

H&R Block Expat Tax Services brings enhanced filing experience to U.S. citizens living abroad

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New client portal makes expat tax returns easier to file despite more complex situations

KANSAS CITY, Mo., Feb. 26, 2019 (GLOBE NEWSWIRE) -- Taxes are complicated, and when U.S. citizens need help filing their expat tax returns, H&R Block (NYSE: HRB) can help even if they are living in another country. The H&R Block Expat Tax Services team, which is based in the U.S., specializes in the complex U.S. tax filing needs of Americans living abroad. For many, this can be even more challenging than being stateside and preparing for the April 15 deadline.

"If you are a U.S. citizen and live outside the U.S., chances are you have to file a U.S. tax return, but it can be difficult to find an expert in U.S. taxes while abroad," said Jody Vanarsdale, general manager of H&R Block Expat Tax Services. "Our virtual tax preparation service gives you access to our highly-trained international tax experts – right at your fingertips no matter where you live."

Finding the right tax preparer is just one challenge facing expats at tax time. Another is ensuring they get a transparent filing experience, during which they know where they stand at all times.

"The feedback we've received from our clients is that they want to be guided through the filing process," said Scott Buchbinder, director of H&R Block Expat Tax Services. "This is why we launched our new client portal, a one-stop-shop for virtual tax prep that takes you through every step of the process all in one place."

At every step, the client is guided through the process by the client portal and has convenient access to H&R Block tax experts to make sure they get every eligible tax deduction. Additional benefits of the portal include a streamlined tax interview based on the client's personal situation and secure document management to help clients prepare and organize for tax preparation.

How it works - five easy steps to file expat taxes

The entire client experience takes place in the secure client portal and includes just five easy steps to complete an expat tax return:

- 1. Register an account and complete the tax organizer
- 2. Receive a price quote and get assigned to a tax advisor who fits the specific situation
- 3. Have the return prepared remotely by the assigned tax expert
- 4. Pay for and review the tax return
- 5. Once approved, Expat Tax Services files the tax return with the IRS to complete the filing process

Clients who file with H&R Block's Expat Tax Services will have peace of mind knowing H&R Block stands behind its work with a 100 percent accuracy guarantee. Also, clients have the option to sign up for Advance Notice and Year-Round Audit Support to have Expat Tax Services manage any IRS notices issued to them while they are abroad.

"Filing an accurate tax return shouldn't be a stressful task, no matter where a U.S. taxpayer lives. H&R Block Expat Tax Services brings together highly-trained international tax experts and an enhanced client experience so you can get your taxes done with confidence," Vanarsdale said.

In person and online, H&R Block has its clients' backs – and even abroad with Expat Tax Services. Learn more about H&R Block Expat Tax Services online.

About H&R Block

H&R Block, Inc. (NYSE: HRB) is a global consumer tax services provider. <u>Tax return preparation</u> services are provided by professional tax preparers in approximately 12,000 company-owned and franchise <u>retail tax offices</u> worldwide, and through H&R Block<u>tax software products</u> for the DIY consumer. H&R Block also offers adjacent Tax Plus products and services. In fiscal 2018, H&R Block had annual revenues of over \$3.1 billion with over 23 million tax returns prepared worldwide. For more information, visit the <u>H&R Block Newsroom</u>.

For Further Information

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