

## Is a Haircut a Job-Hunting Expense? H&R Block Answers Tax Questions for Free

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### Company Lends Expertise of 1,000 Tax Pros to Answer Tax Questions Online

KANSAS CITY, MO, Feb 01, 2010 (MARKETWIRE via COMTEX) -- Along with new calendars, resolutions and football playoffs, January and February bring something many Americans dread: tax time. As taxpayers start receiving W-2s, collecting receipts and organizing tax documents, confusion often sets in. To help, H&R Block (NYSE: HRB) has assembled a 1,000-member team of tax professionals to answer tax questions for free online.

"After more than 50 years preparing taxes, H&R Block knows that when it comes to taxes, people have questions. Lots and lots of questions," said Robert Turtledove, chief marketing officer for H&R Block. "By offering easy access to answers, H&R Block hopes to reduce confusion and give people confidence that they are getting their taxes done right."

This free service is available to assist people during tax season with the quick answers and accurate direction they need. More than 43,000 answers have already been provided in response to consumer questions. And, knowing people are bound to have tax-related issues like a move, job change or birth of a child after April 15, the H&R Block service will be available year-round so tax questions can be addressed when they happen.

The Get It Right(SM) Community hosts the service and leverages the expertise of H&R Block tax professionals nationwide. Responding tax professionals represent a breadth of expertise and are committed to providing answers in plain English to avoid further confusing consumers with tax jargon. Questions can be submitted via computer or iPhone through the H&R Block Tax Answers App. Most will be answered within 24 hours. Tax calculators, an office locator and access to useful widgets and other tax preparation tools are also available through the Get It Right(SM) Community.

"Our goal is to reduce confusion and help taxpayers make the most of the deductions and credits available to them. Whether that's done by sharing our expertise on a tax question, through our H&R Block At Home(TM) online and software products, or in one of our more than 11,000 offices nationwide -- that's why we're here," Turtledove said.

For taxpayers looking for more in-depth tax preparation support, hrblock.com can help locate an office or match taxpayers with a tax professional. Additional details about Best of Both(SM) and H&R Block At Home(TM), a suite of straightforward and simple-to-use, do-it-yourself tax solutions, also are available.

### About H&R Block

H&R Block Inc. (NYSE: HRB) is the world's preeminent tax services provider, having prepared more than 500 million tax returns since 1955. In fiscal 2009, H&R Block had annual revenues of \$4.1 billion and prepared more than 24 million tax returns worldwide, utilizing more than 100,000 highly trained tax professionals. The Company provides tax return preparation services in person, through H&R Block At Home(TM) online and desktop software products, and through other channels. The Company is also one of the leading providers of business services through RSM McGladrey. For more information visit our Online Press Center at [www.hrblock.com](http://www.hrblock.com).

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