 87,569                     | —     | 87,569       | 77,852                    | 91    | 77,943  |
| Depreciation and amortization | 43,287                    | 4     | 43,291       | 31,808                    | 3     | 31,811  |
| Bad debt              | 38,928                     | 355  | 39,283       | 31,420                    | —     | 31,420  |
| Supplies              | 6,963                      | 18   | 6,981        | 7,387                     | 17    | 7,404   |
| Other                 | 63,012                     | 4,198 | 67,210       | 58,982                    | 7,163 | 66,145  |
| Total operating expenses | 571,162                   | 13,063 | 584,225      | 508,807                   | 15,306 | 524,113 |
| Other expense (income), net | 6,751                    | (85) | 6,666        | 6,756                     | 2,854 | 9,610   |
| Interest expense on borrowings | 523                        | 8,525 | 9,048        | 532                      | 13,340 | 13,872 |
| Pretax loss           | $(75,428)                  | $(15,437) | $(90,865)   | $(322,099)               | $(25,726) | $(347,825) |
| Income tax benefit     | (55,554)                   |       |              | (135,074)                |       |         |
| Net loss from continuing operations | (35,311)       |       |              | (212,751)               |       |         |
| Net loss from discontinued operations | (1,637)       |       |              | (1,960)                 |       |         |
| Net loss              | $(36,948)                  |       |              | $(36,948)                |       | $(214,711) |

<table>
<thead>
<tr>
<th>Basic and diluted loss per share:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuing operations</td>
</tr>
<tr>
<td>Discontinued operations</td>
</tr>
<tr>
<td>Consolidated</td>
</tr>
</tbody>
</table>

| EBITDA from continuing operations (1) | $(38,302) |
|---------------------------------------| $(38,302) |
| EBITDA from continuing operations - adjusted (1) | $(36,508) |
|                                      | $(36,508) |

(1) See “Non-GAAP Financial Information” at the end of this item for a reconciliation of non-GAAP measures.
Three months ended January 31, 2015 compared to January 31, 2014

Tax Services – Revenues increased $309.0 million, or 159.3%, over the prior year primarily due to revenue we were unable to recognize in the prior year for returns that were completed at January 31, 2014 but that had not yet been electronically filed with the IRS. Unearned revenue at January 31, 2014, which was recognized in the fourth quarter of fiscal 2014, totaled $276.7 million and impacted comparability with fiscal 2015 as shown in the table below. There was no similar unearned revenue at January 31, 2015.

<table>
<thead>
<tr>
<th>Three months ended January 31,</th>
<th>2015</th>
<th>2014</th>
<th>Change</th>
<th>2014 Unearned Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. assisted tax preparation fees</td>
<td>$283,692</td>
<td>$72,108</td>
<td>$211,584</td>
<td>$192,405</td>
</tr>
<tr>
<td>U.S. digital</td>
<td>36,720</td>
<td>17,339</td>
<td>19,381</td>
<td>7,816</td>
</tr>
<tr>
<td>Royalties from franchisees</td>
<td>52,284</td>
<td>15,061</td>
<td>37,223</td>
<td>37,699</td>
</tr>
<tr>
<td>Revenues from Refund Transfers</td>
<td>50,899</td>
<td>15,542</td>
<td>35,357</td>
<td>38,827</td>
</tr>
<tr>
<td>Total</td>
<td>$423,595</td>
<td>$120,050</td>
<td>$303,545</td>
<td>$276,747</td>
</tr>
</tbody>
</table>

In addition to the impact of unearned revenue in the prior year, U.S. tax preparation fees increased as a result of price increases, higher complexity of returns, and favorable mix. The number of tax returns prepared in company-owned offices during the third quarter of fiscal 2015 was flat compared with 2014. U.S. digital revenues also increased as a result of increases in desktop and online returns prepared, as well as improved mix.

Total operating expenses of our Tax Services segment increased $62.4 million, or 12.3%, from the prior year. Total compensation and benefits increased $25.5 million due to higher labor in our U.S. operations primarily related to incremental investments in training and increases in field wages resulting from acquired tax practices and changes in staffing levels. Marketing and advertising expenses increased $9.7 million, or 12.5%, due to planned increases in our marketing spend for the current year. Depreciation and amortization expense increased $11.5 million, or 36.1%, due primarily to acquisitions of franchisee and competitor businesses and improvements to existing offices. Bad debt expense increased $7.5 million, or 23.9%, primarily due to the timing of loss provisions in the prior period as a result of the unearned revenue previously mentioned.

Tax returns prepared in company-owned and franchise offices through February 28, 2015 decreased 8.7% from the prior year. Paid returns prepared using our digital products increased 6.7% through February 28, 2015 from the prior year. The business of our Tax Services segment is highly seasonal and results for the quarter ended January 31, as well as results for the period ended February 28, may not be indicative of results for the entire fiscal year.

Corporate and Eliminations – Interest expense on borrowings declined $4.8 million due to the repayment of our 5.125% Senior Notes.

See Item 1, note 10 for discussion of the impact of income taxes for the period.
### Consolidated – Financial Results

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Tax Services</td>
<td>Corporate and Eliminations</td>
<td>Total</td>
<td>Tax Services</td>
</tr>
<tr>
<td>Tax preparation fees:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>U.S. assisted</td>
<td>$341,107</td>
<td>—</td>
<td>$341,107</td>
<td>$123,145</td>
</tr>
<tr>
<td>International</td>
<td>94,308</td>
<td>—</td>
<td>94,308</td>
<td>82,915</td>
</tr>
<tr>
<td>U.S. digital</td>
<td>42,545</td>
<td>—</td>
<td>42,545</td>
<td>23,211</td>
</tr>
<tr>
<td></td>
<td>477,960</td>
<td>—</td>
<td>477,960</td>
<td>229,271</td>
</tr>
<tr>
<td>Royalties</td>
<td>68,508</td>
<td>—</td>
<td>68,508</td>
<td>31,150</td>
</tr>
<tr>
<td>Revenues from Refund Transfers</td>
<td>56,472</td>
<td>—</td>
<td>56,472</td>
<td>21,282</td>
</tr>
<tr>
<td>Revenues from Emerald Card®</td>
<td>39,479</td>
<td>—</td>
<td>39,479</td>
<td>37,299</td>
</tr>
<tr>
<td>Revenues from Peace of Mind guarantees</td>
<td>54,308</td>
<td>—</td>
<td>54,308</td>
<td>59,661</td>
</tr>
<tr>
<td>Interest and fee income on Emerald Advance</td>
<td>31,439</td>
<td>—</td>
<td>31,439</td>
<td>28,602</td>
</tr>
<tr>
<td>Other</td>
<td>32,605</td>
<td>16,517</td>
<td>49,122</td>
<td>36,462</td>
</tr>
<tr>
<td>Total revenues</td>
<td>760,771</td>
<td>16,517</td>
<td>777,288</td>
<td>443,727</td>
</tr>
<tr>
<td>Compensation and benefits:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Field wages</td>
<td>264,822</td>
<td>—</td>
<td>264,822</td>
<td>226,320</td>
</tr>
<tr>
<td>Other wages</td>
<td>117,598</td>
<td>13,946</td>
<td>131,544</td>
<td>112,029</td>
</tr>
<tr>
<td>Benefits and other compensation</td>
<td>74,349</td>
<td>12,874</td>
<td>87,223</td>
<td>72,811</td>
</tr>
<tr>
<td></td>
<td>456,769</td>
<td>26,820</td>
<td>483,589</td>
<td>411,160</td>
</tr>
<tr>
<td>Occupancy and equipment</td>
<td>260,016</td>
<td>215</td>
<td>260,231</td>
<td>250,332</td>
</tr>
<tr>
<td>Marketing and advertising</td>
<td>106,477</td>
<td>1,750</td>
<td>108,227</td>
<td>97,435</td>
</tr>
<tr>
<td>Depreciation and amortization</td>
<td>115,896</td>
<td>10</td>
<td>115,906</td>
<td>81,242</td>
</tr>
<tr>
<td>Bad debt</td>
<td>42,942</td>
<td>1,090</td>
<td>44,032</td>
<td>38,535</td>
</tr>
<tr>
<td>Supplies</td>
<td>17,534</td>
<td>48</td>
<td>17,582</td>
<td>14,355</td>
</tr>
<tr>
<td>Other</td>
<td>152,204</td>
<td>16,456</td>
<td>168,660</td>
<td>160,505</td>
</tr>
<tr>
<td>Total operating expenses</td>
<td>1,151,838</td>
<td>46,389</td>
<td>1,198,227</td>
<td>1,053,564</td>
</tr>
<tr>
<td>Other expense (income), net</td>
<td>9,986</td>
<td>(357)</td>
<td>9,629</td>
<td>14,366</td>
</tr>
<tr>
<td>Interest expense on borrowings</td>
<td>1,577</td>
<td>35,109</td>
<td>36,686</td>
<td>1,604</td>
</tr>
<tr>
<td>Pretax loss</td>
<td>$ (402,630)</td>
<td>$ (64,624)</td>
<td>$ (467,254)</td>
<td>$ (625,807)</td>
</tr>
<tr>
<td>Income tax benefit</td>
<td>(209,865)</td>
<td></td>
<td>(209,865)</td>
<td></td>
</tr>
<tr>
<td>Net loss from continuing operations</td>
<td>(257,389)</td>
<td></td>
<td>(257,389)</td>
<td></td>
</tr>
<tr>
<td>Net loss from discontinued operations</td>
<td>(7,789)</td>
<td></td>
<td>(7,789)</td>
<td></td>
</tr>
<tr>
<td>Net loss</td>
<td>$ (265,178)</td>
<td></td>
<td>$ (265,178)</td>
<td></td>
</tr>
<tr>
<td>Basic and diluted loss per share:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Continuing operations</td>
<td>$ (0.94)</td>
<td></td>
<td>$ (0.94)</td>
<td></td>
</tr>
<tr>
<td>Discontinued operations</td>
<td>(0.03)</td>
<td></td>
<td>(0.03)</td>
<td></td>
</tr>
<tr>
<td>Consolidated</td>
<td>$ (0.97)</td>
<td></td>
<td>$ (0.97)</td>
<td></td>
</tr>
<tr>
<td>EBITDA from continuing operations (1)</td>
<td>$314,153</td>
<td></td>
<td>$314,153</td>
<td></td>
</tr>
<tr>
<td>EBITDA from continuing operations - adjusted (1)</td>
<td>(311,845)</td>
<td></td>
<td>(311,845)</td>
<td></td>
</tr>
</tbody>
</table>

(1) See "Non-GAAP Financial Information" at the end of this item for a reconciliation of non-GAAP measures.

Nine months ended January 31, 2015 compared to January 31, 2014

**Tax Services** – Revenues increased $317.0 million, or 71.5%, from the prior year, due primarily to the unearned revenue in the prior year, as previously discussed.
In addition to the impact of unearned revenue in the prior year, U.S. tax preparation fees increased as a result of price increases, higher complexity of returns, and favorable mix. The number of tax returns prepared in company-owned offices during fiscal 2015 was flat compared with 2014. U.S. digital revenues also increased as a result of increases in desktop and online returns prepared, as well as improved mix.

Total operating expenses increased $98.3 million, or 9.3%, from the prior year. Total compensation and benefits increased $45.6 million due to incremental investments in training and increases in field wages resulting from acquired tax practices and changes in staffing levels. Occupancy costs increased $9.7 million, or 3.9%, and depreciation and amortization expense increased $34.7 million, due primarily to acquisitions of franchisee and competitor businesses and improvements to existing offices. Marketing and advertising expenses increased $90.0 million, or 9.3%, due to planned increases in our marketing spend for the current year. Other expenses decreased $8.3 million from the prior year, primarily due to lower legal expenses and lower costs associated with our financial product offerings.

**Corporate and Eliminations** – Bad debt expense decreased $6.1 million, or 84.9%, due to a decline in our provision for loan losses resulting from improvement in collateral values. Other expenses declined $14.0 million from the prior year primarily due to lower legal and insurance expenses. Interest expense on borrowings declined $4.8 million due to the repayment of our 5.125% Senior Notes.

See Item 1, note 10 for discussion of the impact of income taxes for the period.

**DISCONTINUED OPERATIONS**

Discontinued operations include our discontinued mortgage operations.

**CONTINGENT LOSSES** – SCC has accrued a liability as of January 31, 2015 for estimated contingent losses arising from representation and warranty claims of $143.8 million. See note 14 for changes in this accrual. The estimate of accrued loss is based on the best information currently available, significant management judgment, and a number of factors that are subject to change, including developments in case law and other factors. Changes in any one of these factors could significantly impact the estimate.

Losses may also be incurred with respect to various indemnification claims by underwriters and depositors in securitization transactions in which SCC participated. SCC has not concluded that a loss is probable or reasonably estimable related to these indemnification claims, therefore there is no accrued liability for these contingent losses as of January 31, 2015.

See additional discussion of risks and sensitivity of estimates in Item 1A, "Risk Factors" and Item 7, under "Critical Accounting Estimates" in our Annual Report on Form 10-K.

**FINANCIAL CONDITION**

These comments should be read in conjunction with the consolidated balance sheets and consolidated statements of cash flows included in Part 1, Item 1.

**CAPITAL RESOURCES AND LIQUIDITY**

Our primary sources of capital and liquidity include cash from operations (including changes in working capital) and issuances of debt. We use our sources of liquidity primarily to fund working capital, service and repay debt, pay dividends, repurchase shares of our common stock, and acquire businesses.

Our operations are highly seasonal and substantially all of our revenues and cash flow are generated during the period from January through April. Therefore, we require the use of cash to fund losses from May through December, and typically rely on available cash balances from the prior tax season and short-term borrowings to meet our off-season liquidity needs.

Given the likely availability of a number of liquidity options discussed herein, including borrowing capacity under the 2012 CLOC or the issuance of commercial paper, we believe that, in the absence of any unexpected developments, our existing sources of capital as of January 31, 2015 are sufficient to meet our operating and financing needs.
DISCUSSION OF CONSOLIDATED STATEMENTS OF CASH FLOWS following table summarizes our statements of cash flows for the nine months ended January 31, 2015 and 2014. See Item 1 for the complete statements of cash flows for these periods.

<table>
<thead>
<tr>
<th>Nine months ended January 31,</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net cash provided by (used in):</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating activities</td>
<td>(1,247,200)</td>
<td>(1,120,322)</td>
</tr>
<tr>
<td>Investing activities</td>
<td>(132,698)</td>
<td>(67,909)</td>
</tr>
<tr>
<td>Financing activities</td>
<td>531,274</td>
<td>(101,933)</td>
</tr>
<tr>
<td>Effects of exchange rates on cash</td>
<td>(15,549)</td>
<td>(20,016)</td>
</tr>
<tr>
<td>Net change in cash and cash equivalents</td>
<td>(864,173)</td>
<td>(1,310,180)</td>
</tr>
</tbody>
</table>

**Operating Activities.** Cash used in operations increased $126.9 million from the prior year period primarily due to higher income tax payments.

**Investing Activities.** Cash used in investing activities totaled $132.7 million for the nine months ended January 31, 2015 compared to $67.9 million in the prior year period. An increase of $74.3 million in payments for business acquisitions was partially offset by a decline of $45.1 million in purchases of available for sale securities. In addition, in the prior year we received payment in full of a note receivable, totaling $64.9 million.

**Financing Activities.** Cash provided by financing activities totaled $531.3 million for the nine months ended January 31, 2015 compared to a use of $101.9 million in the prior year period. The increase over the prior year period resulted from the earlier funding of Emerald Card deposits compared to the prior year, which was partially offset by the closing of broker and time deposit accounts due to the pending P&A Transaction.

**CASH REQUIREMENTS**

**Dividends and Share Repurchase.** Returning capital to shareholders in the form of dividends and the repurchase of outstanding shares has historically been a significant component of our capital allocation plan.

We have consistently paid quarterly dividends. Dividends paid totaled $164.9 million and $164.1 million for the nine months ended January 31, 2015 and 2014, respectively. Although we have historically paid dividends and plan to continue to do so, there can be no assurances that circumstances will not change in the future that could affect our ability or decisions to pay dividends.

Although we have not completed any open-market repurchases of outstanding shares of our common stock since fiscal year 2013, we currently have Board of Directors’ authorization to purchase up to $2.0 billion of our common stock through June 2015. There was $857.5 million remaining under this authorization as of January 31, 2015. Although we have historically from time to time repurchased common stock, there can be no assurances that circumstances will allow us to continue to repurchase common stock in the future. As long as we remain subject to regulatory supervision of the Federal Reserve, our share repurchase program will be closely supervised and we will likely be restricted from repurchasing outstanding shares.

**HRB Bank.** In April 2014, we entered into the P&A Agreement with BofI, which was amended in October 2014 and again in February 2015 as described in Item 1, note 2 to the consolidated financial statements above. The P&A Agreement is subject to various closing conditions, including the receipt of certain required approvals, entry into certain additional agreements, and the fulfillment of various other customary conditions. If the closing conditions (including regulatory approvals) are satisfied, we will complete a closing of the P&A Transaction, including the sale of certain assets and transfer of certain liabilities (principally deposit liabilities) to BofI.

Due to the lack of regulatory approval, we continue to offer financial services products to our clients through HRB Bank during the 2015 tax season.

Upon the closing of the P&A Transaction, we will make a cash payment to BofI for the difference in the carrying value of assets sold and the carrying value of liabilities (including deposit liabilities) transferred. The amount of the cash payment made at closing will primarily be equal to the carrying value of the liabilities to be transferred since the carrying value of the assets to be transferred is immaterial. Pursuant to the February Letter Agreement, the parties
have set the date of closing as June 30, 2015, unless otherwise agreed by the parties. Due to the seasonality of our business, the timing of any closing of the P&A Transaction will impact the amount of deposit liabilities transferred. Assuming the P&A Transaction closes on June 30, 2015, we estimate that our cash payment to BofI will equal approximately $425 million to $575 million. In connection with the closing we intend to liquidate the AFS securities held by HRB Bank, which totaled $368 million as of January 31, 2015.

See additional discussion in Item 1, note 2 to the consolidated financial statements, and below under "Regulatory Environment."

**Capital Investment.** Our business is not capital intensive. Capital expenditures totaled $98.9 million and $125.7 million for the nine months ended January 31, 2015 and 2014, respectively. Our capital expenditures relate primarily to recurring improvements to retail offices, as well as investments in computers, software and related assets. We also made payments to acquire franchisee and competitor businesses totaling $112.2 million and $37.9 million for the nine months ended January 31, 2015 and 2014, respectively.

**FINANCING RESOURCES** – Our 2012 CLOC has capacity up to $1.5 billion, and is scheduled to expire in August 2017.

Our 5.125% Senior Notes with a principal amount of $400 million matured in October 2014 and, utilizing available cash on hand, we repaid them according to their terms.

The following table provides ratings for debt issued by Block Financial as of January 31, 2015 and April 30, 2014:

<table>
<thead>
<tr>
<th></th>
<th>Short-term</th>
<th>Long-term</th>
<th>Outlook</th>
</tr>
</thead>
<tbody>
<tr>
<td>Moody's</td>
<td>P-2</td>
<td>Baa2</td>
<td>Stable</td>
</tr>
<tr>
<td>S&amp;P</td>
<td>A-2</td>
<td>BBB</td>
<td>Negative</td>
</tr>
</tbody>
</table>

We had commercial paper borrowings of $591.5 million at January 31, 2015, compared to $195.0 million at the same time last year. These borrowings were used to fund our seasonal working capital needs.

There have been no other material changes in our borrowings from those reported as of April 30, 2014 in our Annual Report on Form 10-K.

**CASH AND INVESTMENT SECURITIES** as of January 31, 2015, we held cash and cash equivalents of $1.3 billion, including $962.2 million held by HRB Bank and $115.9 million held by our foreign subsidiaries.

Dividends of cash balances held by HRB Bank would be subject to regulatory approval and are therefore not available for general corporate purposes.

As of January 31, 2015, we also held investments, primarily mortgage backed securities, with a carrying value of $375.7 million which we classified as available for sale. As discussed above, it is our intent (subject to market conditions) to liquidate the majority of these securities in connection with a closing of the P&A Transaction.

**Foreign Operations.** Seasonal borrowing needs of our Canadian operations are typically funded by our U.S. operations. To mitigate foreign currency exchange rate risk, we sometimes enter into foreign exchange forward contracts. There were no forward contracts outstanding as of January 31, 2015.

As of January 31, 2015, our Canadian operations had approximately $52 million of U.S. dollar denominated borrowings owed to various U.S. subsidiaries. These borrowings may be repaid in full or in part at any time. Non-borrowed funds would have to be repatriated to be available to fund domestic operations, and in certain circumstances this would trigger additional income taxes on those amounts. We do not currently intend to repatriate any non-borrowed funds held by our foreign subsidiaries.

The impact of changes in foreign exchange rates during the period on our international cash balances resulted in a decrease of $15.5 million during the nine months ended January 31, 2015 compared to $20.0 million in the prior year.

**CONTRACTUAL OBLIGATIONS AND COMMERCIAL COMMITMENTS** have been no material changes in our contractual obligations and commercial commitments from those reported as of April 30, 2014 in our Annual Report on Form 10-K.
REGULATORY ENVIRONMENT

Given the P&A Transaction was pending but not yet consummated at the end of the 2014 calendar year, H&R Block, Inc. became subject to the new SLHC regulatory capital requirements, effective January 1, 2015. Under the SLHC regulatory capital requirements, the minimum regulatory capital ratios as of January 1, 2015 were as follows:

- 4.5% Common Equity Tier 1 to risk-weighted assets
- 6.0% Tier 1 Capital to risk-weighted assets
- 8.0% Total Capital to risk-weighted assets
- 4.0% Leverage Ratio

Although no SLHC regulatory capital filings have been required or completed as of the date of this report, our internal computations show that H&R Block, Inc. exceeded the minimum regulatory capital requirements as of January 1, 2015 (the date on which the new SLHC regulatory capital requirements became effective). To the extent our Holding Companies continue to be SLHCs, our first Federal Reserve regulatory filing disclosing our SLHC regulatory capital ratios will be due in May 2015 with respect to the calendar quarter ending March 31, 2015. Based upon current projections, we expect that H&R Block, Inc. will exceed the minimum regulatory capital requirements on March 31, 2015. Consistent with our past practice regarding HRB Bank’s regulatory capital ratios, we will include H&R Block, Inc.’s regulatory capital ratios in the periodic filing immediately following our quarterly regulatory filing with the Federal Reserve. Until we divest HRB Bank and cease to be an SLHC, H&R Block, Inc. will remain subject to the minimum regulatory capital requirements which will likely restrict the capital allocation strategies available to us.

Additional discussion of the SLHC regulatory capital requirements can be found in our Annual Report on Form 10-K for the fiscal year ended April 30, 2014.

There have been no other material changes in our regulatory environment from those reported at April 30, 2014 in our Annual Report on Form 10-K, as supplemented by our other periodic filings.

NON-GAAP FINANCIAL INFORMATION

Non-GAAP financial measures should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. Because these measures are not measures of financial performance under GAAP and are susceptible to varying calculations, they may not be comparable to similarly titled measures for other companies.

We consider non-GAAP financial measures to be a useful metric for management and investors to evaluate and compare the ongoing operating performance of our business on a consistent basis across reporting periods, as it eliminates the effect of items that are not indicative of our core operating performance.

The following are descriptions of adjustments we make for our non-GAAP financial measures:

- We exclude losses from settlements and estimated contingent losses from litigation and favorable reserve adjustments. This does not include legal defense costs.
- We exclude non-cash charges to adjust the carrying values of goodwill, intangible assets, other long-lived assets and investments to their estimated fair values.
- We exclude severance and other restructuring charges in connection with the termination of personnel, closure of offices and related costs.
- We exclude the gains and losses on business dispositions, including investment banking, legal and accounting fees from both business dispositions and acquisitions.
- We exclude the gains and losses on extinguishment of debt.

We may consider whether other significant items that arise in the future should also be excluded from our non-GAAP financial measures.

We measure the performance of our business using a variety of metrics, including earnings before interest, taxes, depreciation and amortization (EBITDA), adjusted EBITDA and other adjusted financial metrics as identified in the table below. The adjusted financial metrics eliminate the impact of items that we do not consider indicative of our core operating performance and, we believe, provide meaningful information to assist in understanding our financial...
results, analyzing trends in our underlying business, and assessing our prospects for future performance. Additionally, we use EBITDA and pretax income of continuing operations, each subject to permitted adjustments, as performance metrics in incentive compensation calculations for our employees.

The following is a reconciliation of our reported results from continuing operations to our adjusted results from continuing operations, which are non-GAAP financial measures:

<table>
<thead>
<tr>
<th>Three months ended January 31, 2015</th>
<th>EBITDA</th>
<th>Pretax loss</th>
<th>Net loss</th>
<th>Diluted EPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>As reported - from continuing operations</td>
<td>$(38,302)</td>
<td>$(90,865)</td>
<td>$(35,311)</td>
<td>$(0.13)</td>
</tr>
<tr>
<td>Adjustments:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loss contingencies - litigation</td>
<td>337</td>
<td>337</td>
<td>207</td>
<td></td>
</tr>
<tr>
<td>Professional fees related to HRB Bank transaction</td>
<td>6</td>
<td>6</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Loss on sales of tax offices/businesses</td>
<td>1,451</td>
<td>1,451</td>
<td>901</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1,794</td>
<td>1,794</td>
<td>1,111</td>
<td></td>
</tr>
<tr>
<td>As adjusted - from continuing operations</td>
<td>$(36,508)</td>
<td>$(89,071)</td>
<td>$(34,200)</td>
<td>$(0.13)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Three months ended January 31, 2014</th>
<th>EBITDA</th>
<th>Pretax loss</th>
<th>Net loss</th>
<th>Diluted EPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>As reported - from continuing operations</td>
<td>$(301,571)</td>
<td>$(347,825)</td>
<td>$(212,751)</td>
<td>$(0.78)</td>
</tr>
<tr>
<td>Adjustments:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loss contingencies - litigation</td>
<td>346</td>
<td>346</td>
<td>207</td>
<td></td>
</tr>
<tr>
<td>Severance</td>
<td>1,092</td>
<td>1,092</td>
<td>648</td>
<td></td>
</tr>
<tr>
<td>Professional fees related to HRB Bank transaction</td>
<td>171</td>
<td>171</td>
<td>95</td>
<td></td>
</tr>
<tr>
<td>Gain on sales of tax offices/businesses</td>
<td>(616)</td>
<td>(616)</td>
<td>(372)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>993</td>
<td>993</td>
<td>578</td>
<td></td>
</tr>
<tr>
<td>As adjusted - from continuing operations</td>
<td>$(300,578)</td>
<td>$(346,832)</td>
<td>$(212,173)</td>
<td>$(0.78)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nine months ended January 31, 2015</th>
<th>EBITDA</th>
<th>Pretax loss</th>
<th>Net loss</th>
<th>Diluted EPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>As reported - from continuing operations</td>
<td>$(314,153)</td>
<td>$(467,254)</td>
<td>$(257,389)</td>
<td>$(0.94)</td>
</tr>
<tr>
<td>Adjustments:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loss contingencies - litigation</td>
<td>609</td>
<td>609</td>
<td>376</td>
<td></td>
</tr>
<tr>
<td>Severance</td>
<td>1,051</td>
<td>1,051</td>
<td>654</td>
<td></td>
</tr>
<tr>
<td>Professional fees related to HRB Bank transaction</td>
<td>120</td>
<td>120</td>
<td>74</td>
<td></td>
</tr>
<tr>
<td>Gain on sales of AFS securities</td>
<td>(24)</td>
<td>(24)</td>
<td>(15)</td>
<td></td>
</tr>
<tr>
<td>Loss on sales of tax offices/businesses</td>
<td>552</td>
<td>552</td>
<td>342</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2,308</td>
<td>2,308</td>
<td>1,431</td>
<td></td>
</tr>
<tr>
<td>As adjusted - from continuing operations</td>
<td>$(311,845)</td>
<td>$(464,946)</td>
<td>$(255,958)</td>
<td>$(0.94)</td>
</tr>
</tbody>
</table>
The following is a reconciliation of EBITDA:

<table>
<thead>
<tr>
<th></th>
<th>Nine months ended January 31, 2014</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>EBITDA</td>
<td>Pretax loss</td>
<td>Net loss</td>
<td>Diluted EPS</td>
</tr>
<tr>
<td>As reported - from continuing operations</td>
<td>$(587,125)</td>
<td>$(711,681)</td>
<td>$(429,036)</td>
<td>$(1.57)</td>
</tr>
<tr>
<td>Adjustments:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loss contingencies - litigation</td>
<td>1,069</td>
<td>1,069</td>
<td>650</td>
<td>—</td>
</tr>
<tr>
<td>Severance</td>
<td>4,025</td>
<td>4,025</td>
<td>2,447</td>
<td>0.01</td>
</tr>
<tr>
<td>Professional fees related to HRB Bank transaction</td>
<td>1,978</td>
<td>1,978</td>
<td>1,203</td>
<td>—</td>
</tr>
<tr>
<td>Gain on sales of tax offices/businesses</td>
<td>(1,215)</td>
<td>(1,215)</td>
<td>(739)</td>
<td>—</td>
</tr>
<tr>
<td></td>
<td>5,857</td>
<td>5,857</td>
<td>3,561</td>
<td>0.01</td>
</tr>
<tr>
<td>As adjusted - from continuing operations</td>
<td>$(581,268)</td>
<td>$(705,824)</td>
<td>$(425,475)</td>
<td>$(1.56)</td>
</tr>
</tbody>
</table>

The following is a reconciliation of EBITDA:

<table>
<thead>
<tr>
<th></th>
<th>Three months ended January 31, 2015</th>
<th>Nine months ended January 31, 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2015</td>
<td>2014</td>
</tr>
<tr>
<td>Net loss - as reported</td>
<td>$(36,948)</td>
<td>$(214,711)</td>
</tr>
<tr>
<td>Add back:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Discontinued operations</td>
<td>1,637</td>
<td>1,960</td>
</tr>
<tr>
<td>Income taxes of continuing operations</td>
<td>(55,554)</td>
<td>(135,074)</td>
</tr>
<tr>
<td>Interest expense of continuing operations</td>
<td>9,272</td>
<td>14,443</td>
</tr>
<tr>
<td>Depreciation and amortization of continuing operations</td>
<td>43,291</td>
<td>31,811</td>
</tr>
<tr>
<td></td>
<td>(1,354)</td>
<td>(86,860)</td>
</tr>
<tr>
<td>EBITDA from continuing operations</td>
<td>$(38,302)</td>
<td>$(301,571)</td>
</tr>
</tbody>
</table>

FORWARD-LOOKING INFORMATION

This report and other documents filed with the Securities and Exchange Commission (SEC) may contain forward-looking statements. In addition, our senior management may make forward-looking statements orally to analysts, investors, the media and others. Forward-looking statements can be identified by the fact that they do not relate strictly to historical or current facts. They often include words or variation of words such as “expects,” “anticipates,” “intends,” “plans,” “believes,” “seeks,” “estimates,” “projects,” “forecasts,” “targets,” “would,” “will,” “should,” “could,” “may” or other similar expressions. Forward-looking statements provide management’s current expectations or predictions of future conditions, events or results. All statements that address operating performance, events or developments that we expect or anticipate will occur in the future are forward-looking statements. They may include estimates of revenues, income, earnings per share, capital expenditures, dividends, stock repurchase, liquidity, capital structure or other financial items, descriptions of management’s plans or objectives for future operations, services or products, or descriptions of assumptions underlying any of the above. All forward-looking statements speak only as of the date they are made and reflect the Company's good faith beliefs, assumptions and expectations, but they are not guarantees of future performance or events. Furthermore, the Company disclaims any obligation to publicly update or revise any forward-looking statement to reflect changes in underlying assumptions, factors, or expectations, new information, data or methods, future events or other changes, except as required by law.

By their nature, forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Factors that might cause such differences include, but are not limited to, a variety of economic, competitive, operational and regulatory factors, many of which are beyond the Company's control. Investors should understand that it is not possible to predict or identify all such factors and, consequently, should not consider any such list to be a complete set of all potential risks or uncertainties.
Details about risks, uncertainties and assumptions that could affect various aspects of our business are included throughout our Annual Report on Form 10-K for the fiscal year ended April 30, 2014 and are also described from time to time in other filings with the SEC. Investors should carefully consider all of these risks, and should pay particular attention to Item 1A, "Risk Factors," and Item 7 under "Critical Accounting Policies" of our Annual Report on Form 10-K for the fiscal year ended April 30, 2014.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK
There have been no material changes in our market risks from those reported at April 30, 2014 in our Annual Report on Form 10-K.

ITEM 4. CONTROLS AND PROCEDURES

EVALUATION OF DISCLOSURE CONTROLS AND PROCEDURES – As of the end of the period covered by this Form 10-Q, we evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)). The controls evaluation was done under the supervision and with the participation of management, including our Chief Executive Officer and Chief Financial Officer. Based on this evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures were effective as of the end of the period covered by this Quarterly Report on Form 10-Q.

CHANGES IN INTERNAL CONTROL OVER FINANCIAL REPORTING – There were no changes during the last fiscal quarter that materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PART II OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS
For a description of our material pending legal proceedings, see discussion in Part I, Item 1, note 13 to the consolidated financial statements.

ITEM 1A. RISK FACTORS
There have been no material changes in our risk factors from those reported at April 30, 2014 in our Annual Report on Form 10-K, as supplemented in our Quarterly Report on Form 10-Q for the fiscal quarter ending October 31, 2014.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS
A summary of our purchases of H&R Block common stock during the third quarter of fiscal year 2015 is as follows:

<table>
<thead>
<tr>
<th>Period</th>
<th>Total Number of Shares Purchased (1)</th>
<th>Average Price Paid per Share</th>
<th>Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs (2)</th>
<th>Maximum Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs (2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 1 – November 30</td>
<td>1</td>
<td>$32.31</td>
<td>—</td>
<td>$857,504</td>
</tr>
<tr>
<td>December 1 – December 31</td>
<td>2</td>
<td>$34.36</td>
<td>—</td>
<td>$857,504</td>
</tr>
<tr>
<td>January 1 – January 31</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>$857,504</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>3</strong></td>
<td><strong>$33.53</strong></td>
<td></td>
<td>$857,504</td>
</tr>
</tbody>
</table>

(1) We purchased approximately 3 thousand shares in connection with funding employee income tax withholding obligations arising upon the lapse of restrictions on restricted shares and restricted share units. There were no open-market repurchases.

(2) In June 2008, our Board of Directors approved an authorization to purchase up to $2.0 billion of our common stock through June 2012. In June 2012, our Board of Directors extended this authorization through June 2015.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES
None.

ITEM 4. MINE SAFETY DISCLOSURES
Not applicable.
ITEM 5. OTHER INFORMATION
None.

ITEM 6. EXHIBITS
The following exhibits are numbered in accordance with the Exhibit Table of Item 601 of Regulation S-K:

10.1 Letter Agreement among H&R Block Bank, Block Financial LLC, and BofI Federal Bank, effective February 12, 2015, filed as Exhibit 10.1 to the Company’s current report on Form 8-K filed February 13, 2015, file number 1-6089, is incorporated herein by reference.

31.1 Certification by Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

31.2 Certification by Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

32.1 Certification by Chief Executive Officer pursuant to 18 U.S.C. 1350, as adopted by Section 906 of the Sarbanes-Oxley Act of 2002.

32.2 Certification by Chief Financial Officer pursuant to 18 U.S.C. 1350, as adopted by Section 906 of the Sarbanes-Oxley Act of 2002.

101.INS XBRL Instance Document
101.SCH XBRL Taxonomy Extension Schema
101.CAL XBRL Extension Calculation Linkbase
101.LAB XBRL Taxonomy Extension Label Linkbase
101.PRE XBRL Taxonomy Extension Presentation Linkbase
101.DEF XBRL Taxonomy Extension Definition Linkbase
SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

H&R BLOCK, INC.

/s/ William C. Cobb
William C. Cobb
President and Chief Executive Officer
March 5, 2015

/s/ Gregory J. Macfarlane
Gregory J. Macfarlane
Chief Financial Officer
March 5, 2015

/s/ Jeffrey T. Brown
Jeffrey T. Brown
Chief Accounting and Risk Officer
March 5, 2015
CERTIFICATION PURSUANT TO
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, William C. Cobb, Chief Executive Officer, certify that:

1. I have reviewed this quarterly report on Form 10-Q of H&R Block, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

   (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

   (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

   (c) Evaluated the effectiveness of the registrant’s disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

   (d) Disclosed in this report any change in the registrant’s internal control over financial reporting that occurred during the registrant’s most recent fiscal quarter (the registrant’s fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant’s internal control over financial reporting; and

5. The registrant’s other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant’s auditors and the audit committee of the registrant’s board of directors (or persons performing the equivalent functions):

   (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant’s ability to record, process, summarize and report financial information; and

   (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant’s internal control over financial reporting.

Date: March 5, 2015

/s/ William C. Cobb
William C. Cobb
Chief Executive Officer
H&R Block, Inc.
CERTIFICATION PURSUANT TO
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Gregory J. Macfarlane, Chief Financial Officer, certify that:

1. I have reviewed this quarterly report on Form 10-Q of H&R Block, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

   (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

   (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

   (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

   (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

   (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

   (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: March 5, 2015

/s/ Gregory J. Macfarlane
Gregory J. Macfarlane
Chief Financial Officer
H&R Block, Inc.
CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly report of H&R Block, Inc. (the “Company”) on Form 10-Q for the fiscal quarter ending January 31, 2015 as filed with the Securities and Exchange Commission on the date hereof (the “Report”), I, William C. Cobb, Chief Executive Officer of the Company, certify pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ William C. Cobb
William C. Cobb
Chief Executive Officer
H&R Block, Inc.
March 5, 2015
In connection with the quarterly report of H&R Block, Inc. (the “Company”) on Form 10-Q for the fiscal quarter ending January 31, 2015 as filed with the Securities and Exchange Commission on the date hereof (the “Report”), I, Gregory J. Macfarlane, Chief Financial Officer of the Company, certify pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Gregory J. Macfarlane
Gregory J. Macfarlane
Chief Financial Officer
H&R Block, Inc.
March 5, 2015